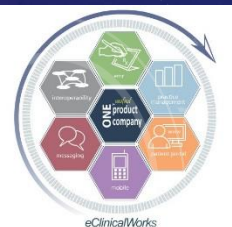


Tips & Tricks to Improve Efficiency, Patient Management, & Cash Flow

- Block & Biggs Road Show

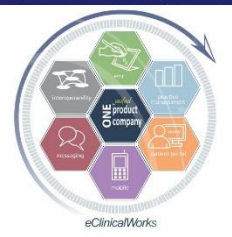


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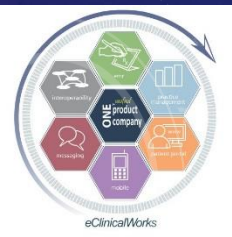
Who Are We?

- Bradley M. Block, M.D.
 - Family Physician in independently owned, four physician Family Medicine group in Oviedo, Florida
 - eCW User for 9 years
- William “Reddy” Biggs, M.D.
 - Endocrinologist in independently owned, twenty-three physician Internal Medicine Multi-Specialty group in Amarillo, Texas
 - eCW User for 7 years



Why Were We Asked to Speak?

- Both of us:
 - “eClini-Geeks” on the eCW Web User’s Forum for assisting users w/ expert eCW advice
 - Dr Block – written over 1,400 posts
 - Dr Biggs – written over 2,900 posts & is a Forum Moderator
 - Beta testers for new modules & versions of eCW
 - Attested for EHR MU Bonus 2011 & for 2012



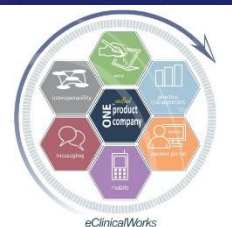
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Goal of Our Talk

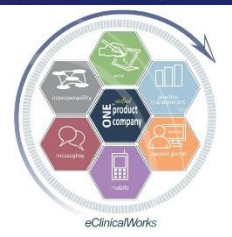


- Streamline Your Office Workflow & Transform Your Practice into a Modern Platform of Patient Care by Maximizing Tools Available to You
- Make Note of at least 3 Ideas Presented



Why Bother to Implement Changes – How Does This Benefit Me?

- Increase Efficiency
- Improve Documentation
- Enrich Quality of Care
- Enhance Patient Satisfaction
- Save Money & Boost Income

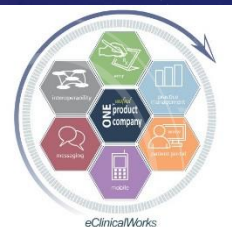
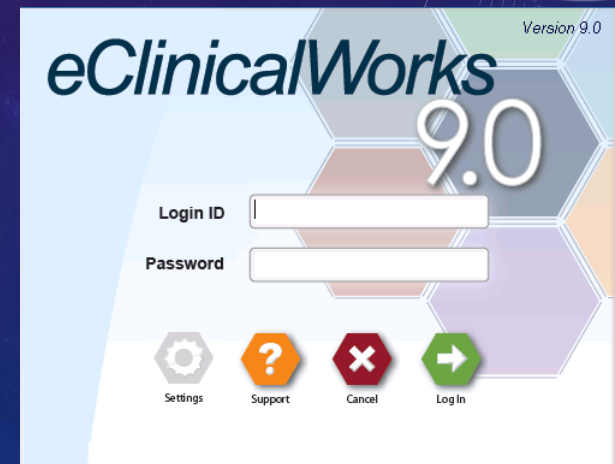


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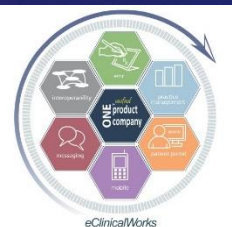
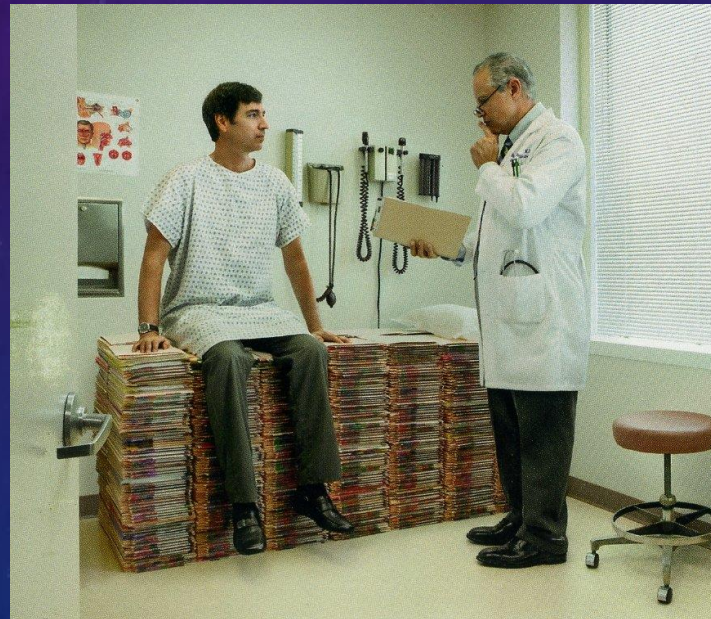
Overview of Our Presentation

- Share Tips, Tricks & Examples on how to better utilize both eCW Capabilities & non-eCW Technologies
 - Mid Office (Medical Providers)
 - Front Office
 - Back Office (Billing & Finances)
 - Customization
- Question & Answer Session at the End



Mid Office

- Patient Management & Charting of the Past

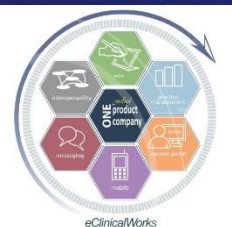


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Mid Office

- Patient Care & Charting of the Future

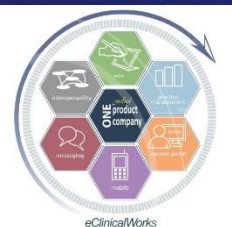


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Digital Testing & Digitizing Data

- Increase Efficiency for Reviewing & Finding Data
- Increase Quality of Care - Better Image Quality & Comparison Capabilities
- Save on Staff Time - Reduces Staff Payroll & Benefit Costs
- Save on Supply Costs & Space



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Bone Densitometer Reports via PDF



Amateur Medical Specialists
1215 South Coulter Suite 402
Amarillo, Texas 79106

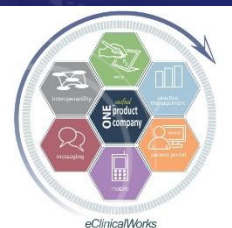
Patient: [Redacted]
Birth Date: [Redacted]
Height / Weight: 66.1 in. 177.0 lbs.
Sex / Ethnic: Female White

Patient ID: [Redacted]
Referring Physician: DR. W.C. BIGGS
Measured: 10/27/2008 2:43:32 PM (11:40)
Analyzed: 10/27/2008 2:43:41 PM (11:40)

AP Spine Bone Density

Densitometry Reference: L1-L4
BMD (g/cm²) YA T-Score %Change vs Previous
Trend: L1-L4 (BMD)

Region	BMD ¹ (g/cm ²)	Young-Adult ² T-Score	Age-Matched ³ Z-Score
L1	0.956	-1.4	-0.3
L2	1.241	0.3	1.5
L3	1.172	-0.2	0.9
L4	1.110	-0.8	0.4
L1-L4	1.121	-0.5	0.6

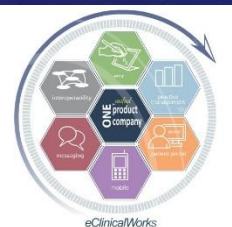


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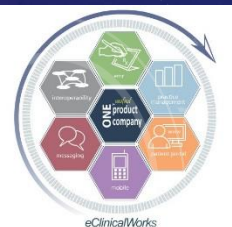
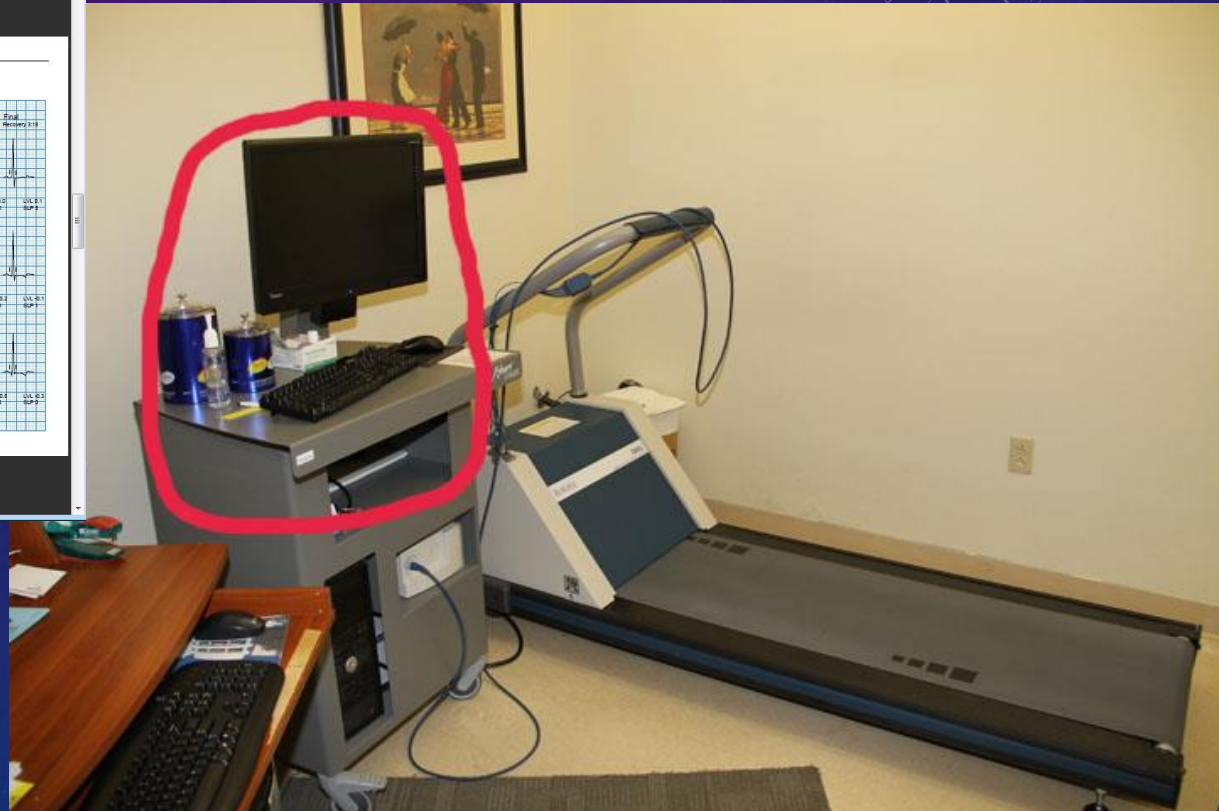
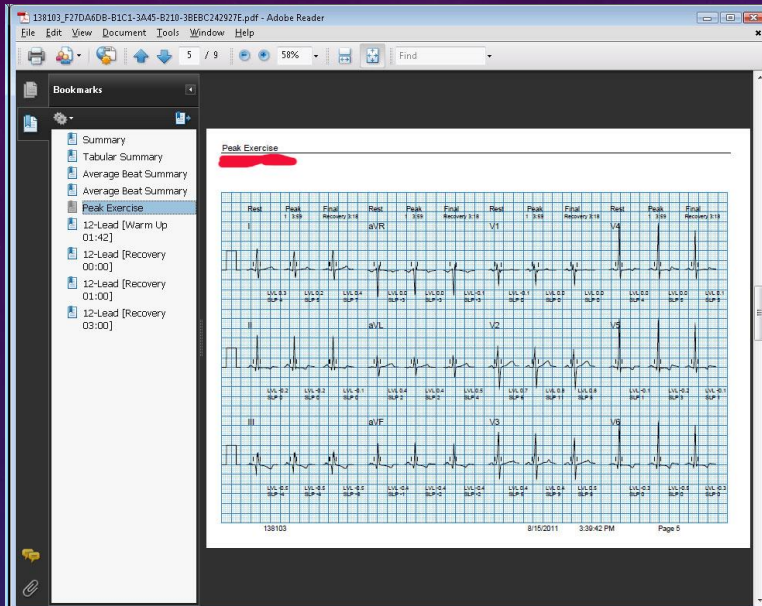
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Digitize Data – Don't Print Reports!

- NEVER Print to Paper just to Scan Back into eCW
- “Print” to “Cute PDF” & “Save” into Fax Inbox (set up as the “F-Drive” on each PC)
- Staff Attaches PDF Report from Incoming Fax to Patient Chart & Assigns to Physician



Digital Stress Testing – A clue that you can Save Paper

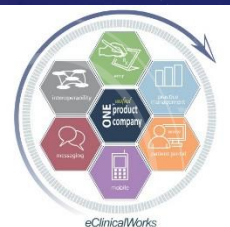


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Hospital Internet Portal Reports – Labs, Radiology, Consults via Cute PDF

Lab View	8/15/2013 04:35	8/15/2013 00:00	8/14/2013 16:35	8/14/2013 15:20
Hematology				
WBC	H 15.00			
RBC	L 2.80			
Hgb	L 8.4	L 9.6		L 10.3
Hct	L 25.4	L 29.4		L 30.4
MCV	90.7			
MCH	30.0			
MCHC	33.1			
RDW	13.9			
Platelet Count	159			
MPV	10.8			
Neutrophils	H 85.1			
Bands				
Lymphocytes	L 6.6			
Monocytes	5.1			
Eosinophils	3.1			
Basophils	0.1			
Abs Neutrophil Cnt	H 12.77			



Digitize Diabetic Data – BG Meters & Insulin Pumps

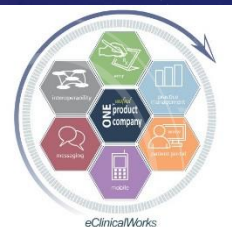
– Some Export PDF or TIFF files (TIFF is usually smaller)

The screenshot shows the Medtronic CareLink Pro interface. On the left, there are navigation icons for Reports, Devices, and Profile. The main area is titled "Select and Generate Reports (step 3 of 3)". It lists several report types with checkboxes:

- Overview Report:** a summary report combining blood glucose, insulin and carbohydrate data
- Adherence Report:** a numerical analysis of patient behavior throughout the reporting period
- Logbook Report:** a chronological listing of glucose readings, carbohydrate consumption, insulin usage, and other events
- Sensor Report:** a comprehensive analysis of sensor-derived data captured during the reporting period
- Pump Settings Snapshot:** an overview of the pump settings in use on

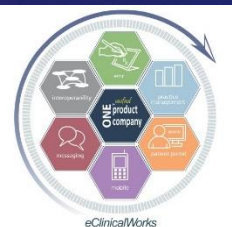
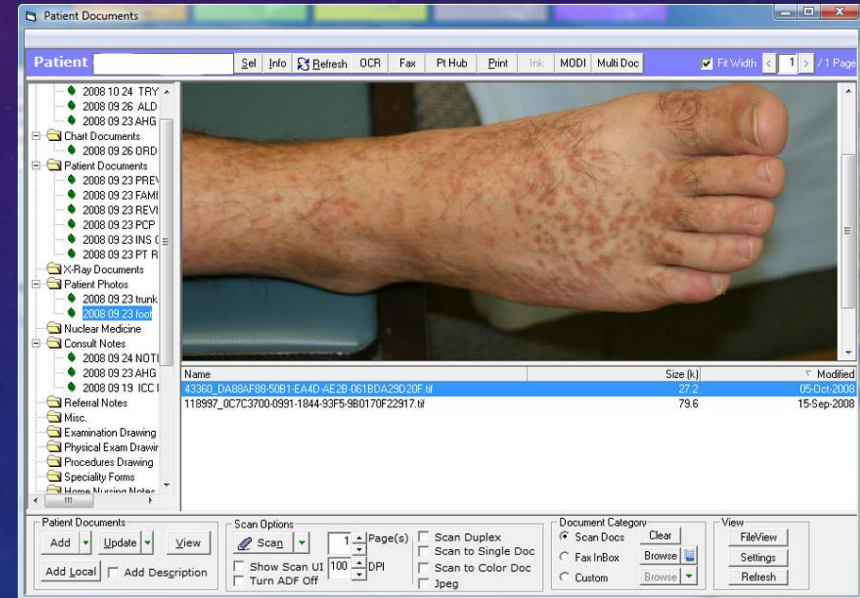
Below these is a "Daily Detail Report" section with a table of data. A red circle highlights the "GENERATE REPORTS" dropdown menu, which includes options for "Preview", "Print", "Save as PDF", and "Save as TIFF".

Date	Nº of Meter Readings	Meter Readings Average (mg/dL)	Sensor Duration (h:mm)	Nº of Correction Boluses	Total Insulin (U)	Basal %	Bolus %	Carbs Total (g)	Sensor Average (mg/dL)
10/17/2008	3	179	--	3	76.15	39%	61%	106	--
10/18/2008	7	170	--	4	59.70	50%	50%	60	--
10/19/2008	5	175	--	2	60.00	50%	50%	--	--
10/20/2008	4	130	--	2	50.00	59%	41%	60	--
10/21/2008	4	180	--	3	56.80	52%	48%	60	--
10/22/2008	5	188	--	3	54.20	55%	45%	65	--
10/23/2008	3	214	--	3	64.60	46%	54%	62	--
10/24/2008	4	173	--	3	70.00	42%	58%	98	--
10/25/2008	4	200	--	3	54.40	55%	45%	65	--
10/26/2008	4	220	--	2	60.55	49%	51%	60	--
10/27/2008	5	101	--	3	49.90	60%	40%	85	--
10/28/2008	5	146	--	4	48.70	61%	39%	96	--
10/29/2008	2	132	--	1	--	--	--	30	--
10/30/2008	--	--	--	--	--	--	--	--	--



Digitizing Photos – Use a Digital Camera for High Quality Photos

- Don't get too many megapixels -3mp is plenty
- Eye-Fi card pushes photo to Fax Inbox, then attached from there to patient chart
- For non-WIFI SD cards - copy into patient chart via SD slot in PC



Take & Insert Photos into your Notes with Your Tablet PC Web Cam

Document Details Progress Notes

Name

Scanned By Scanned Date

Description

Attached To


Make this as document name

Options

- Reviewed
- Reviewed Doc and Lab
- High Priority

Assigned To

Facility

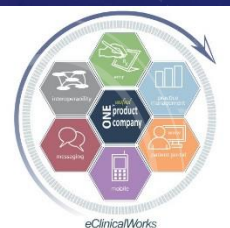


Physical Examination: 

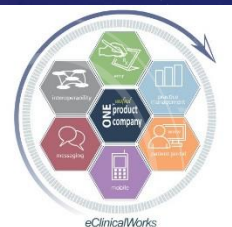
Drawing: foot rash photo

Assessment:

Assessment: 



Digital Data - Staff can work anytime / anywhere

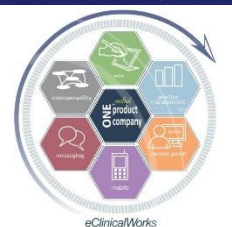


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Chart Like a Pro with Electronic Charting

- Increase Efficiency – Providers & Staff
- Improve Documentation for Future Reference & Med Mal Protection
- Provide Standardization to Reduce Billing Errors

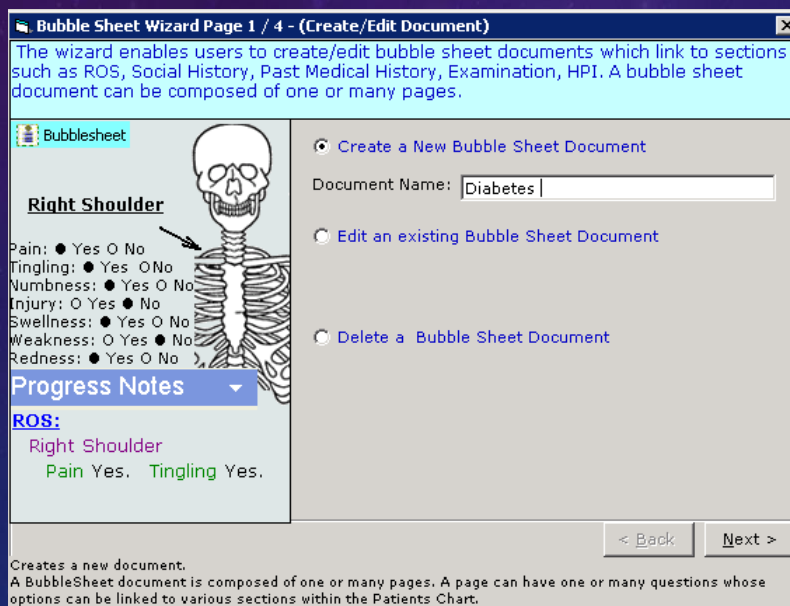


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Bubble Sheets – Use Technology to Let Patients Create Your Notes

- Bubble Sheet Wizard
- Forms for Patients Printed on Demand



Amarillo Medical SPECIALISTS

REVIEW OF SYSTEMS

Thank you for coming to our office today. We need to update your information on a regular basis. We are asking you to report any of the following problems, whether it is a new or new problem. Fill in the circles on any problems you have so we can scan in your answers if you have none of the problems, leave the circles blank. This is page 1 of 3 pages.

GENERAL

None of these problems	<input type="radio"/> None		
fever	<input type="radio"/> Yes	fatigue	<input type="radio"/> Yes
loss of appetite	<input type="radio"/> Yes	weight loss	<input type="radio"/> Yes
weight gain	<input type="radio"/> Yes	weakness	<input type="radio"/> Yes
chills	<input type="radio"/> Yes	sweats	<input type="radio"/> Yes

OPHTHALMOLOGY

None of these problems	<input type="radio"/> None	blood in eye	<input type="radio"/> Yes
vision loss	<input type="radio"/> Yes	itchy eyes	<input type="radio"/> Yes
change in vision	<input type="radio"/> Yes	dry eyes	<input type="radio"/> Yes
double vision	<input type="radio"/> Yes	red eyes	<input type="radio"/> Yes

EARS, NOSE, THROAT

None of these problems	<input type="radio"/> None		
nosebleeds	<input type="radio"/> Yes	swollen lymph nodes	<input type="radio"/> Yes
decreased hearing	<input type="radio"/> Yes	dizziness	<input type="radio"/> Yes
ringing in ears	<input type="radio"/> Yes	lump on throat	<input type="radio"/> Yes
pain in ears	<input type="radio"/> Yes	sores in mouth	<input type="radio"/> Yes
pain in sinuses	<input type="radio"/> Yes	pain in mouth or teeth	<input type="radio"/> Yes

CARDIOVASCULAR

None of these problems	<input type="radio"/> None		
chest pain	<input type="radio"/> Yes	shortness of breath	<input type="radio"/> Yes
palpitations	<input type="radio"/> Yes	leg swelling	<input type="radio"/> Yes

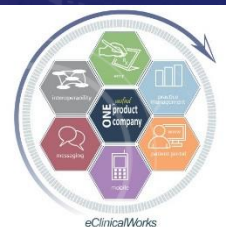
RESPIRATORY

None of these problems	<input type="radio"/> None		
chest congestion	<input type="radio"/> Yes	cough	<input type="radio"/> Yes
pain with deep breath	<input type="radio"/> Yes	cough up blood	<input type="radio"/> Yes
wheezing	<input type="radio"/> Yes	coughing up phlegm	<input type="radio"/> Yes
tobacco use	<input type="radio"/> Yes		


GASTROENTEROLOGY

None of these problems	<input type="radio"/> None		
nausea	<input type="radio"/> Yes	food has problem going down	<input type="radio"/> Yes
pain on swallowing	<input type="radio"/> Yes	bloating	<input type="radio"/> Yes
burp up food	<input type="radio"/> Yes	stomach pain	<input type="radio"/> Yes
heartburn	<input type="radio"/> Yes	abdominal pain	<input type="radio"/> Yes
vomiting	<input type="radio"/> Yes	change in bowel habits	<input type="radio"/> Yes
vomiting blood	<input type="radio"/> Yes	pain in rectal area	<input type="radio"/> Yes
blood in stool	<input type="radio"/> Yes		

v1.02 1/10/2007



Diabetes Bubble Sheet Questionnaire

 **DIABETES SURVEY** Please darken the circles completely

How are you feeling since last visit?
 I feel fine, no new complaints I have new problems to discuss

Have there been any hospital admissions or ER visits since last visit here?
 no went to ER admitted to the hospital

Any family members recently diagnosed with these medical problems since your last visit here?
 no new medical problems in family
 diabetes osteoporosis
 heart attack pituitary disease
 stroke other endocrine illness _____
 cancer

How often do you usually check your blood sugar?
 4 or more times a day once a day
 3 times a day less than once a day
 2 times a day not monitoring

Did you bring your meter today? Yes No

How often are you having low blood sugar episodes / hypoglycemia?
 never 2 – 4 per week
 less than 1 a month 5 – 6 per week
 1 – 3 per month daily
 1 a week more than one a day

Have any reactions been so severe as to require paramedics, an ER visit, or the assistance of anyone to bring you out of it? Yes No

Do you carry anything to treat hypoglycemia with you and in your car?
 Yes No

Do you have a Glucagon Emergency Kit at home?
 Yes, and it is in date Yes, expired or not sure on date No

Do you have a Medic Alert bracelet or necklace?
 Yes, and I wear it today Yes, but didn't wear it No

When was your last dietitian appointment?
 less than 1 year ago 1 -2 years ago more than 2 year ago
 have never seen a dietitian

PAGE 1

What diet are you following?
 not following a diet exchange diet
 carbohydrate counting Atkins, or other low carbohydrate
 avoid fats and starches
 Weight Watchers

How often do you exercise?
 no exercise 4-5 times a week
 once a week 6 – 7 times a week
 2 -3 times a week

How are you exercising?
 no exercise swimming
 walking aerobics
 bicycling outdoor or indoor weights
 go to Curves karate / martial arts
 go to fitness center softball / volleyball or other team sport

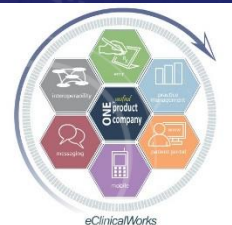
When was your last eye exam?
 have not had an eye exam 1 -2 years ago
 within the last 3 months more than 2 years ago
 3 – 12 months ago

Which doctor did you see for your last eye exam.
 (please ask your eye doctor to send us copies of your eye exam – thanks)
 Rush Munden
 Gerald Howell
 Eddie Ysasaga Latta
 Aragon Bass
 Klein Houghton
 Dobler-Dixon Chafin
 Crnic Townsend
 Weinberger Alpar
 Murrell Simmons
 Moore O'Brien
 Other Can't remember doctor's name

Complications that you are aware of from your diabetes: (choose all that apply)
 Neuropathy pain Heart disease
 Neuropathy numbness Eye damage
 Stomach doesn't empty Circulation problems to feet
 Kidney disease Foot ulcer
 Erectile dysfunction

Your feet : (choose all that apply)
 Have no calluses or ulcers Have calluses
 Have a new ulcer Have toenail thickening or fungus
 Have one or more chronic ulcers

PAGE 2 - DIABETES SURVEY



Scanner Operator Editing

Process Bubblesheet document

Scan Bubble Sheet Process Bubble Sheet

Diabetes patient information

Patient reports that they feel well with no problems to report they are reporting new problems this visit

Interim History - Master

Hospitalizations no ER or hospital admissions went to ER admitted to hospital

Diabetes patient information

The family history of endocrine disease is notable for no new medical problems in family diabetes heart attack stroke cancer osteoporosis pituitary disease other endocrine illness

They are monitoring their blood 4 or more times a day 3 times a day 2 times a day once a day less than once a day not at all

The blood glucose meter was brought in today was not brought in today

Hypoglycemic episodes are never occurring less than 1 a month 1 - 3 per month about 1 a week about 2 -4 times a week about 5 - 6 per week occurring daily occurring more than once a day

Severe reactions requiring assistance of another person have occurred since last office visit have not occurred since last office visit

Hypoglycemia treatment materials are carried on person and in car not carried with them

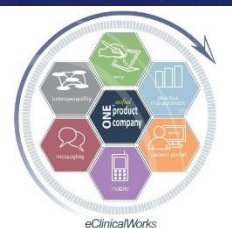
Glucagon kit at home is available and in date available but beyond expiration date not available

A Medic Alert bracelet is being worn today is available but not being worn is not available

Last dietitian appointment was less than 1 year ago 1 - 2 years ago more than 2 years ago never seen by a dietitian

Submit

<< Scan Page 1 / 2 >> Select Document Type to Scan Diabetes Close



Finished Result in Visit Note

Medical Summary | Alerts | Labs | DI | Growth Chart | Immunization | Encounters | Patient Docs | Flowsheets | Notes

Wt: 198 lbs. **Ins:** INSURANCE **CLICK TO EDIT** **SECURE NOTES** **ADV DIRECTIVE**
Appt(L): 10/23/08 **Acc Bal:** \$378.00
Appt(N): 01/22/09 **Guar:** [Redacted] **Gr Bal:** [Redacted]
PCP: Keister, Keister
Ref: Keister, Keister
Ren: Biqqs

Medical Summary | Alerts | Labs | DI | Growth Chart | Immunization | Encounters | Patient Docs | Flowsheets | Notes

Amarillo Medical SPECIALISTS

Guarantor: Insurance: INSURANCE MANAGEMENT LMS
PCP: Alan W Keister Referring: Alan W Keister

10/23/2008 **Progress Notes: William Biggs, MD**

Current Medications
NovoLog 100 units/mL ~60 units per day via pump
Singulair 10 mg 1 tab(s) QPM
One Touch ultra test strip as directed QID

Past Medical History
Diabetes

Allergies
N.K.D.A.

Review of Systems
CONSTITUTIONAL:
no weight change. no weight gain. no weight loss. no night sweats. no fever. no weakness. no loss of appetite. no formula feeding. no fatigue. no breast feeding. no sweats. no chills. no bleeding problems.
NEUROLOGY:
no headache. no tingling/numbness. no seizures. no tremor. no migraines. no vertigo. no confusion. no paralysis. no lancinating pains in feet. no burning pain in feet or hands. no weakness. no burning pain in hands. no insomnia. no speech abnormality. no loss of feeling/power. no dizziness. no loss of consciousness. no memory loss. no difficult walking. no sleep problems. no sciatica. no visual changes.
ENDOCRINOLOGY:
no excessive thirst. no excessive sweating. no fatigue. no diabetes. no heat intolerance. no cold intolerance. no sleep disturbance. no weight loss. no polyuria. no polydypsia. no bowel changes. no hair changes. no palpitations. no polyphagia. no skin changes. no weight gain.

Reason for Visit
1. Type 1 diabetes, on insulin pump

History of Present Illness
Diabetes:
Diabetes F/U Patient states they are doing well and without specific complaints. BG are generally stable. Home glucose monitoring Results of home BG Monitoring are: see download from pump software in document section. 2 week average 151, no pattern identified. Hypoglycemic episodes none. HGBA1C stable. Last eye exam was performed. Diabetic complications none. Polyuria none. Polydypsia none. Polyphagia none.
Pump settings at end of visit are in the pump newsheet.

Diabetes patient information:
Patient reports that they feel well with no problems to report. The family history of endocrine disease is notable for no new medical problems in family. They are monitoring their blood sugar 3 times a day. The blood glucose meter was brought in today. Hypoglycemic episodes are about 2 -4 times a week. Severe reactions requiring assistance of another person have not occurred since last office visit. Hypoglycemia treatment materials are carried on person and in car. Glucagon kit at home is available but beyond expiration date. A Medic Alert bracelet is not available. Last dietitian appointment was less than 1 year ago. Diet being followed is carbohydrate counting. Exercise frequency is 2-3 times a week. Type of exercise is softball / volleyball or other team sport. Last eye exam was 3 - 12 months ago. Last eye exam was with Interim History - Master:
Denies : Emergency department visits.
Hospitalizations no ER or hospital admissions.
Insulin Pump System:
Brand Model MiniMed. Pump issues no site or tape problems.

Hypertension:
Denies : Chest pain. Palpitations. Shortness of breath. Syncope.
Med compliance most of the time. Med side effects none.

Vital Signs
BP: 112/78, Ht: 68.75, Wt: 198, BMI: 29.45, Glucose: 121.

Examination
General Examination:

Print Fax Play Addendum Details Scan Templates Claim Letters Ink

P2P - Let Other eCW Docs Fill in the Chart for You

- Transmit & Share Secure Patient Medical Information between Providers
- No printing or faxing necessary



P2P Open
Submit your Review | Privacy Policy | Terms & Conditions

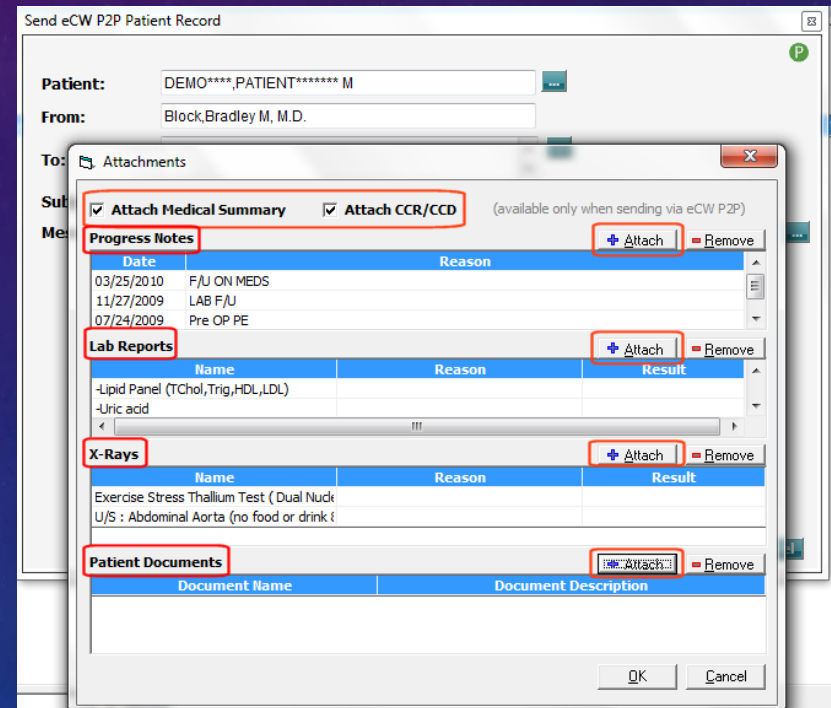
Join the Network!
P2POpen facilitates improved quality, safety, and efficiency of care. By joining the network you can instantly connect with thousands of medical professionals and care providers and securely send and receive clinical information to further coordination of care.

10605
providers live on the network and counting

Sign In
User Name: _____
Password: _____
Login

Forgot Password? REQUEST ACCOUNT

Watch this 



Send eCW P2P Patient Record

Patient: DEMO****,PATIENT***** M

From: Block,Bradley M, M.D.

To: Attachments

Subj: Attach Medical Summary Attach CCR/CCD (available only when sending via eCW P2P)

Me: Progress Notes Attach Remove

Date	Reason
03/25/2010	F/U ON MEDS
11/27/2009	LAB F/U
07/24/2009	Pre OP PE

Lab Reports Attach Remove

Name	Reason	Result
-Lipid Panel (TChol,Trig,HDL,LDL)		
-Uric acid		

X-Rays Attach Remove

Name	Reason	Result
Exercise Stress Thallium Test (Dual Nuck		
U/S : Abdominal Aorta (no food or drink i		

Patient Documents Attach Remove

Document Name	Document Description
---------------	----------------------

OK Cancel

P2P – Import CCR Data Directly & Accurately Into Note in Seconds

Medical Summary | CDSS | Alerts | Labs | DI | Procedures | Growth Chart | Immunization | Encounters | Patient Docs | Flowsheets | Notes

SF [dropdown] [dropdown] Bulleted [dropdown] Enc << V 05/31/2011 BMB test [dropdown]

Current Medication:

- lisinopril 20 mg tablet 1 tablet once a day
- Metformin 1000 mg tablet, extended release 1 tablet once a day
- Simvastatin 40 mg tablet 1 tablet each evening
- Aspirin Low Dose 81 mg enteric coated tablet 1 tablet once a day
- Multivitamin tablet 1 tablet once a day
- Citracal Caplets Plus D 315 mg-200 intl units or roughly equivalent amounts tablet 2 caplets twice daily with food
- Mucinex DM 30 mg-600 mg tablet, extended release 1 tab twice daily as needed for cough/congestion

Medical History:

- Diabetes since age 55
- Hyperlipidemia
- HTN
- Obesity

Allergies/Intolerance:

- aspirin

Gyn History:

OB History:

Surgical History:

- appendectomy 1972
- lap/choly 1998

Hospitalization:

Family History:

Social History:

Occupation: publisher.

Problem List

- 250.00 Diabetes Type II
- 401.9 HTN - Hypertension
- 272.4 Hyperlipidemia
- 259.9 Obesity

Allergies

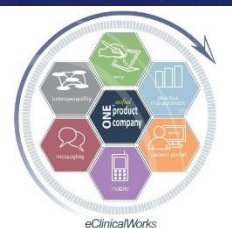
- aspirin

Medication

- Active Medications(Medications with...)
- lisinopril 20 mg 1 tablet orally once a day
- metformin 1000 mg 1 tablet orally once a day
- simvastatin 40 mg 1 tablet orally each evening
- Aspirin Low Dose 81 mg 1 tablet orally once a day
- Multivitamin 1 tablet orally once a day
- Citracal Caplets Plus D 315 mg-200 intl units or roughly equivalent amounts 2 caplets orally twice daily with food
- Mucinex DM 30 mg-600 mg 1 tab orally twice daily as needed for cough/congestion
- InActive Medications

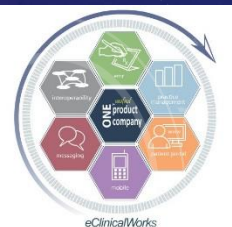
Navigation Panel:

- Labs
- Diagnostic
- Telephone
- Web Encou
- Referrals
- Documents



Creative Use of Templates

Merge Template



Template Categories, Facilities, Ownership by Name & “Private” Status

Template List

Templates:

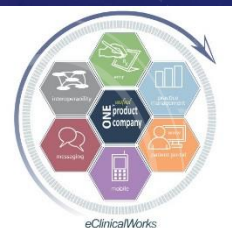
Facility: All

Category: All

Buttons: New, Update, Delete

Name	Block	Public/Private
Nurse Visits		
Vaccines		
No Show/Not Seen		
Research Studies		
Well 9 m/o WBV Male	Block - Well	Public
Well Newborn 1st visit	Block - Well	Public
xxxxx	Block - Well	Public
block temp		Public
CANCELED APPT by pt		Public
Carpal tunnel syndrome		Public
CB : Lower abdominal pain		Public
cc		Public
CCC		Private
Chase Viral pharyngitis		Public
Chase 1 mo well child		Public
Chase 12 mo well child		Public
Chase 15 mo well child		Public

Buttons: Template Categories, Configure My Favorites, Add as Favorite, View Template, Close



Carry Forward Chronic Medical Problems - use Carets to split sections

Copy And Merge Templates

Template For
Patient: Demo, Patient M Encounter Date: Wednesday, January 25, 2012

Choose Template
Generic Category: My Favorites

Patient Specific Demo, Patient M Sel Relation

Find: Contains Go

Facility: All

Pr	Date	Visit	Reason
	05/12/2011	O.V.	Asthma
	11/17/2010	O.V.	Med Follow Up
	09/10/2010	O.V.	PFT
	06/25/2010	PROC 15	PFT TEST
	05/20/2010	O.V.	LAB F/U
	03/25/2010	O.V.	F/U ON MEDS
	01/13/2010	O.V.	
	11/27/2009	LONG O.V.	LAB F/U
	09/18/2009	W/I	test
	07/24/2009	PE	Pre OP PE
	07/15/2009	O.V.	Asthma
	07/09/2009	O.V.	Asthma

- All Options
- CC
- HPI
- CurrentMedication
- MedicalHistory
- Allergies
- SurgicalHistory
- Hospitalization
- FamilyHistory
- SocialHistory
- ROS
- Vitals
- Examination
- PhysicalExam
- Assessment
- Treatment
- Procedures
- Db History
- XRay
- Visit Code
- Labs
- PreventiveMedicine
- CurrentHistory

Add As Favorite Merge Template Close

Assessment:
Assessment:

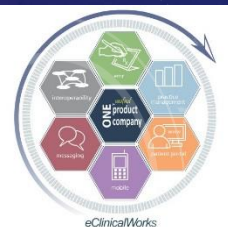
Plan:

Treatment:
Procedures:
Immunization:
Diagnostic In:
Lab Reports:
Preventive M:
Next Appoint:

09/04/2013 PE PE

- Diabetes mellitus type 2 with renal manifestations, uncontrolled - 250.42 (Primary)
- Dementia NOS - 294.8
- CHF - Congestive Heart Failure - 428.0
- INSULIN USE, LONG-TERM - V58.67
- Chronic kidney disease, unspecified stage - 585.9
- Nephropathy & Nephritis caused by Diabetes or HTN or other diseases - 583.81
- CARDIOMYOPATHY - 425.4

Billing Inform Copy Merge Cancel



Create Templates that can Mix & Match with others

Copy And Merge Templates

Template For
Patient: Demo, Patient M Encounter Date: Wednesday, January 25, 2012

Choose Template

Generic Category: My Favorites

Patient Specific Demo, Patient M Sel Relation

Find: _____ Contains Go

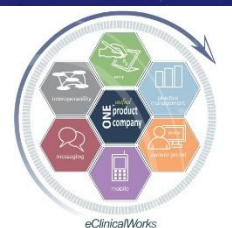
Facility: All

Pr	Template	Access
	Block - Influenza Screen with URI DX	Public
	Block - Intertriginous Dermatitis	Public
	Block - Labs -Abnml TSH	Public
	Block - Labs -Anemia W/u	Public
	Block - Labs -Elevated PSA	Public
	Block - Labs -high LFT f/u	Public
	Block - Labs -High MCV on RBC's	Public
	Block - Lateral Epicondylitis w/ Celestone Injxn	Public
	Block - LBP	Public
	Block - Male PE 18 - 39 yr	Public
	Block - Male PE over 40 yr	Public

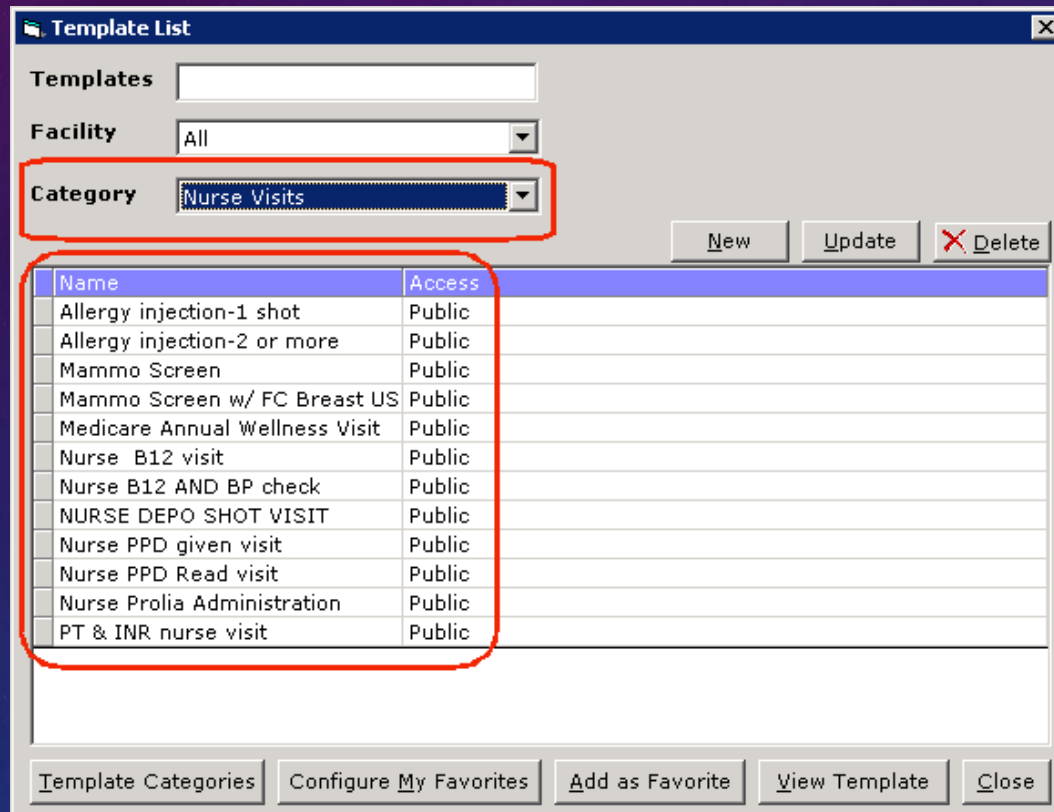
All Options

- CC
- HPI
- CurrentMedication
- MedicalHistory
- Allergies
- SurgicalHistory
- Hospitalization
- FamilyHistory
- SocialHistory
- ROS
- Vitals
- Examination
- PhysicalExam
- Assessment
- Treatment
- Procedures
- Qb History
- XRay
- Visit Code
- Labs
- PreventiveMedicine

Add As Favorite Merge Template Close



Ensure Nurses Insert Correct Documentation and DX & CPT Coding



Template List

Templates:

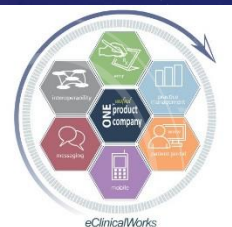
Facility: All

Category: Nurse Visits

New Update Delete

Name	Access
Allergy injection-1 shot	Public
Allergy injection-2 or more	Public
Mammo Screen	Public
Mammo Screen w/ FC Breast US	Public
Medicare Annual Wellness Visit	Public
Nurse B12 visit	Public
Nurse B12 AND BP check	Public
NURSE DEPO SHOT VISIT	Public
Nurse PPD given visit	Public
Nurse PPD Read visit	Public
Nurse Prolia Administration	Public
PT & INR nurse visit	Public

Template Categories Configure My Favorites Add as Favorite View Template Close



Keep Coding Correct – Special Needs – Immunizations - DX & Vax Admin

Template List

Templates:

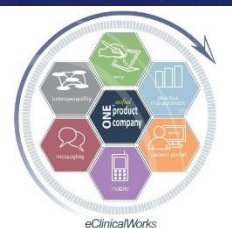
Facility: All

Category: Vaccines

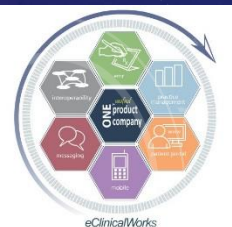
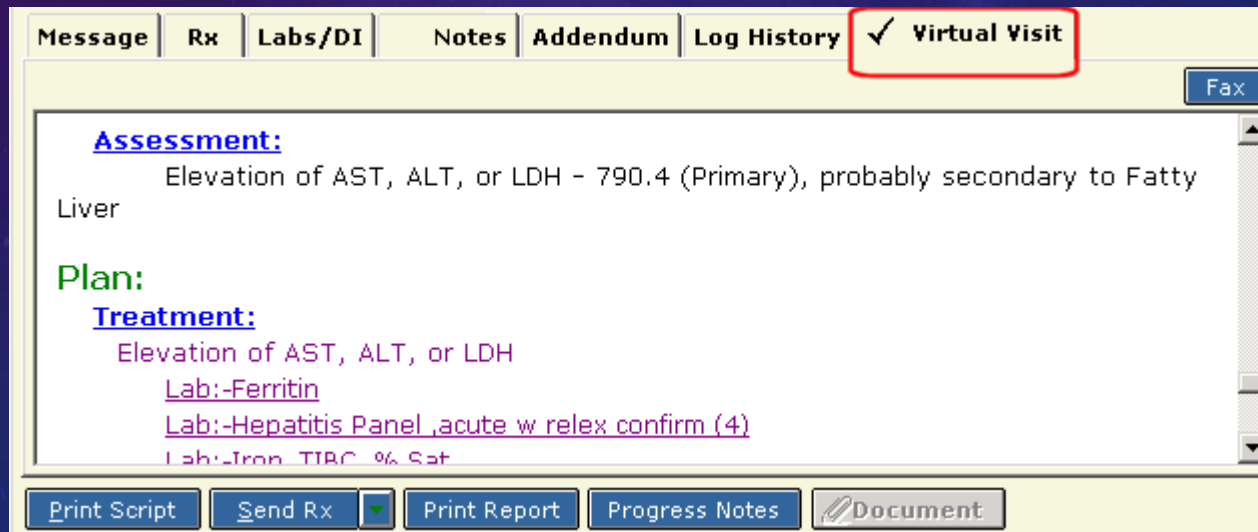
New Update Delete

Name	Access
Adacel/Boostrix Admin	Public
Flu 2012 for MEDICARE	Public
Flu 2012 PEDS 4&UP-B&N supply	Public
Flu 2012: ADULT, OUR SUPPLY	Public
FLU MIST 2012-HD ONLY, 2&up	Public
Flu Shot 2012 HD-3&up	Public
Flu SHOT 2012-HD: 6-36mos Lot	Public
Gardasil (<19yo) 1st or 2nd dose	Public
Gardasil (<19yo) 3rd dose	Public
Menactra vaccine	Public
Pneumovax - Medicare	Public
Pneumovax -non-medicare	Public
Zostavax - Medicare	Public
Zostavax Admin - non-medicare	Public
[xx]Flu 2012 for MEDICARE	Public

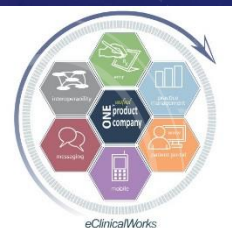
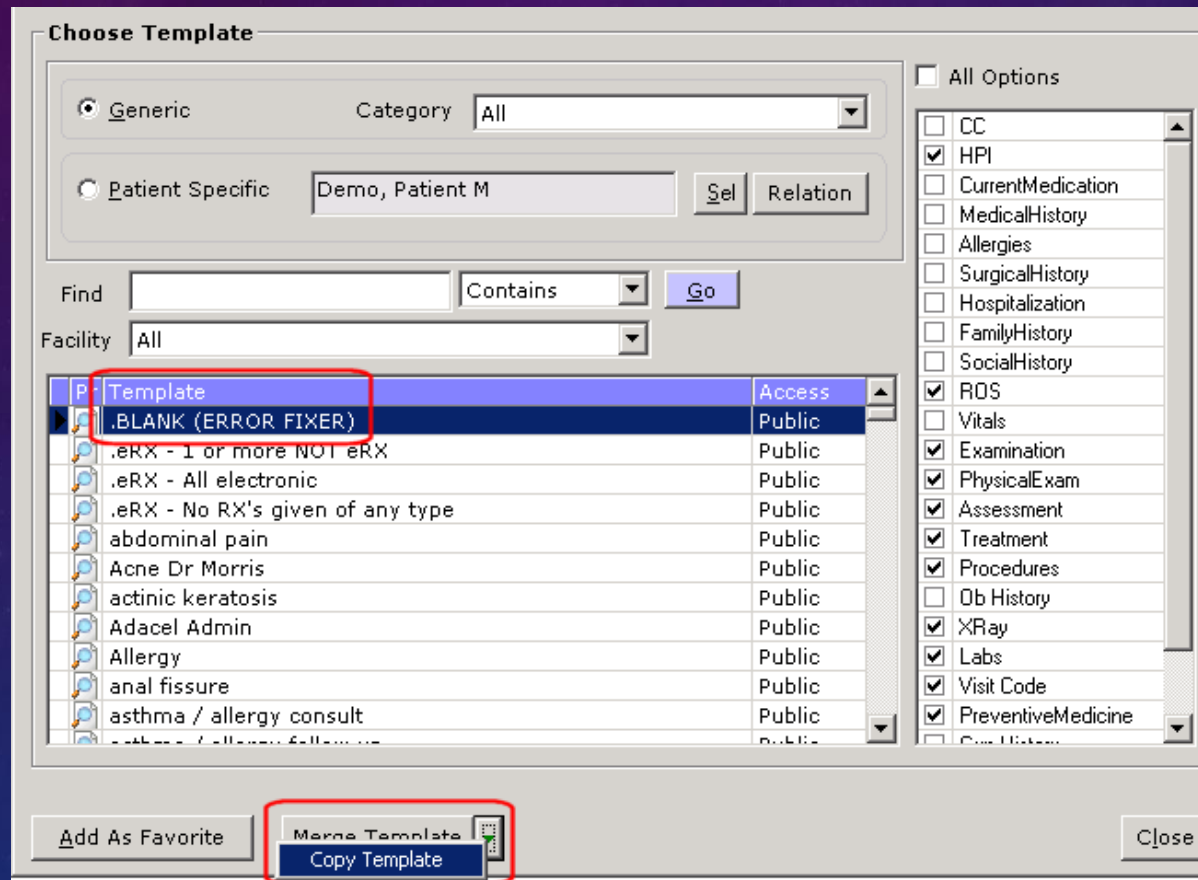
Template Categories Configure My Favorites Add as Favorite View Template Close



TE's Can Use Templates to Order Tests through Virtual Visit



Fix Charting Errors - Overwrite with "Blank" Notes Template (using "Copy" Function)



Special PE Organ System Templates

The screenshot displays the 'CHEST' organ system template in the eClinicalWorks interface. On the left, a sidebar lists various organ systems, with 'CHEST' selected. The main area shows a table with two columns: 'Organ' and 'Notes'. The 'Organ' column lists various physical examination findings, each with a green arrow in the 'Notes' column. Below the table, there are buttons for 'Default for All', 'Clear All', 'Merge Default', 'Default per Category', and 'Clear Category'. A dropdown menu is open under 'Default per Category', showing a list of template options. The 'Notes' field has a 'Browse...' button and a 'Clear' button. At the bottom, there are buttons for 'Vitals', 'Custom', and 'Drawing'.

Organ	Notes
shape and expansio	→
work of breathing	→
Palpation	→
Rub	→
Inspection	→
breath sounds	→
rales	→
rhonchi	→
wheezes	→
percussion	→
axillary nodes	→
breasts	→

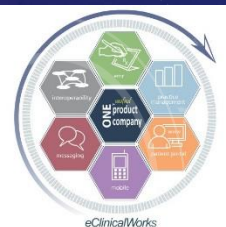
Default for All Clear All Merge Default **Default per Category** Clear Category

Notes Browse ... Clear

- Save as...
- View all...
- Block - Well Woman Chest-Normal w/ Breast Exam
- Block - NML Breast exam
- Block - NML Axill LN's
- Block - Asthma/URI Exac
- Block - Distant BS
- URI/Asthma Exac Nml after Neb x slow AF
- Asthma/URI Exac w/Neb TX; repeat exam ~WNL

Vitals Custom Drawing

thout jaundice.



Templates Don't Solve Everything - Customize HPI Pull-Downs

- Add Descriptors that will Appear in All HPI Categories via Admin Band - “Notes” section

Structured

Delimiter , Dictate B U C Reset Font Clear Spell chk

Severity: slight, Nature: No Change with Exertion, Relieved by: OTC analgesics, Relieved by: OTC analgesics

Duration [] Days [] Weeks [] Months [] Years

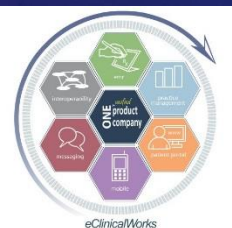
Location/Radiation [] Onset [] Severity slight

Nature No Change with Exertion Aggravated by [] Relieved by OTC analgesics

Associated Symptoms []

muscle relaxer
nothing noted
NSAID RX
OMT
OTC analgesics
pain relief Rx
physical activity
position changes

OK Cancel



Make HPI Pull-Downs Work For You

Duration: 2-3 weeks

Location/Radiation: []

Nature: MUCH IMPROVED

Associated: []

Days:

et

dually wor

travated by

several days

several weeks

several months

several years

many months

many years

Location/Radiation: []

Nature: []

No Change with Exertion

No Change with BM's

No Change with Curren

No Change with Eating

No Change with Exertio

No Change with OTC A

No Change with Positic

No Change with Rest

No Change with Stress

Nature: []

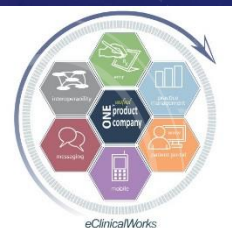
/ED with Therapy Plan

gnawing

IMPROVED with Thera

MUCH IMPROVED wit

No Change with BM's



Use HPI Footers or Headers for Common Details

ENT/respiratory Show popup for c/o

ENT/respiratory | NECK | Cardiology | Rheumatology | ANKLE/FOOT | Elbow/Arm | Derna

c/o	denies	Symptom	Duration	Notes	Clear
	X	fever			X
X		sore throat			X
		Lymph nodes swollen or sor			X
X		cough		non-productive, unable t	X
		chest congestion			X
		chest pain			X
X		postnasal drip			X
X		rhinorrhea			X
X		nasal congestion			X
		sneezing			X
X		headache			X

Denies All | Clear All | Custom

Notes Header Footer

C/O's of URI x 10 day(s), Has multiple symptoms, and are mostly moderate in severity

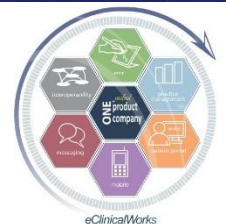
HPI:

ENT/respiratory

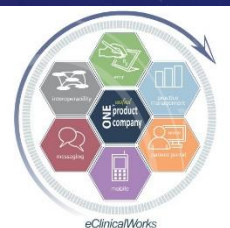
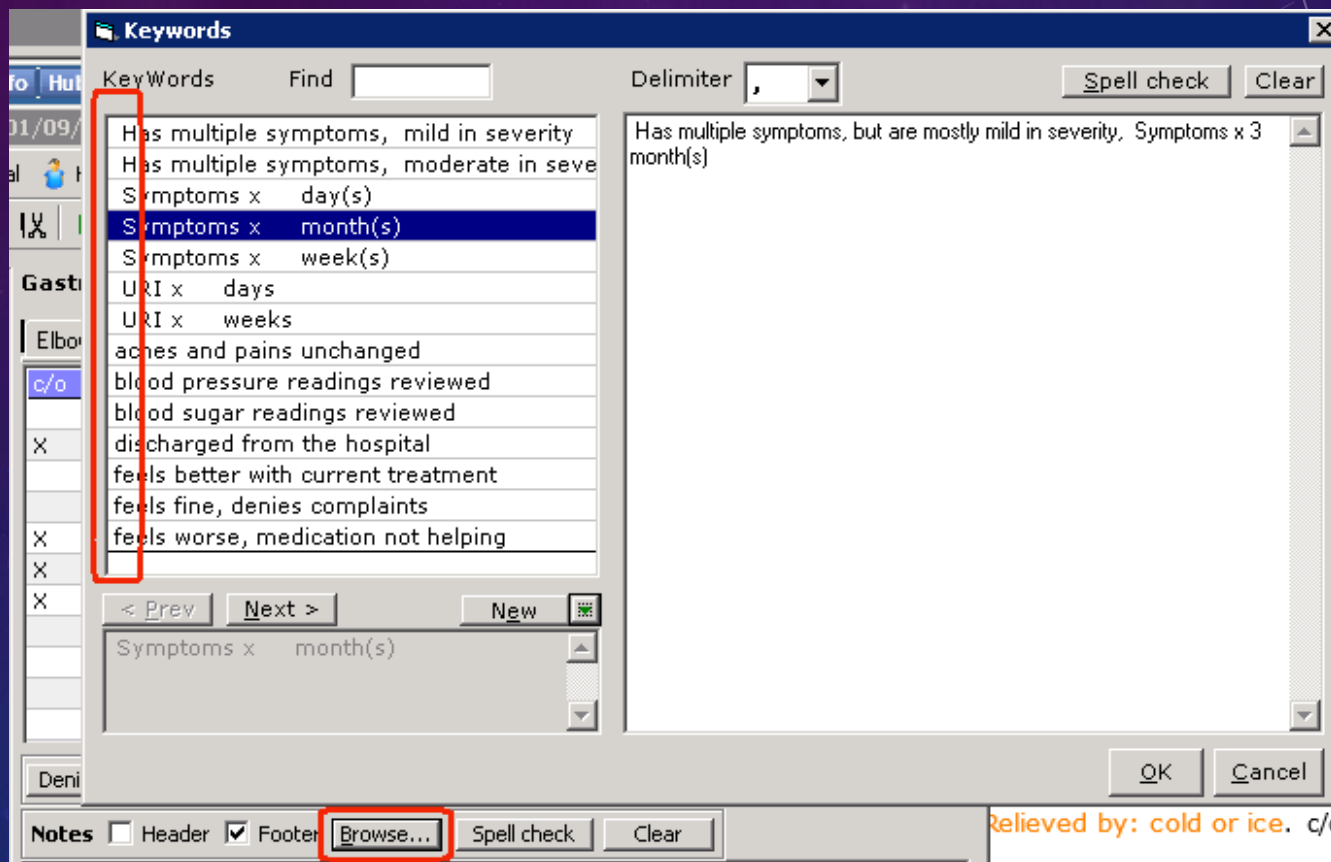
C/O's of URI x 10 day(s), Has multiple symptoms, and are mostly moderate in severity.

33 year old female presents with c/o **sore throat**. c/o **cough** non-productive, **unable to sleep at night due to cough**. c/o **postnasal drip**. c/o **rhinorrhea**. c/o **nasal congestion**. c/o **headache**. c/o **sinus drainage**. c/o **sinus congestion**. c/o **malaise**. c/o **myalgias**.

Denies : **fever**.



Macros – Prioritize More Common Ones by Name for Easy Access



Macros – Group Items by Name For Quicker Use

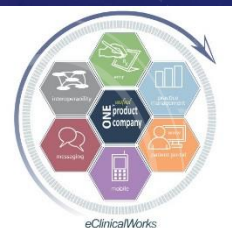
The screenshot displays two overlapping windows from the eClinicalWorks software. The top window, titled "Keywords", has a search field containing "lab" and a list of keywords. The keyword "Labs- TFTs TSH high- Med change" is highlighted. The bottom window, titled "Macros", shows a macro with the name "Labs- TFTs TSH high- Med change" and a note: "Thyroid labs w/ a non-optimal or high TSH; need to increase dose of med & recheck thyroid labs in 2-3 months."

Keywords Window:

- KeyWords Find Delimiter Spell check Clear
- Labs- Stool Test Neg for blood
- Labs- Stool Tests Neg for Infection
- Labs- take reports to specialist
- Labs- Testosterone Low
- Labs- TFTs Normal- Med w/o change
- Labs- TFTs TSH high- Med change**
- Labs- TFTs TSH Low- Med change
- Labs- TG's High
- Labs- TSH high- may be developing early h
- Labs- u/a w/ RBC's
- Labs- u/a w/ WBC's
- Labs- Uric acid high
- Labs- Urine CX Neg
- Labs- UTI

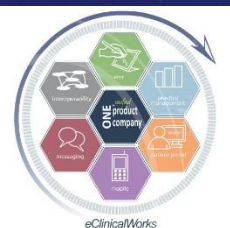
Macros Window:

- Name:
- Notes:



Remedies for Providing & Documenting Treatment Plans Efficiently & Effectively in the Digital Age

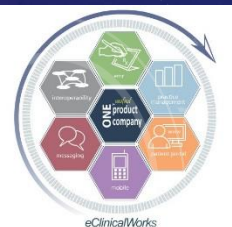
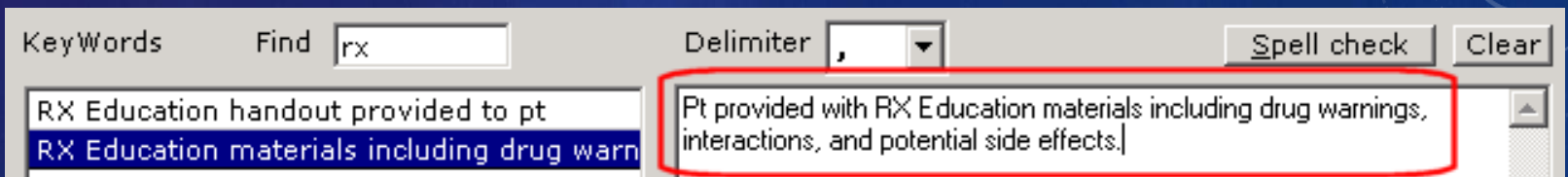
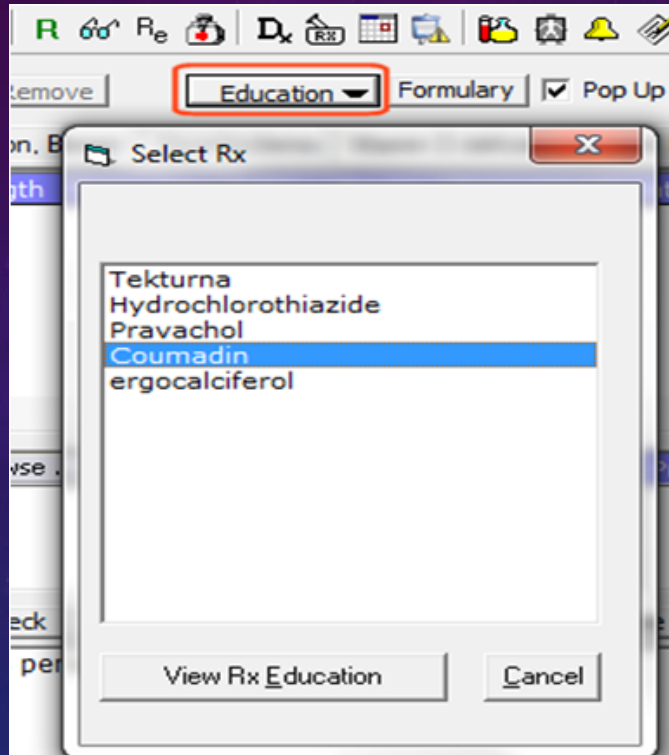
- Increase Provider Efficiency
- Enhance Documentation
- Improve Quality Of Care via Better Patient Education & Better Standardization of Care
- Boost Patient Satisfaction
- Save on Supply Costs



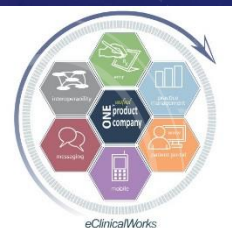
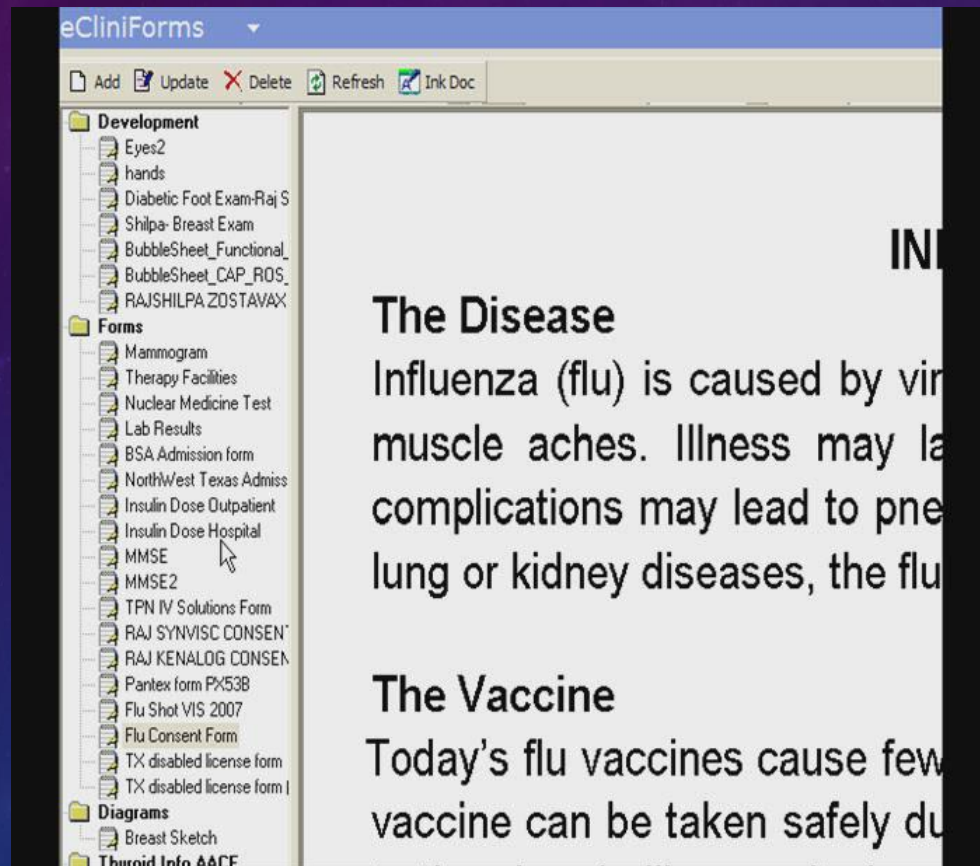
eClinicalWorks

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

Educate Patients via RX Education



Use eCliniForms to Educate Patients – Print on Demand



Insulin Instruction Form - Digitally Ink, Print & Save



ADULT SUBCUTANEOUS INSULIN DOSE

MEALTIME INSULIN DOSE					
Mealtime	INSULIN	BREAKFAST	LUNCH	DINNER	BEDTIME
	Novolog	8	8	10	
	Humalog				
	Apidra				
	Regular				

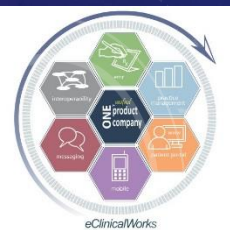
BASAL INSULIN DOSE					
Basal	INSULIN	BREAKFAST	LUNCH	DINNER	BEDTIME
	Lantus	44			
	Levemir				
	NPH				

4. CORRECTION DOSE with fast acting Insulin
 To be administered in addition to Mealtime INSULIN
 Fast acting Insulin Type: Novolog Humalog Apidra Regular
 Give at these times: Breakfast Lunch Dinner HS 2am

BG	Range A	Range B	Range C	Custom Range
< 65	-2	-2	-3	
66-100	-1	-1	-2	
101-140	0	0	0	
141-170	+1	+1	+2	
171-200	+1	+2	+3	
201-250	+2	+3	+4	
251-300	+3	+5	+7	
>300	+4	+7	+10	

6. TIMING: Give Novolog, Humalog, or Apidra 0 – 10 minutes **before** eating. Give Regular 20 – 30 minutes **before** eating.

Endocrinologist Signature [Signature] Date: 10-31-08



Order Set PDF's for Patient Education

Rx Cur Rx Add Remove Education Formulary Pop Up

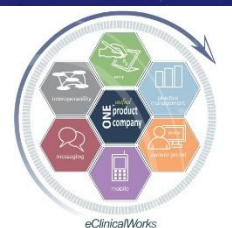
Lateral Epicondyliti Others

Comme	Name	Strength	Formulatio	Take	Route	Frequenc	Duration	Pop Dat
-------	------	----------	------------	------	-------	----------	----------	---------

Labs Browse ... Diagnostic Imaging Browse ... Procedures Browse ...



















Notes Browse ... Spell check Clear Outgoing Referral eCliniSense Add Info

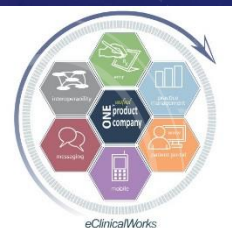
Handout given on: ORTHO-Tennis Elbow., exercise and stretching as per handout daily, Lift with palms up, Forearm Strap PRN, Ice, Rest, Tylenol PRN, Call if worsens or persists, Try: Advil 3 pills Bid PRN (if not contraindicated) w/ food (OR MED AS NOTED ABOVE) and taper off after pain., .Counseling done on probable



Print PDF's as Needed & Document Education Provided (via "Order")

Patient Education

PDF		Order
<input type="checkbox"/>	 Rotator Cuff Injury .pdf	
<input type="checkbox"/>	 Shoulder Bursitis .pdf	
<input type="checkbox"/>	 Frozen Shoulder .pdf	
<input type="checkbox"/>	 Lateral Epicondylitis .pdf	
<input type="checkbox"/>	 Medial Epicondylitis .pdf	
<input type="checkbox"/>	 De Quervains Tenosynovitis .pdf	
<input type="checkbox"/>	 Wrist Tendonitis.pdf	
<input type="checkbox"/>	 Biceps Tendonitis.pdf	
<input type="checkbox"/>	 Triceps Tendonitis.pdf	



Add PDF's to eCW Order Sets from Web downloads or Create Customized PDF's with PDF Editor or from WORD/TIFF documents via printing to Cute PDF

Connections in Senior Care

Amarillo Medical SPECIALISTS

Preventing Falls in Seniors With Diabetes

Many residents have a fear of falling—and for good reason^{1,2}:

- The incidence of falls increases greatly at age 75
- 1 out of 5 falls can be fatal for those over age 85

Furthermore, diabetes itself can increase the risk for falls because of slower reflexes, vision problems, obesity, medications, and foot problems.^{3,4}

You Can Make a Difference...

You can play an important role in helping to keep residents safe by understanding how to identify the risks associated with falling—as well as ways to help prevent falls.

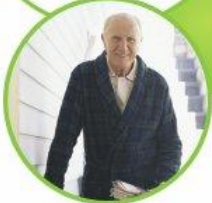
Risk Factors for Falling

Medical Risk Factors

- Diabetes
- Poor nutrition
- Dehydration
- Nighttime bladder problems
- Alzheimer's disease or dementia
- Vision impairment
- Diminished strength
- Foot disorders

Be Aware of Trouble Spots

Most falls occur in the resident's room and are often related to the resident going to or coming from the bathroom.²



Bradley M. Block, M.D.
Craig P. Chase, M.D.

Amy J. Nation, D.O.
Susan G. Smolen, M.D.

Going Gluten Free

You have been advised by your doctor to adopt a gluten free diet. Basically, all this means is avoid grains that have **gluten** -- the main ones are wheat, barley, rye and most oats. Oats must be grown in a field that has been free of wheat for at least two years and must be processed in a gluten-free plant to be "gluten-free". It is, however, naturally gluten-free. You can buy gluten-free oats at Chamberlains. Feel free to also enjoy these other **gluten-free grains**: quinoa, buckwheat, and millet.

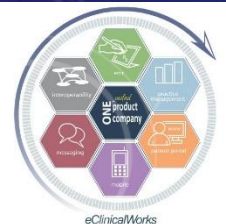
Got it? So, avoid the bad grains and eat only the good ones. Of course, you can still enjoy meat (in moderation), lots of vegetables, fruits and nuts.

In theory gluten free eating is simple, in actuality it can be a bit daunting as you discover that gluten is all over the place, even where you least expect it!

If you are like most people, on occasion, you like the convenience of ready-made foods. It is likely that the manufacturer used an ingredient or two containing gluten. Even if you do cook it all from scratch, there are some hidden "gluten traps". Gluten travels under many aliases -- check the labels for ingredients like some artificial colors, brewers yeast, malt, modified food starch...but wait there's more...lots more. It is exasperating to find that innocent-sounding things like vanilla, deli meats, hot dogs, marinades, salad dressing, vinegars, medications, French fries, candy and soy sauce often contain gluten.

Check out this webpage for a list of unsafe or questionable ingredients:
<http://www.celiac.com/articles/182/1/Unsafe-Gluten-Free-Food-List-Unsafe-Ingredients/Page1.html>

On this webpage you will find a list of gluten free ingredients safe for celiacs:
<http://www.celiac.com/articles/181/1/Safe-Gluten-Free-Food-List-Safe-Ingredients/Page1.html>

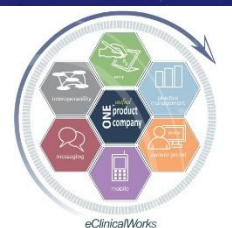


eClinicalWorks
Biggs, M.D.

Bradley M. Block, M.D. -- William "Reddy"

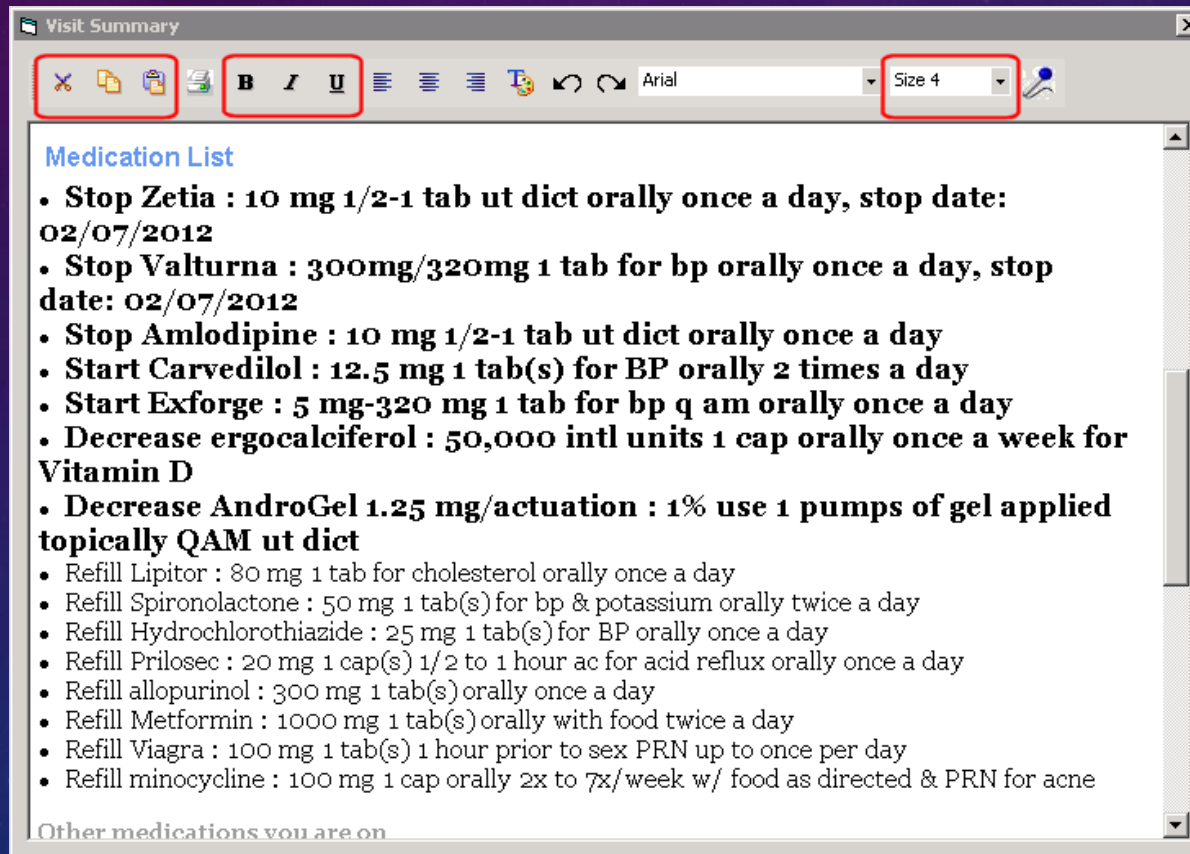
A.D.A.M., Healthwise, Krames – Print out or Publish to Portal (only ADAM for now) (paid subscription services)

The screenshot shows the ADAM website interface. At the top, there are navigation links for 'QuickSheets Home', 'Email Article', and 'Print in English'. A search bar contains the text '1245' and a 'Go' button. Below the search bar, the page title is 'Type 2 diabetes'. The 'Definition' section states: 'Type 2 diabetes is a lifelong (chronic) disease in which there are high levels of sugar (glucose) in the blood. Type 2 diabetes is the most common form of diabetes.' The 'See also:' section lists links for 'Diabetes', 'Gestational diabetes', 'Type 1 diabetes', and 'Metabolic syndrome'. The 'Alternative Names' section lists 'Noninsulin-dependent diabetes; Diabetes - type 2; Adult-onset diabetes'. The 'Causes' section explains: 'Diabetes is caused by a problem in the way your body makes or uses insulin. Insulin is needed to move blood sugar (glucose) into cells, where it is stored and later used for energy.' A diagram illustrates the process: 'Food high in sugar stimulates insulin release' (pointing to a cake) and 'Lack of food inhibits insulin release' (pointing to a shrimp). Images of a 'Carrying case', 'Lancing device', and 'Test strip' are shown. A 'Publish to portal' dialog box is overlaid on the page, displaying the message: 'Successfully published patient education material to portal.' with an 'OK' button. The ADAM logo is visible in the bottom right corner of the page content.



Reduce Patient Medication Errors & Improve Compliance - eCW Visit Summary

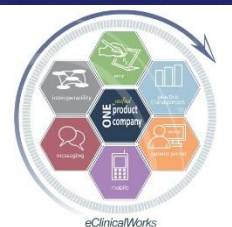
- Use Editing Options to Customize Print Outs



The screenshot shows a web browser window titled "Visit Summary". The browser's address bar is empty. The page content is a "Medication List" with the following items:

- **Stop Zetia : 10 mg 1/2-1 tab ut diet orally once a day, stop date: 02/07/2012**
- **Stop Valturna : 300mg/320mg 1 tab for bp orally once a day, stop date: 02/07/2012**
- **Stop Amlodipine : 10 mg 1/2-1 tab ut diet orally once a day**
- **Start Carvedilol : 12.5 mg 1 tab(s) for BP orally 2 times a day**
- **Start Exforge : 5 mg-320 mg 1 tab for bp q am orally once a day**
- **Decrease ergocalciferol : 50,000 intl units 1 cap orally once a week for Vitamin D**
- **Decrease AndroGel 1.25 mg/actuation : 1% use 1 pumps of gel applied topically QAM ut diet**
- Refill Lipitor : 80 mg 1 tab for cholesterol orally once a day
- Refill Spironolactone : 50 mg 1 tab(s) for bp & potassium orally twice a day
- Refill Hydrochlorothiazide : 25 mg 1 tab(s) for BP orally once a day
- Refill Prilosec : 20 mg 1 cap(s) 1/2 to 1 hour ac for acid reflux orally once a day
- Refill allopurinol : 300 mg 1 tab(s) orally once a day
- Refill Metformin : 1000 mg 1 tab(s) orally with food twice a day
- Refill Viagra : 100 mg 1 tab(s) 1 hour prior to sex PRN up to once per day
- Refill minocycline : 100 mg 1 cap orally 2x to 7x/week w/ food as directed & PRN for acne

Other medications you are on



Standardized Forms for Common Patient Needs – Use Pre-filled in eCliniForms

Save To Local Attach To Patient Multi-Page Inking Bubble Sheet 100%

APPLICATION FOR DISABLED PERSON PARKING PERMIT

*****SUBMIT APPLICATION TO YOUR LOCAL COUNTY TAX COLLECTOR'S OFFICE OR LICENSE P

Please Print/Type Below **APPLICATION BY DISABLED PERSON (See Warning Below)**

I certify that I am a person with one of the disabilities listed in section 320.0848, Florida Statutes. I further state that my practitioner has completed the statement of certification below on my behalf, as required in section 320.0848, Florida S

Name of Disabled Person as printed on the Florida Driver License or Florida ID Card _____ Signature of Disabled Person, Parent or Guar _____

Date of Birth _____ Sex _____ Date Signed _____

Street Address _____ City _____ State _____

Florida Driver License Number or Florida Identification Card Number: _____ (Required for permanent and temporary parking permit)

If applicable, check one of the following: I am a frequent traveler. I am a quadriplegic.

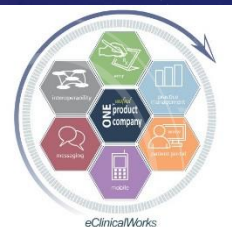
LONG TERM DISABILITY **PHYSICIAN/CERTIFYING PRACTITIONER 'S STATEMENT OF CERTIFICATION**

PERMANENT PERMIT: This is to certify that _____ is legally blind or is a disability(ies) that limits or impairs his/her ability to walk 200 feet without stopping to rest. The specific dis

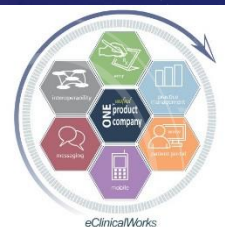
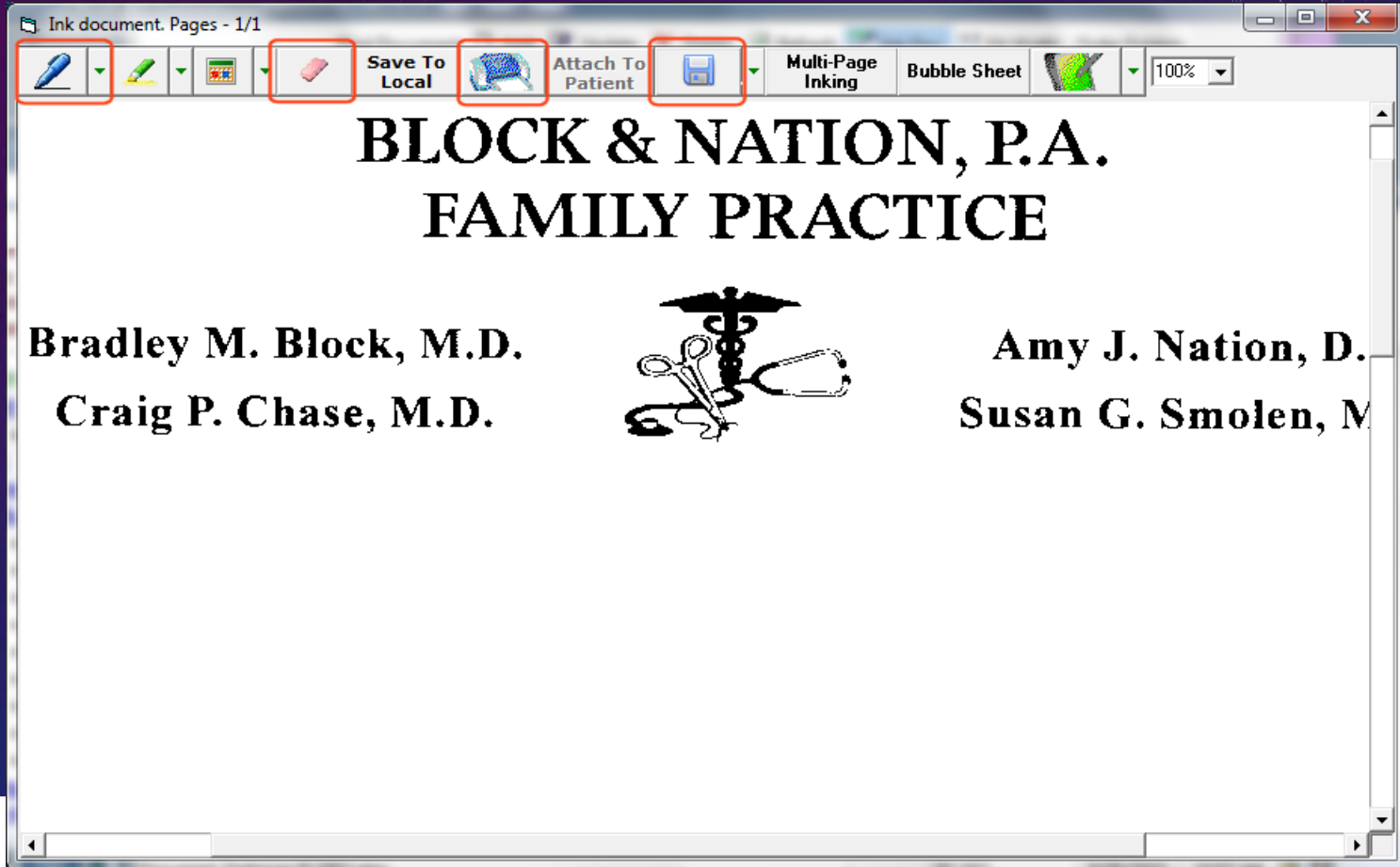
g. Severe limitation in a person's ability to walk due to an arthritic, neurological, or orthopedic condition.

WARNING: Any person who knowingly makes a false or misleading statement in an application or certification under section 320.0848, Florida Statutes, is guilty of a misdemeanor of the first degree, punishable as provided in section 775.082 or 775.083, F.S. The penalty is up to one year in jail.

Certification or License No. (Required) _____ of a Physician, Osteopathic or Podiatric Physician, Chiropractor, Optometrist, Advanced Registered Nurse Practitioner under the protocol of a licensed physician or a Physician Assistant licensed under Chapter 458 or 459.		
B.Block,MD, A.Nation,DO, C.Chase,MD, S.Smolen,MD	2441 W.SR 426, Ste 2011	Oviedo
Print/Type Name of Certifying Authority	Business Address	City:
Certifying Authority Signature	Date Signed:	



eCliniForms - Blank Stationary



Digital Ink Faxes & Scanned Patient Forms (Use MODI to enlarge or rotate images)

67725_8951972F-0F13-A349-B8F4-5048F45BCC75 - Microsoft Office Document Imaging

File Edit View Page Tools Window Help

Page: 3 of 6

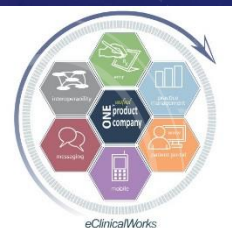
Zoom: 94 %

Sep. 15. 2010 4:20PM No. 8790 Page 3 of 1

Print Date: 9/15/2010 4:13:37 PM September 2010 Physician Order Sheet Page: 1

Order ID	Order	Order Source	Frequency
Treatment(s)			
30126	<p>SN Notes: pt has developed two stage II wounds to bil buttocks. Pt acknowledged he sat for 3 hours in hard seat chair. Wound care orders as follows: 1. Clean area with NS 2. Skln Prep Peri wound 3. Apply DeoDerm to buttock wounds 4. Change dsing to buttock wounds every 3 - 4 days and 2 prn visits for foley and/or wound care complications. Ordered by: Block, Bradley M Order Date: 9/15/2010</p>	Verbal Order	One Time Weekly for One Week starting 9/15/2010
			Two Times Weekly for Eight Weeks starting 9/18/2010

Physician: *[Signature]* Date: 9/14/10 Supervising Nurse: *[Signature]* Date: 9/15/10



Printing Pre-Dated Controlled Substance Scripts

ROUTINE MEDICAL EXAM ADD - Attention Deficit, w/o Hyperactivity Diverticulosis of colon without diverticulit

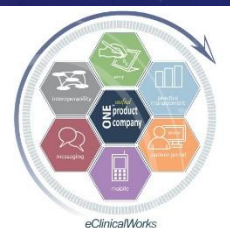
Comme	Name	Strength	Formulatio	Take	Route	Frequenc	Duration	Disp	Refills
Continu	Adderall XR	20 mg	capsule, e	2 caps	orally	QAM	30 days	60	0
Continu	Adderall XR	20 mg	xx**Do No	2 caps	orally	QAM	30 day(s)	60	0
Continu	Adderall XR	20 mg	xx**Do No	2 caps	orally	QAM	30 day(s)	60 -	0
Continu	Adderall XR	20 mg	xx**Do No	2 caps	orally	QAM	30 day(s)	60 -	0

xx**Do Not Fill Until 90 Days From Today**xx

Rx

Adderall XR 20 mg xx**Do Not Fill Until 30 Days From Today**xx
 Disp: ***60*** (SIXTY)
 Sig: 2 caps orally QAM

Refills: ***0*** (ZERO)



Faxing Controlled Substance Scripts

B **I** **U** Arial Size 5

Rx

Zolpidem tablet 10 mg orally
Disp: ****90*** (NINETY)
Sig: 1 tab at bedtime as needed for sleep once a day
Diagnosis:

Comments: **Please Note: This Faxed Script is
HAND signed w/ an ORIGINAL signature**

Refills: ****1*** (ONE)
Auth No:
DEA #:
NPI #:
LIC #:

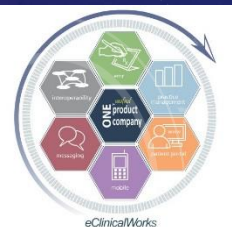
To ensure brand name dispensing, prescriber must write "Dispense as Written" or "D.A.W."

Signature

Bradley M. Block, M.D., M.D.

B. Block MD 10/11/13

Schedule Show/Hide Panels



Save Even More Time – Stop faxes from Pharmacies

- Fax refill requests lower efficiency & productivity
- Insist that pharmacies only submit refill requests electronically
- All major pharmacy chains, and most locally owned pharmacies will respect your request

Your Name Here MD

**Internal Medicine
1215 S. Coulter St
Amarillo, Texas 79106**

(806) 358-1374
(806) 356-0045 fax

DEAR PHARMACY:

Due to the recent marked increase in the number of computer generated fax requests from your company, we will no longer respond to them.

I have found many of them to be requesting medicines that are no longer on the patient's current medicine list.

Therefore, please have the patient request a refill from us at the time of their next office visit, and we can discuss it with them at that time. If they need a refill prior to their next visit, they can come by our office or have the prescription mailed to them at no charge; or faxed for a nominal charge.

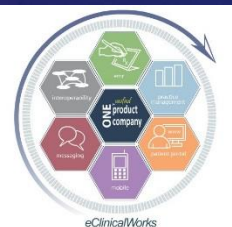
Alternatively, we will respond to refill requests that you initiate via SureScripts, since this allows us to review the patient chart with the request.

We hope that you share our goals of encouraging our patients to be fully involved in their medical decisions, and therefore enhancing the quality of their medical care.

In the future, please do not fax refill requests to us, as we will not be replying to them. Please contact the patient and request they discuss their refills with us at their next visit.

Sincerely,

Jane Smith, MD FACP

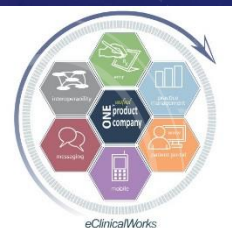


eClinicalWorks

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

Lab Orders Can be Quick too – Use Order Sets Linked to Common DX's

Labs			Order	Browse
<input checked="" type="checkbox"/>	Description	Date	Status	
<input checked="" type="checkbox"/>	-CMP (comprehensive metabolic panel) w/GFR	05/25/2011	Ordered	
<input checked="" type="checkbox"/>	-HEMOGLOBIN A1C	05/25/2011	Ordered	
<input checked="" type="checkbox"/>	-CBC w Diff h/h,rbc,indc,wbc, w/ PLT	05/25/2011	Ordered	
<input checked="" type="checkbox"/>	-urine Random microalb/creat ratio	05/25/2011	Ordered	
<input checked="" type="checkbox"/>	U/A DIPSTICK (IN OFFICE)	05/25/2011	Ordered	
<input type="checkbox"/>	-urinalysis-microscopic on positives	11/17/2010	Other Actions	
<input checked="" type="checkbox"/>	-TSH (Thyroid Stimulating Hormone)	05/25/2011	Ordered	
<input checked="" type="checkbox"/>	-Uric acid	05/25/2011	Ordered	
<input checked="" type="checkbox"/>	-Lipid Panel (TChol,Trig,HDL,LDL)	05/25/2011	Ordered	
<input type="checkbox"/>	-NMR LipoProfile (labcorp only)	07/15/2009	Other Actions	



Templates for Lab Orders w/ Specific DX

Template List

Templates:

Facility:

Category:

Name
Block - Labs -Abnml TSH
Block - Labs -Anemia W/u
Block - Labs -Annual DM,HTN,IGT,Lipids
Block - Labs -Coagulopathy W/U
Block - Labs -Diarrhea Stool Testing & TX plan
Block - Labs -Elevated PSA
Block - Labs -high Calcium
Block - Labs -high cortisol level
Block - Labs -high LFT f/u
Block - Labs -High MCV on RBC's
Block - Labs -low WBC/neutros f/u

Assessment:

Assessment: ▼

- Coagulopathy NOS - 286.9 (Primary)

Plan:

Treatment:

Coagulopathy NOS

Lab:-FACTOR V (LEIDEN) MUTATION ANALYSIS

Lab:-Prothrombin (Factor II) 20210G mutation

Lab:-PROTEIN S ACTIVITY (frozen)

Lab:-PROTEIN C ACTIVITY

Lab:-LUPUS ANTICOAGULANT EVALUATION WITH REFLEX

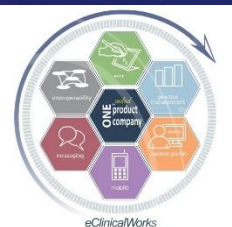
Lab:-Activated Protein C Resistance (APC) Screen

Lab:-Homocyst(e)ine, CARDIOVASCULAR SERUM

Lab:-ANTIPHOSPHOLIPID ANTIBODY PANEL (anticardiolipin AB's)

Lab:-Factor 8 activity

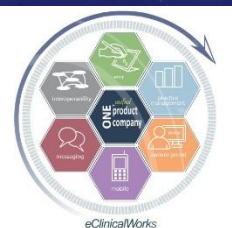
Lab:-AntiThrombin III Activity



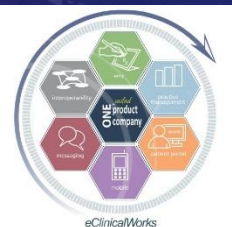
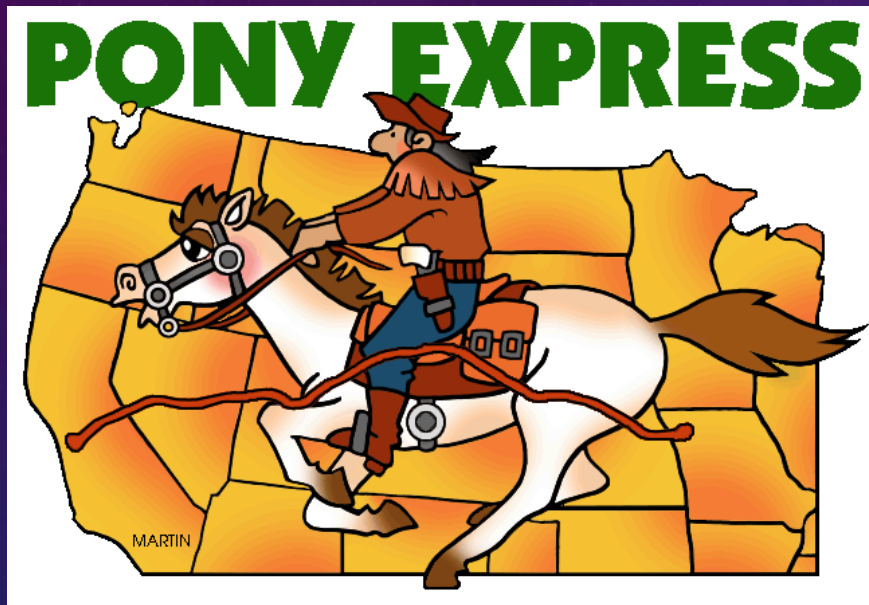
Sort Through Past Lab Results Quicker

The screenshot displays the eClinicalWorks interface. On the left, a sidebar lists 'LAB CATEGORIES' including ALL, ALLERGY/ RAST, ANATOMIC PATH/CYTO..., ANTIBODIES/IMMUNOLC, CHEMISTRY, COAGULATION, DRUG MONITORING/TO..., ENDOCRINE, GENETICS (highlighted with a red box), HEMATOLOGY, LIPIDS & Cardiac, MICROBIOLOGY, Rheumatology, URINALYSIS / URINE..., URINE CHEMISTRY, and VIT/MINERALS. The main window shows a table of lab results with columns: Order Date, Coll Date, Result Date, Labs, Reason, Result, Received, and Reviewed. A red box highlights the first row of data: 06/17/2010, 06/17/2010, 06/19/2010, -Alpha-1-Antitrypsin... Below the table, a 'LabNewItem/Category' dialog box is open, showing the lab name '-Alpha-1-Antitrypsin, Serum' and the 'Associate Category' dropdown set to 'GENETICS' (highlighted with a red box). To the right, a 'Tools' menu is open, showing options like Labs, Merge Labs, Diagnostic Imaging, Procedures, and 'Configure Labs & DI Categories' (highlighted with a blue bar).

Order Date	Coll Date	Result Date	Labs	Reason	Result	Received	Reviewed
06/17/2010	06/17/2010	06/19/2010	-Alpha-1-Antitrypsin...	Result Receiv...	Normal	Yes	Yes



Communication with Patients Outside the Office – Go Digital



eClinicalWorks

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

Patient Portal – Keep Connected with Patients

Pre-Register | Forgot Password? | **Login**

health portal

Amarillo Medical Specialists LLP

Welcome to Amarillo Medical Specialists! As part of your 'medical home' our web portal facilitates better communication with our doctors by providing convenient 24 x 7 access from the comfort and privacy of your own home or office.

Would you like to join our practice? **Pre-Register**

Using your secure portal you will be able to:

- Appointments
- Request Refills from your doctor
- View Health Records

healow Mobile App

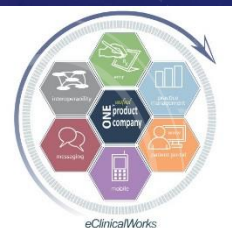
Your health is in your hands... with healow

Your health & online wellness platform

Download the **Free** healow app!

Available on the **App Store** | Available on **Google play**

Find us using our unique practice code on the healow app **DFCAA**



Use Portal Messages/Web Encounters

- Efficient, Accurate & Improved Interaction with Patients w/ minimal Staff Time
- Reduce Errors in Communication with Patients
- Notify About & Review Test Results
- Ask Medical Questions
- **CPT Code for Web Encounters**

Reason Lab Results **AssignedTo** Block, Bradley M

Perform Eligibility Check

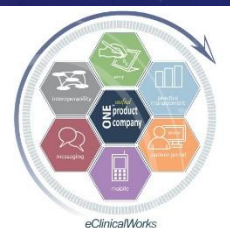
Message Rx Labs/DI Notes Addendum Log History Virtual Visit

Message [Complaints](#) [Browse](#) [Check Spelling](#)

Action Taken [Send eMessage](#) [Time Stamp](#) [Action Taken](#) [Check Spelling](#)

Labs All Normal & Cholesterol #'s are good, EXCEPT: Vitamin D level was Borderline low. Need to start an OTC form of Vit D to boost level to help bone density and to prevent other health issues (like possible cancer prevention) by taking Vitamin D 1,000 units OTC daily. Will need to recheck this level w/ future labs, AND had a Borderline Low Vitamin B12 level. Need to start an OTC oral supplement of

[Print Script](#) [Send Rx](#) [Print Report](#) [Progress Notes](#) [Document](#)



Simplify Portal Interaction – Healow App – Convenient & Avoids Password Lock-Outs



Discover how easy it is
to stay in control of your health with healow

QR scan to download
Android app

QR scan to download
iPhone app

My Records

John Smith ♂

Born on: 1 Jan 1985
john@phoenixheart.com

29, Turnpike Road, West Borough,
MA 01581

B Type: A +ve

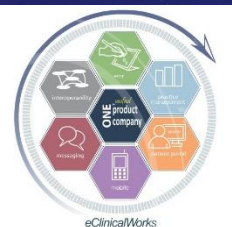
Height: 5'5"

Weight: 175 lbs

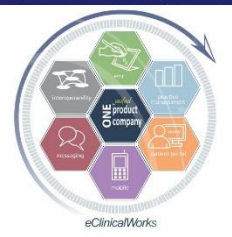
Temperature: 100 F

Respiratory Rate: 120 per Minute

Cardiac Monitoring: 75 Beats per Minute



Front Office of the Past

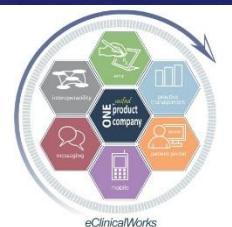


eClinicalWorks

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

Front Office of Today

- Increase Efficiency
- Improve Accuracy of Data
- Enhance Patient Interaction
- Save Money for Practice



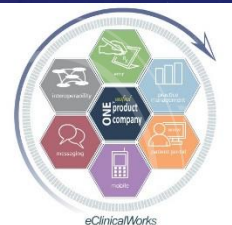
eClinicalWorks

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

Patient Paperwork Efficiency



- Provide PDF Forms on Office Web Site to Print, Fill Out, & Bring in or Fax to Office
- Create Forms to flow w/ eCW screens
- Provide New Patient Forms, Forms for Updating Info, Special Use Forms
 - Records Release, Parental Consent to Treat an Unaccompanied Minors, Diabetic Forms



eClinicalWorks
Biggs, M.D.

Bradley M. Block, M.D. -- William "Reddy"

Use MedicScan Scanner to Import Digital Data into Patient Demographics Screens

Insurances IE

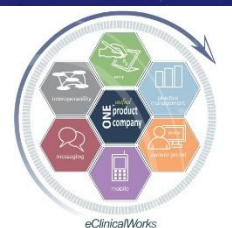
Self Pay Add Update Remove

	Name	State	Subscriber No	Rel	Insured	Co Pay	Group No
P	MEDICARE A	FL	CLAIM EDIT	2	Test, John - fake R		
S	AETNA HMO	KY	tttttttt	2	Test, John - fake R		
	RESEARCH-POST-MI DM S	FL	12/7/11	2	Test, John - fake R		
	RESEARCH-POST-MI DM S	FL	12/7/11	2	Test, John - fake R		

Release of Information* Y ...
Rx History Consent* U ... Scan
Signature Date / /
Advance Directive ...

Additional Info Alert Misc Info OK Cancel

- MedicScan
- MedicScan (with Photo)
- Web Enable
- View Log
- View Fee Schedule Log
- Generate Log
- Registry Settings

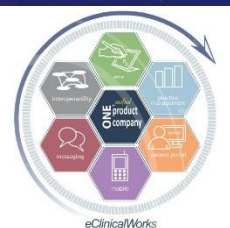


MedicScan Scanner Imports Driver's License Information & Photo

Patient Information (TEST, COLE-FAKE)

Personal Info

Account No	72677	Prefix		PCP*	Chase,Craig P	
Last Name*	TEST	Referring Provider		Referring Provider/ Primary Care Giver		
First Name*	COLE-FAKE	MI		Date Of Birth *	05/21/1968	Age: 44Y
Previous Name				Gestational Age		
Address Line 1*	4270 TEST ROAD CIR			Sex*	<input type="radio"/> Male <input checked="" type="radio"/> Female <input type="checkbox"/> Transgender	
Address Line 2				Marital Status	Single	
City*	CASSELBERRY			Social Security	- -	Parent Info
State*	FL	Zip	32707	Country	US	
Home Phone*		Cell No	- -	Employer Name	ucf	... Clear



MedicScan Imports Insurance Card Info & Links to Plan in eCW

Patient - Insurance Detail

Insurance Address: **AETNA HEALTH PLANS**
P.O.BOX 981106
EL PASO, TX-79998
Tel: 888-562-8111
Payor Id: 60054 Medigap Id:

Source of Payment: Primary Secondary Tertiary Terminated
CI ANSI-Commercial Insurance Co
Insurance class for reports
Coverage Dates (mm/dd/yyyy) // / to // /

Subscriber

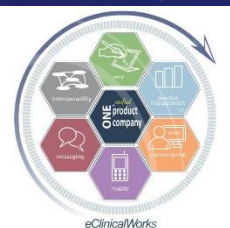
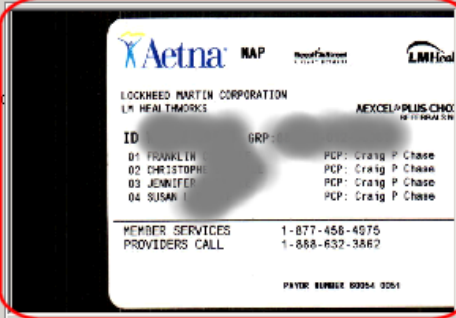
Subscriber No: [REDACTED]
Insured's Name: FRANKLIN C
Group No: [REDACTED]
Medicaid ID Number: [REDACTED]

CO-PAY: [REDACTED] \$
Patient Relationship to Insured: 3 Natural Child - Insured has Financial Responsibility
Group Name: [REDACTED]
Supplemental Insurance Indicator: [REDACTED]

Insured's Alternate Name: Last Name, First Name, MI
Patient's Alternate Name: Last Name, First Name, MI

Additional Information

***Notes**



Use Demographics “Additional Info” Structured Data Screen to Track Special Info on Patients

- ACO Opt-In or Opt-Out
- Special Consents or Services
- Other Data

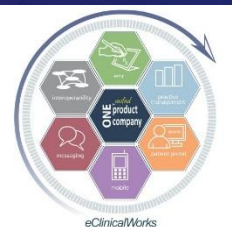
Patient Information(Demo, Patient M)

Demo, Patient M Don't Send Statements Inactive

General Information **Structured**

Misc Info

Name	Value	Notes
<input type="checkbox"/> Research HIPAA- Pt Consent	Yes	
<input type="checkbox"/> Medicare ACO: Share Health	Yes	
<input type="checkbox"/> Date Notified of ACO Particip	4/15/2013	



Keep the Front Office Connected with Patients – Patient Portal



The banner features a central text area with a building image on the left and a computer monitor showing the portal interface on the right. Below the main text is a row of four feature icons: a calendar for appointments, a pill bottle for refills, a clipboard for health records, and an envelope for messages. A starburst graphic on the left says 'Full of Features'.

Welcome to the Block, Nation, Chase & Smolen Patient Portal

Our Practice Portal provides you with convenient 24 x 7 access from the comfort and privacy of your own home or office. Please remember that the Portal is for non-urgent medical issues.

Using your secure portal you will be able to:

- Appointments
- Request Refills from your doctor
- View Health Records
- Messages

Full of Features



Use Portal for Patient Reminders

- Appointments
- eMessages en-mass from Registry or Alert Recall Lists for Preventive Care & Follow-Up Testing (i.e.- Diabetic Care or Abnormal Studies Colonoscopies)

Appointment Reminder from Block, Nation, Chase & Smolen Family Medicine

FROM: Block,Nation,Chase,Smolen,FamilyMedicine +

TO: [REDACTED]

Greetings from Block, Nation, Chase & Smolen Family Medicine.

This is just a friendly reminder:
We have an appointment time reserved for: BRADLEY M BLOCK as follows:
Date: 10/04/2012, Time: 1:30 PM, at our office at 2441 West State Road 426, Suite 2011 in Oviedo, Florida 32765.
We look forward to seeing you soon at your appointment.

If you would like to view more details about your appointment, please log in to our Patient Portal at <https://health.ec> margin, and click on "Current Appointment" to see all your upcoming appointments with us.

Portal eMsg

From: Block,Bradley M, M.D.

To: [REDACTED]

Subject: Flu Vaccine Reminder

Preventive / Follow-up care message

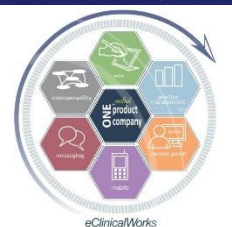
Templates

Load Save Save As

✕ 📎 🖨️ **B** *I* U [List Icons] Arial Size 5

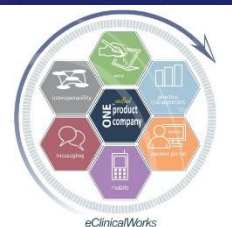
Dear Patient - Another Flu Season is approaching. As such, we wanted to be sure to remind you to get your Flu Shot over the next few weeks (starting next week) to hopefully prevent you from getting the bad respiratory infection caused by the Influenza Virus that goes around each year. Getting vaccinated is especially important if you have chronic medical conditions such as Asthma, Emphysema, Diabetes, or Heart Disease. Most insurances cover the cost 100% for this vaccine without any copayment. Just schedule a quick in & out Nurse Appointment at our office (starting next week) if you would like to come here for your vaccination. We look forward to serving your immunization needs, and hope you have a healthy year ahead.
Sincerely,
The Physicians and Staff at Block, Nation, Chase & Smolen Family Medicine.

Send Cancel



Provide All Records Requests in Electronic Format

- Record Requests All Provided on CD
 - More Efficient - Copy 400 page chart in 2 minutes
 - Save on Printing & Postal Costs
 - Increase Profit - By state law get paid same per page
 - Can Encrypt for HIPAA Compliance

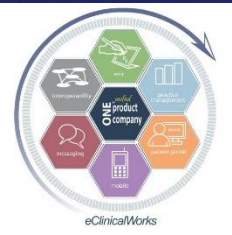


eClinicalWorks

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

Back Office

- Billing & Finances of the Past

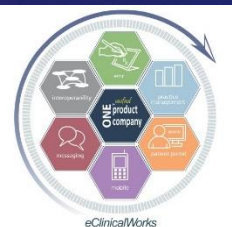


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Back Office

- Contemporary Billing & Finances
 - Increase Income Generated
 - Reduce Risk of Lost Income



eClinicalWorks

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Automate Medicare PQRS Bonus \$ & Avoid Future CMS Pay Reductions - Use eCW's Electronic PQRS Submission

eClinicalWorks

Meaningful Use
Adoption
Quality

Dashboards

Registry - PQRS-2011 - Score Card View

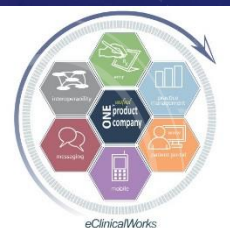
Meaningful Use

Adoption

Quality

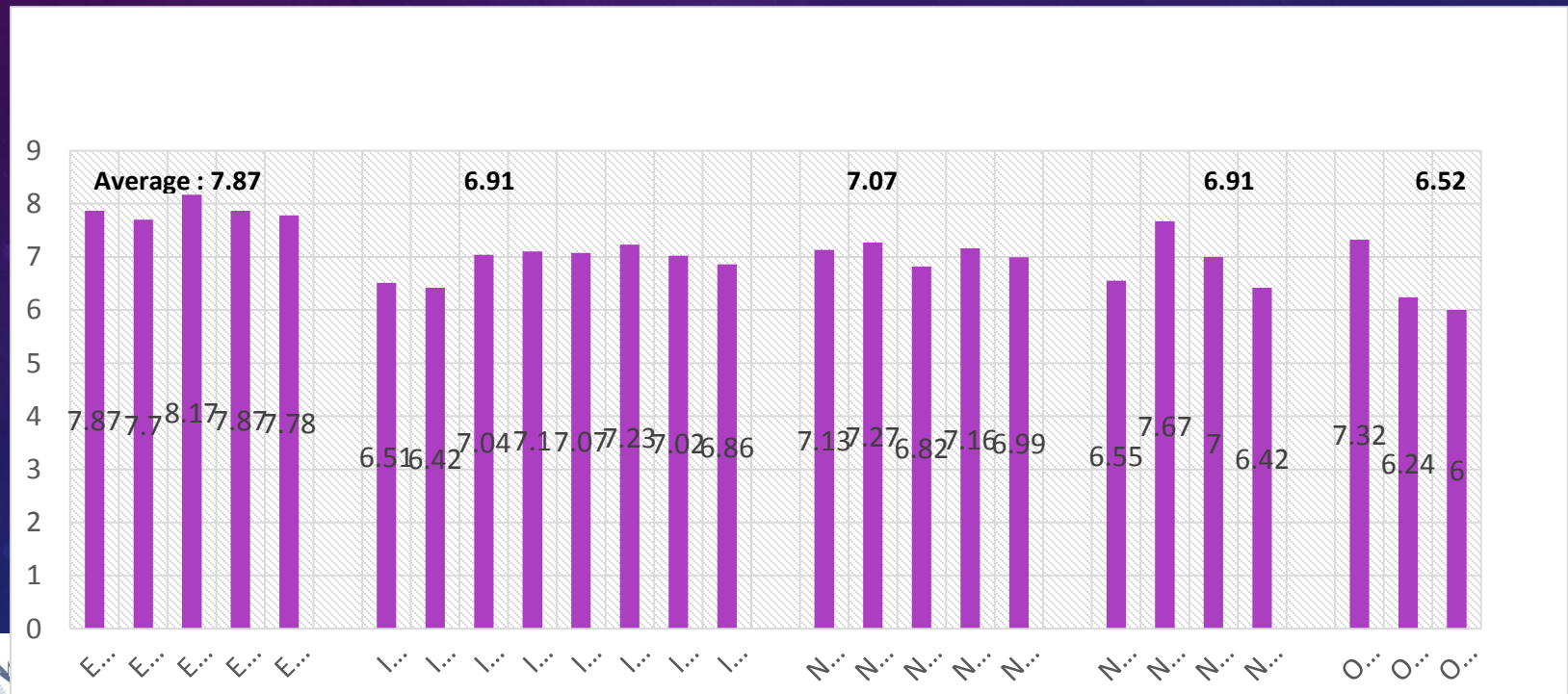
Registries

PQRS-2011



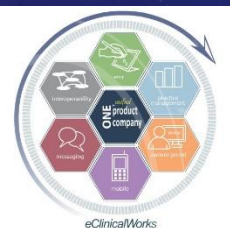
Improve P4P Bonus Money – Use Quality Measures & Reports to Improve Patient Care & Data

- Average HbA1c by provider, grouped by specialty



Accelerate the Patient Billing Process – Patient Portal Billing Statements

PATIENT NAME _____				
BILL DATE ACCT AMOUNT PAID 04/29/2005 1365			IF PAYING BY CREDIT, FILL OUT BELOW. CHECK CARD USED <input type="checkbox"/> MASTER CARD <input type="checkbox"/> VISA <input type="checkbox"/> DISCOVER	
_____			CARD NUMBER AMOUNT PAID	
_____			SIGNATURE: EXP. DATE:	
_____			AMOUNT ENCLOSED:	
ORLANDO FL 32817			THIS IS A STATEMENT OF SERVICES RENDERED BY PHYSICIAN(S) WHO ARE MEMBERS OF: BLOCK AND NATION P.A. 4270 ALOMA AVENUE SUITE 194 WINTER PARK FL 32792-9393 407-678-6888	
DATE OF SERVICE	DESCRIPTION OF SERVICE		AMOUNT	
04/07/2005	Claim:13370, Provider			
04/07/2005	99213 Office Visit, Est Pt., Level 3	89.00		
04/07/2005	98928 OMT 7-8 BODY REGIONS	125.00		
04/22/2005	HUMANA HMO Payment		69.07	
04/22/2005	HUMANA HMO Adjustment		94.93	
	COPAY NOT RECIEVED AT TIME OF SERVICE. PAYMENT IS DUE UPON RECEIPT.			
	Your Balance Due On These Services ...			50.00
DATE	PATIENT NAME	ACCT. NO.	PAY THIS AMOUNT	
04/29/2005		1365	50.00	
This is a statement for professional services rendered by your physician. You may receive a separate bill from the hospital for its services.			MAKE CHECK PAYABLE TO: BLOCK & NATION, P.A.	



ePayments – Works from Within eCW Payment Screen

Receive Payments

Patient Payment Date: 10/20/2012

Patient Age:29Y Sex:F
 Tel:
 Acct No: Amount \$

Facility **Pmt. Method**

Memorandum **Check No.**

Unapplied Amount:0.00

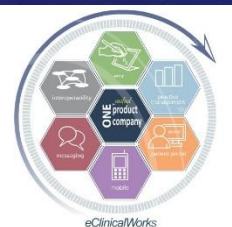
Patient Insurance(s) Batch #

Insurance	Co Pay
FIRSTCARE INSURANCE	50.00
BC BS OF TEXAS 2	25.00

Claims paid (with this payment)

Claim Id	Patient Name	Svc Dt.	Appt. Reason	Clm Balance	Pat Balance	Payment
		10/18/2012	Diabetes			50.00

Posted By: Biggs,William C Locked by: 10/20/2012 03:28 PM



ePayments – Credit Card (& Check) Transactions

ePayment (Credit-Card / ACH)

Amount Due: 20.00

Credit Card (0 | 20.00)

Credit Card Details

Swipe Card Credit Card No []

CVV2/CVC2/CID [] Exp-Month/Year 10 2010

VISA

ACH Payment (0 | 0.00)

ACH Details

Credit Card Billing Information

Name On Card: Lname, Fname M

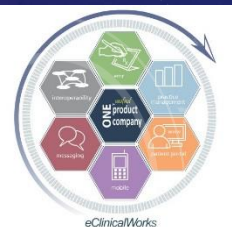
1st Address: xxxx ZipCode: 45123

2nd Address: yyyyyy State: MA

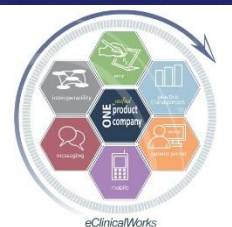
City: Ahmedabad Country: US

Credit Card Transaction Response

Process Print Receipt Cancel Clear All



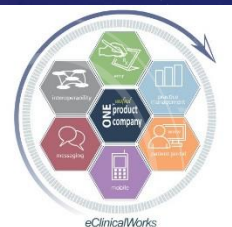
Electronic Check Deposit from Office - Check Scanner



eClinicalWorks

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

Paper Checks get Scanned & Deposited Directly from Office

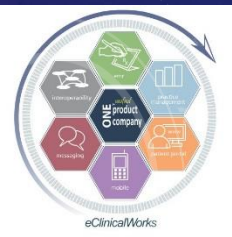


eClinicalWorks

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

Do Special Things for Your Practice

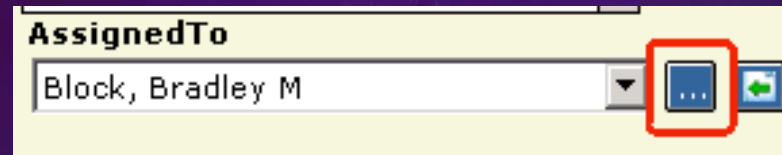
- Customize Your Workflow
- Customize Your Practice
- Lots More Ideas at Our Patient Engagement Talk Saturday Afternoon



eClinicalWorks

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

Arrange "Favorites" Users List to Speed "Assigning" Tasks



Answered by
Block, Bradley,

Patient
Demo, Patient M
DOB:5/20/1979
Tel:123-456-78
Acct No:70248,

Caller

Reason
Lab Results

Perform Eli

Message | Rx

Message

Action Taken
increase exercis
olive oil & nut &

Staff Lookup(Providers and Staff)

Search Staff Real Time Search My Favorites

by Name Staff All Providers & Staff

Location All Role Status Active

Name	UserID	Location	Status
GRECCO,ROWENA O	ROWENA	Block,Nation,Chase,Smolen Famil	Active
HOOKS,PORSCH	porsche	Block,Nation,Chase,Smolen Famil	Active
Ortiz,Wanda	wanda	Block,Nation,Chase,Smolen Famil	Active
GIGUERE,VALERIE	VAL	Block,Nation,Chase,Smolen Famil	Active
Castor,Theodora	thea	Block,Nation,Chase,Smolen Famil	Active
Williams,Melissa P	melissa	Block,Nation,Chase,Smolen Famil	Active
Kelly,Stacie R	STACIE	Block,Nation,Chase,Smolen Famil	Active
Chase,Craig P	craig	Block,Nation,Chase,Smolen Famil	Active
Nation,Amy J	ajn	Block,Nation,Chase,Smolen Famil	Active
Smolen,Susan G	susan	Block,Nation,Chase,Smolen Famil	Active
Block,Bradley M	bmb	Block,Nation,Chase,Smolen Famil	Active
BURGESS,DANIELLE E	danielle	Block,Nation,Chase,Smolen Famil	Active
Justiniano,Yenny E	yenny	Block,Nation,Chase,Smolen Famil	Active
Romm,Orlan	vandyromm	Block,Nation,Chase,Smolen Famil	Active
HARDCASTLE,BRAD T	bhardcastle	Block,Nation,Chase,Smolen Famil	Active
HILTON,ANISSA D	anissa	Block,Nation,Chase,Smolen Famil	Active
FOUST,SHARON	sharon	Block,Nation,Chase,Smolen Famil	Active
Kinney,Abbie M	abbie	Block,Nation,Chase,Smolen Famil	Active

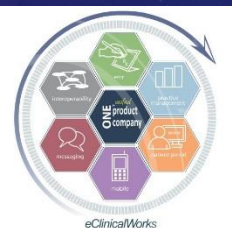
< Prev Next > Remove From Favorites Add To My Favorites OK Cancel

My Favorites

Name

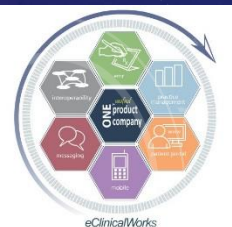
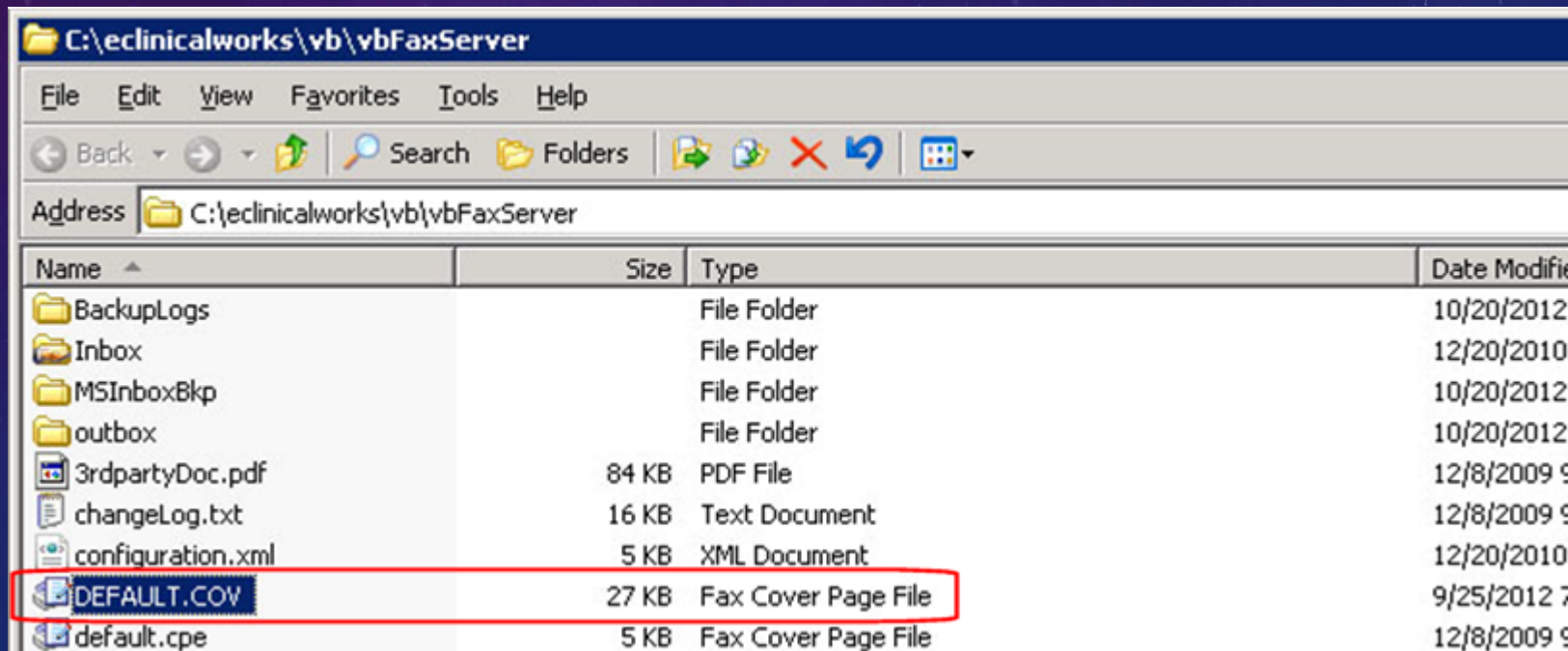
- GRECCO, ROWENA O
- HOOKS, PORSCH
- Ortiz, Wanda
- GIGUERE, VALERIE
- Castor, Theodora
- Williams, Melissa P
- Kelly, Stacie R
- Chase, Craig P
- Nation, Amy J
- Smolen, Susan G
- Block, Bradley M
- BURGESS, DANIELLE E
- Justiniano, Yenny E
- Romm, Orlan
- HARDCASTLE, BRAD T
- HILTON, ANISSA D
- FOUST, SHARON
- Kinney, Abbie M

Save Cancel



Customize your Fax Cover Page to Tells Others About Your Practice

- Fax Cover Page file:
- <Mainpine Windows FaxServer>:
- C:\eclinicalworks\vb\vbFaxServer\DEFAULT.COV



Use Fax Cover Page Editor

DEFAULT.COV - Fax Cover Page Editor

File Edit View Insert Format Layout Help

Tahoma 10 B / U

abl

Amarillo Medical Specialists, LLP

1215 South Coulter Street
Amarillo, Texas 79106

1900 South Coulter Street (Gyn & Neuro)
Amarillo, Texas 79106

www.amarillomed.com

Date/Time: {Time Sent}

Pages: {# of Pages}

Subject: {Subject}

To: {Recipient Name}

Fax Number: {Recipient Fax Number}

From: Amarillo Medical Specialists, LLP {Sender's Company}

Fax Number: (806) 356-0045

NOTE: PLEASE CALL IF DOCUMENTS ARE INCOMPLETE OR NOT LEGIBLE.

We appreciate your referrals: The following physicians have the earliest availability for new consults in October - November. Some offices limit the number of new Medicare patients, and new Blue Cross is seen only for medical emergencies. All our doctors accept and appreciate your consult requests and referrals. Call directly to each office for more information.

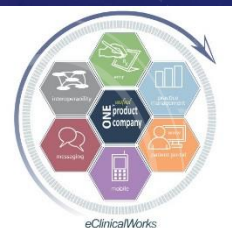
Nephrology: All nephrologists are available, including Medicare patients 358-8477

Gynecology: Dr Estelle Archer 353-3061

Endocrinology: Dr Dodson 358-8331 & Dr Arias 677-2030 (Sorry, no new Blue Cross patients)

Internal Medicine: Dr Hernan Miranda 358-1374 and Dr Raj Saralaya 677-2001

Ready



Modified Fax Cover Page

Amarillo Medical Specialists, LLP

1215 South Coulter Street
Amarillo, Texas 79106

1900 South Coulter Street (Gyn & Neuro)
Amarillo, Texas 79106

www.amarillomed.com

Date/Time: 10/20/2012 3:05:55 PM

Pages: 3

Subject: Progress Notes

To: CARMEN PURL

Fax Number: 9,1806-948-1461

From: Amarillo Medical Specialists, LLP Amarillo Med Specialists

Fax Number: (806) 356-0045

NOTE: PLEASE CALL IF DOCUMENTS ARE INCOMPLETE OR NOT LEGIBLE.

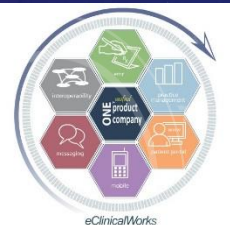
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Internal Medicine: Dr Hernan Miranda 358-1374 and Dr Raj Saralaya 677-2001
Infectious Diseases: Dr Pablo Rodriguez 356-2280

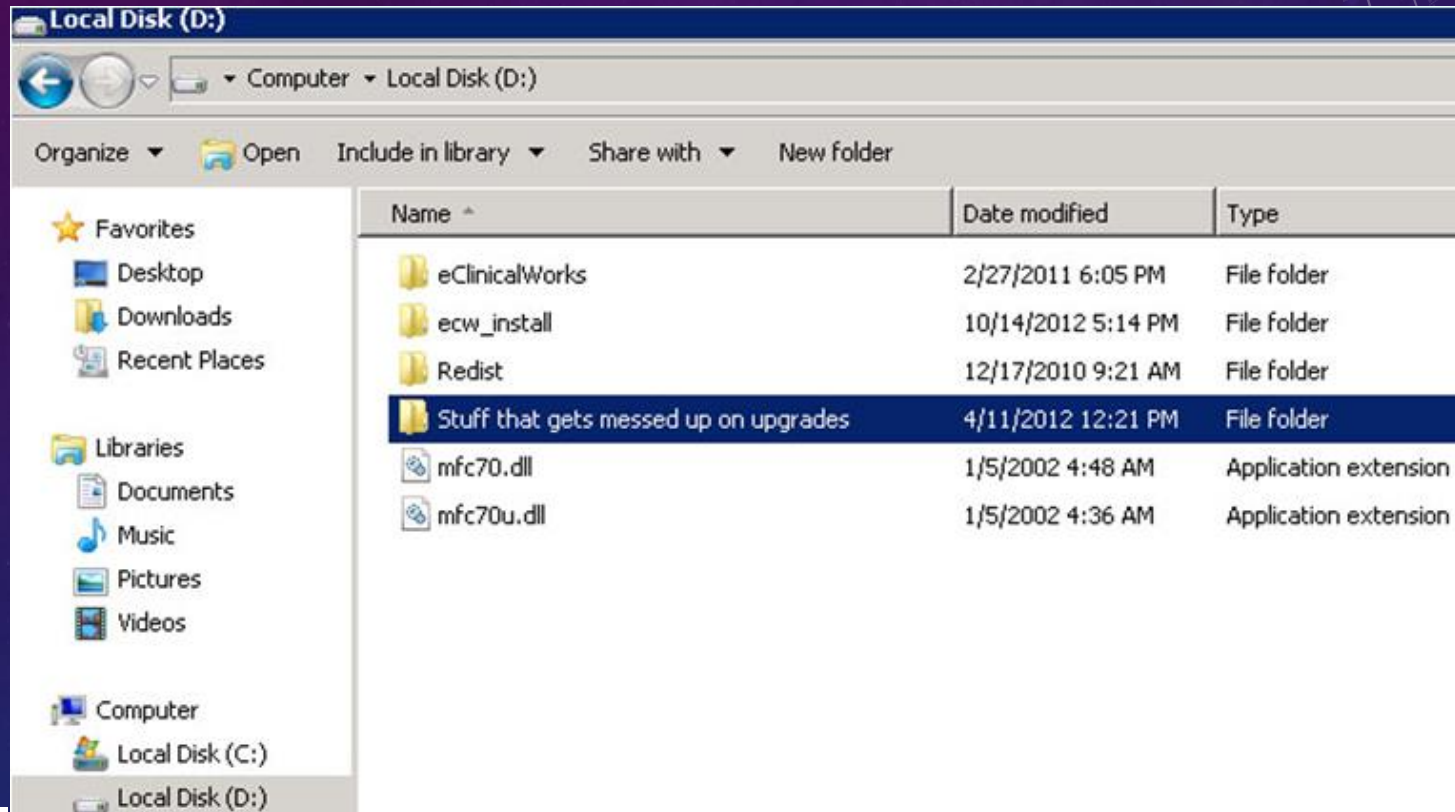
Voice Phone numbers - Call direct to each doctor's office and bypass the switchboard operator

INTERNAL MEDICINE	ENDOCRINOLOGY
Dr. George Marck & Dr Hernan Miranda 358-1374	Dr. Cesar Arias 677-2030
Dr. Susan Neese 677-2039	Drs William Biggs and Ed Dodson 358-8331
Drs. Shilpa and Raj Saralaya 677-2001	Drs. Stephen Usala and Kenny Brantley 358-8437
Dr. Alan Keister, Nam Do & Steven Norris 355-9741	GYNECOLOGY
NEPHROLOGY	Dr. Emily Archer 356-8332
Drs Georges Maliha, Milton Giron, Luzma Houseal and Tarek Naguib 358-8477	Dr. Estelle Archer 353-3061
PULMONARY MEDICINE	INFECTIOUS DISEASES
Dr Jesus Sahad 677-2030	Dr. Pablo Rodriguez 356-2280
Neurology	RHEUMATOLOGY
Dr. Lawrence Schaeffer 353-3061	Dr Carlos Plata 356-2280

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Keep Track of Customized EMR Items Lost by Version Upgrades



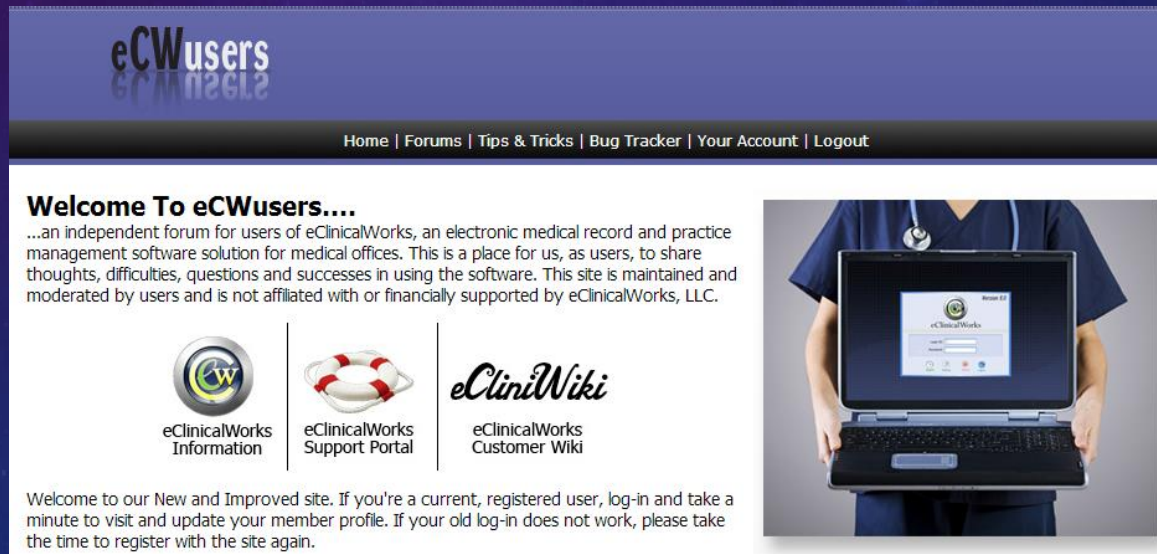
Take Home Messages

- Digitize Your Data to Save Some Trees
- Make Better Use of Templates, Macros, Order Sets & HPI Customizations & Scripts to Improve Efficiency & Documentation
- Use eCliniForms, PDF's & Portal to Enhance Quality of Care & Patient Satisfaction
- Modernize Front Office & Financial Procedures to Boost Income

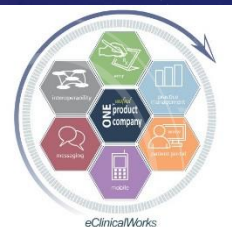


Your Assignment

- Refer to your notes from today & Implement at least 3 Ideas Presented
- Share your experience with these changes on eCW Web User's Forum



The screenshot shows the eCWusers website homepage. At the top, the logo "eCWusers" is displayed in a stylized font. Below the logo is a navigation bar with links: "Home | Forums | Tips & Tricks | Bug Tracker | Your Account | Logout". The main content area features a "Welcome To eCWusers...." section. This section includes a paragraph of text: "...an independent forum for users of eClinicalWorks, an electronic medical record and practice management software solution for medical offices. This is a place for us, as users, to share thoughts, difficulties, questions and successes in using the software. This site is maintained and moderated by users and is not affiliated with or financially supported by eClinicalWorks, LLC." Below the text are three icons: "eClinicalWorks Information" (a circular logo with 'CW'), "eClinicalWorks Support Portal" (a lifebuoy), and "eClinicalWorks Customer Wiki" (the text "eCliniWiki"). To the right of the text is a photograph of a person in medical scrubs holding a laptop displaying the eClinicalWorks website. At the bottom of the screenshot, there is a welcome message: "Welcome to our New and Improved site. If you're a current, registered user, log-in and take a minute to visit and update your member profile. If your old log-in does not work, please take the time to register with the site again."

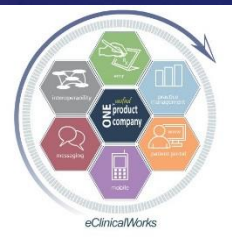


Questions?

- Bradley M. Block, M.D.
- William “Reddy” Biggs, M.D.



Join Us Saturday 3:15 PM for
“Patient Engagement – From Your Office to Their Home
and Everything In Between”



eClinicalWorks

Bradley M. Block, M.D. -- William “Reddy” Biggs, M.D.