

Tips & Tricks to Improve Efficiency, Patient Management, & Cash Flow

- Block & Biggs Road Show

- For copy of presentation go to:

<http://blockandnation.com/blockandbiggs>

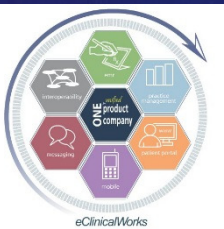


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Who Are We?

- Bradley M. Block, M.D.
 - Family Physician in independently owned, four physician Family Medicine group in Oviedo, Florida
 - eCW User for 11 years
- William “Reddy” Biggs, M.D.
 - Endocrinologist in independently owned, thirty-three provider Internal Medicine Multi-Specialty group in Amarillo, Texas
 - eCW User for 9 years
 - Board Certified in Clinical Informatics
 - CPT reviewer for AMA

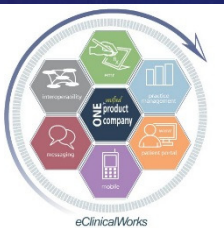


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Why Were We Asked to Speak?

- Both of us:
 - Spoken together at NUC since 2008
 - “eClini-Geeks” on the eCW Web User’s Forum for assisting users w/ expert eCW advice
 - Dr Block – written over 1,600 posts
 - Dr Biggs – written over 3,000 posts & is a Forum Moderator
 - Beta testers for new modules & versions of eCW
 - Attested for EHR MU Bonus Stage 1 & 2: 2011 - 2014



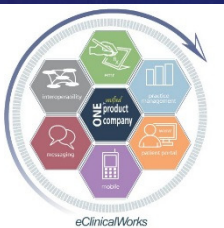
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Goal of Our Talk



- Streamline Your Office Workflow & Transform Your Practice into a Modern Platform of Patient Care by Maximizing Tools Available to You
- Lots of New Ideas
- Make Note of at least 3-5 Things Presented

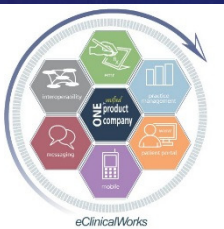


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Why Bother to Implement Changes – How Does This Benefit Me?

- Increase Efficiency of Providers & Staff
- Improve Documentation for Future Reference & Med Mal Protection
- Enrich Quality of Patient Care
- Improve Patient Engagement
- Enhance Patient Satisfaction
- Save Money & Boost Income



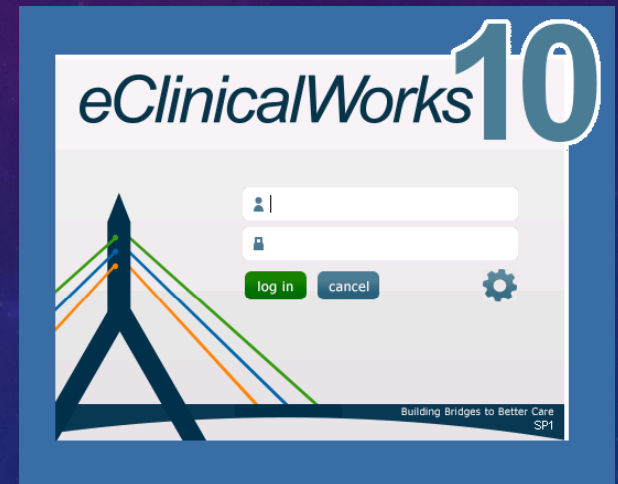
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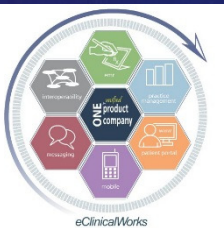
Overview of Our Presentation

- Share Tips, Tricks & Examples

- Mid Office (Medical Providers)
- Front Office
- Back Office (Billing & Finances)



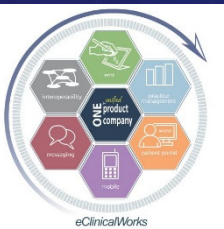
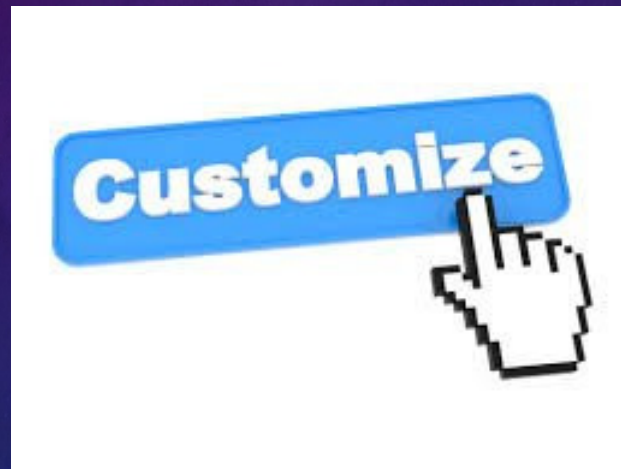
- Question & Answer Session at the End – Make notes so you don't forget



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New Theme: Customize Your Daily Workflow in eCW

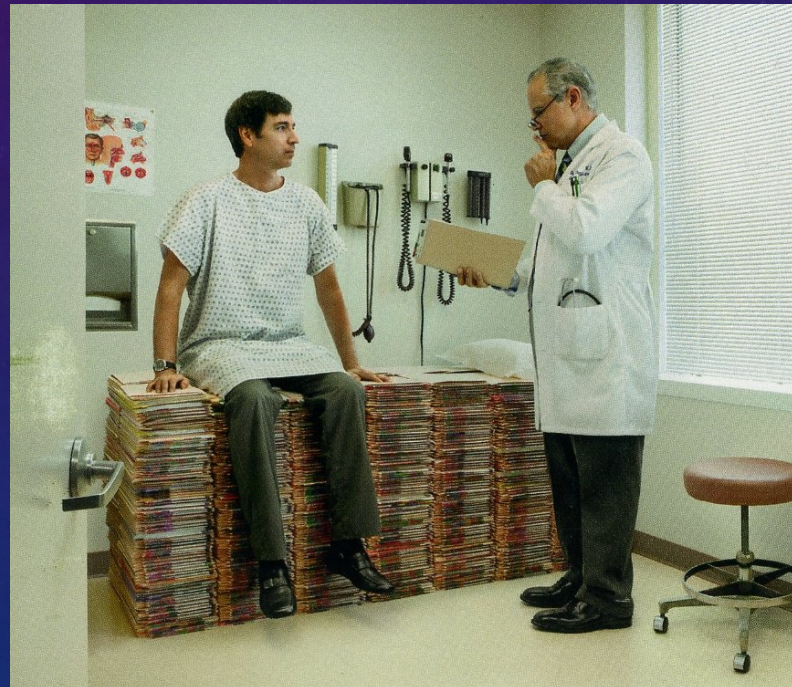


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Mid Office

- Patient Management & Charting of the Past

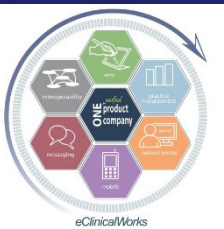


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Mid Office

- Patient Care & Charting of the Future



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ICD 10



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ICD 9 to ICD 10 Mapping Utility

- Converts codes well for Order Sets, eCliniSense, and many other DX code containing functions
- Recommend AGAINST use for Templates
- Does not address Problem Lists, but patch for this coming soon....

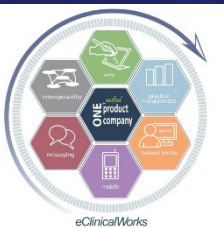
Reports

Overview Templates Order Sets ICD Groups Superbills Dx Alerts ICD-CPT Combinations eCliniSense

ICD Manifestation Codes ICD Categories Future Lab/DI Orders

The purpose of this tool is to assist you in identifying all of the master files in your eClinicalWorks database that contain ICD-9 codes and to map them to the suggested corresponding ICD-10 codes using CMS's GEMS Mapping Crosswalk in the following areas (*except for 'Superbills' and 'Future Lab/DI Orders'):

- Templates
- Order Sets
- ICD Groups
- Superbills*
- Dx Alerts
- ICD-CPT Combinations
- eCliniSense
- ICD Manifestation Codes
- ICD Categories
- Future Lab/DI Orders*



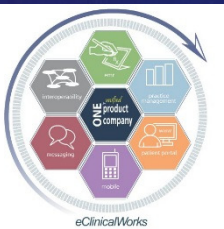
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Conquer ICD 10 – Chart Like a Pro

- Maximize eCW Functionalities

- Fun with Favorites
- Tips for Templates
- Ogle over Order Sets
- Wrangle with other visit note work flows

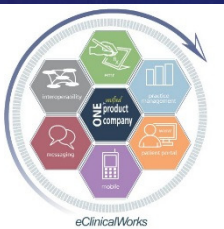


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Here a Favorite, There a Favorite, Everywhere a Favorite

- Use “Favorites” to Save Time (especially with ICD 10 transition)
- Usually triggered by clicking on the Favorites “star” (which turns yellow)
- Labs, DI, Procedures, Immunizations, Med HX, Surg HX, Letters, Visit Note Sections & Categories
- Unique to Each Provider or Staff
- Examples & Configuration Options



Use “Favorites” to Create Custom Lists for Ordering Common Labs, DI, Procedures (& Use Lab/DI Button to Toggle Between Screens)

Add New Rx Add New Order

Lookup: By: Order Name Starts With Type: Both ★ Lab DI Procedure

Lab Company: All All Previous Orders

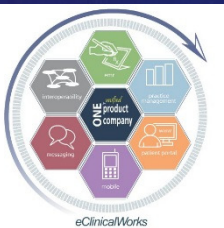
Order Name	Lab Companies
-CBC w Diff h/h,rbc,indc,wbc, w/ PLT	Labcorp, Quest, CPL
-CMP (comprehensive metabolic panel) w/GFR	Labcorp, CPL, Quest
-HEMOGLOBIN A1C	Quest, Labcorp, CPL
-Lipid Panel (TChol,Trig,HDL,LDL) w/non-HDL-C	Quest, CPL, Labcorp
-PSA , serum (refrigerate)	Quest, Labcorp, CPL
-T4 Free (Thyroxine)	Quest, Labcorp, CPL
-TSH (Thyroid Stimulating Hormone)	Labcorp, CPL, Quest
-Uric acid	Quest, Labcorp, CPL
-Vit D,25-Hydroxy, Total (for deficiency)	Labcorp, Quest, CPL
-Vitamin B 12	Quest, Labcorp, CPL

Add New Rx Add New Order

Lookup: By: Order Name Starts With Type: Both ★ Lab DI Procedure

DI Company: All All Previous Orders

Order Name	Lab Companies
Colonoscopy	
DEXA BONE DENSITY of Hip, Lumbar Spine w/ FRAX Score	SimonMed Rad Bi, CDI_Rad_Bi
Echocardiogram	
Mammo DIAGNOSTIC BILATERAL DIGITAL W/ BREAST US as needed	SimonMed Rad Bi, CDI_Rad_Bi
Mammo DIAGNOSTIC LEFT DIGITAL, W/ BREAST US as needed	SimonMed Rad Bi, CDI_Rad_Bi
Mammo DIAGNOSTIC RIGHT DIGITAL, W/ BREAST US as needed	SimonMed Rad Bi, CDI_Rad_Bi
US ABDOMEN COMPLETE	SimonMed Rad Bi, CDI_Rad_Bi
US BREAST- BILATERAL (& Axilla as needed)	SimonMed Rad Bi, CDI_Rad_Bi
US BREAST-UNILATERAL - Left (& Axilla as needed)	SimonMed Rad Bi, CDI_Rad_Bi
US BREAST-UNILATERAL - Right (& Axilla as needed)	SimonMed Rad Bi, CDI_Rad_Bi
XRy CHEST 2 VIEWS (PA/LAT)	SimonMed Rad Bi, CDI_Rad_Bi



Use “Favorites” to Create Custom List for Ordering Frequently Used Immunizations & Injections

Immunizations/T.Injections

Hx Imm Schedule Flu Schedule

Immunizations Add Delete P

Immunization Details

All My Favorites Active

Find

- Pneumococcal-23 (adult)*
- Prevnar-13- Pneumococcal*
- TDaP-Adacel/Boostrix-(11yrs & over)*-Te
- Zostavax - Shingles Vaccine**
- [Refused Influenza Vaccine or Deferred t
- [Refused Pneumovax Vaccine or Deferre

Therapeutic Injections Add

Therapeutic Injection Details

All My Favorites Active

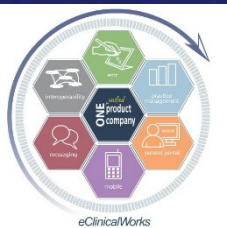
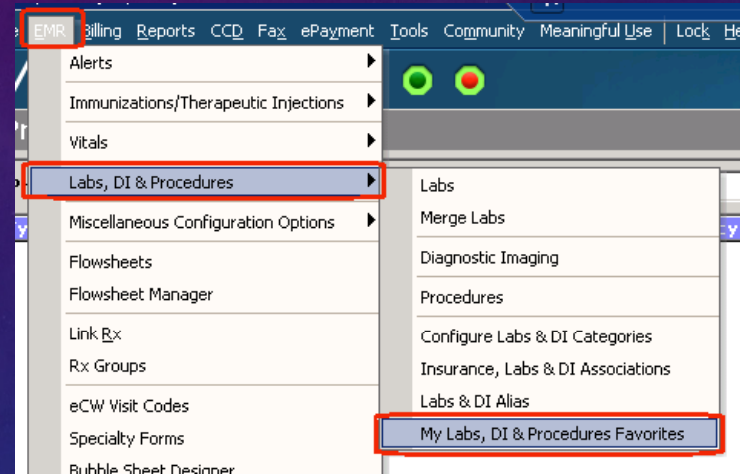
Find

- B-12, 1000 MCG*
- Kenalog per 10 mg*
- Phenergan (to 50 mg)*
- PPD*
- Rocephin per 250 mg*



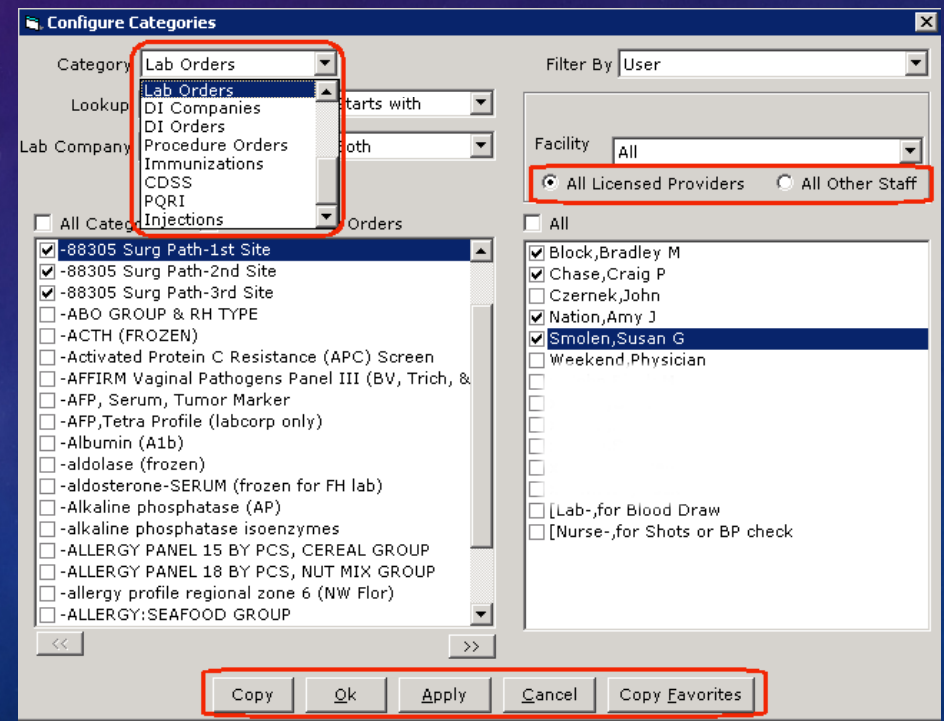
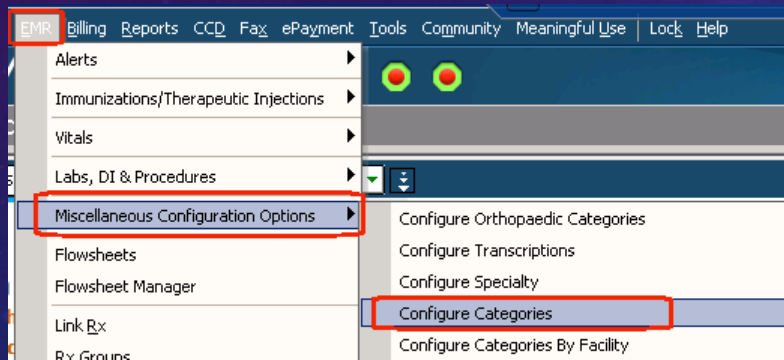
Create Your Own Individual Custom List of Favorite Labs, DI, Procedures

- Go to EMR > Labs, DI, Procedures > My Labs, DI, Procedures Favorites
- Use “Add” Button in each Category to Create List



Use “Configure Categories” to Create Custom Lists of Favorites for Multiple Providers or Staff at Once!

- Go to EMR > Miscellaneous Configuration Options > Configure Categories > Lab Orders, etc.
- Labs, DI, Procedures, Immunizations, Injections

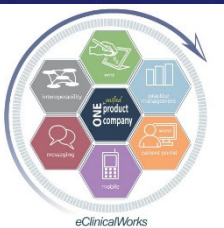
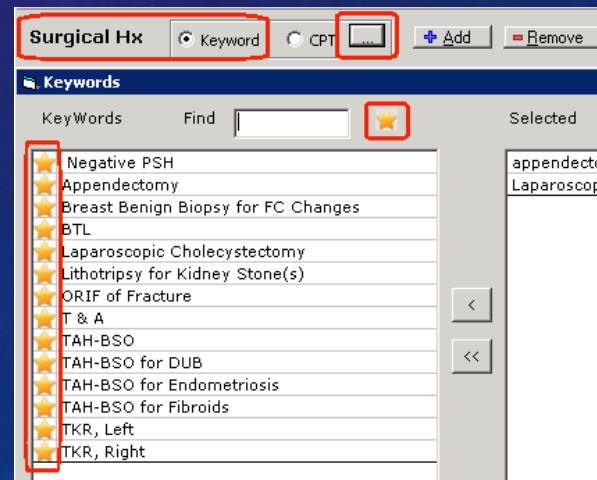
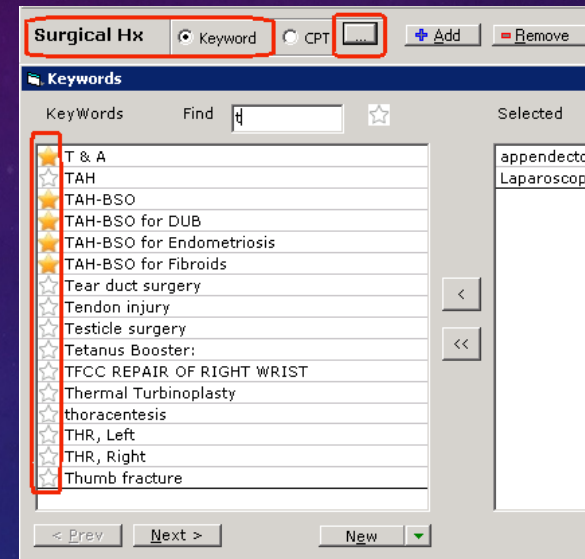


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Update Patient Charts Faster by Customizing Your Own “Favorite” Medical & Surgical HX Items

- Click on Star next to Med or Surgical HX Item to Add to Favorites List (turns yellow once added)
- Click on Star next to Search (“Find”) Box to see Only Favorites
- Unique to Each User



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Find & Run “Letters” Quickly – Create Your Own “Favorite” Letters List

- Click on Star next to Letter to Add to Favorites List (turns yellow once added)
- Click on Star next to Search (“Find”) Box to see Only Favorites
- Unique to Each User

Letter Templates

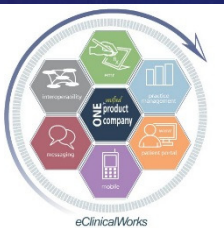
Favorite	CustomName	Description	Category Name
☆	grace period (Affordable care act) Ins	Unpaid premium letter	Preventive Care
☆	HUMANA CASE MGR M/C REFERRAL	MEDICARE REFERRAL HUMANA CASE M	General
☆	INS premium past due letter		General
★	Jury Duty Exemption	Jury Duty Exemption	
☆	LAB BILL REPROCESS LETTER	LTR TO INS CO TO REPROCESS DENIE	General
★	Lab rebill letter	letter to ins & lab co to rebill w/ correc	Preventive Care
★	Limited Work Schedule	Limited Work Schedule Restrictions	Preventive Care
★	MEDICAL CLEARANCE/PT IN GOOD HE	Work Letter FOR NURSES & TEACHERS	
☆	Need more lab tests	Reminder to get more tests done, PEDI	
☆	NEW NO SHOW	NO SHOW LETTER 08	
☆	New Patient Forms	Forms, letter, map	
☆	NMR Lipo - No Meds	NMR Lipo for pts that did not need mec	
☆	NMR Lipo - On Meds	NMR Lipo for pts on meds	
☆	NMR LIPO ENDS UP W/MEDS	NMR LTR FOR PATIENTS THAT END UP	
☆	NO COPAY FEE	\$5.00 Copayment Billing Fee	

View Template Update Letter Template Letter Tags

Letter [] [] Run Letter(s) Pt Hub New Appt Status Alerts

Letter Templates

Favorite	CustomName	Description	Category Name
★	FAA Letter	Current FAA Ltr	General
★	Jury Duty Exemption	Jury Duty Exemption	
★	Lab rebill letter	letter to ins & lab co to rebill w/ correc	Preventive Care
★	Limited Work Schedule	Limited Work Schedule Restrictions	Preventive Care
★	MEDICAL CLEARANCE/PT IN GOOD HE	Work Letter FOR NURSES & TEACHERS	

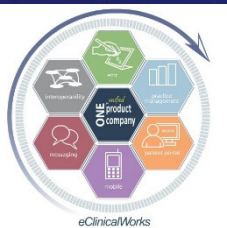
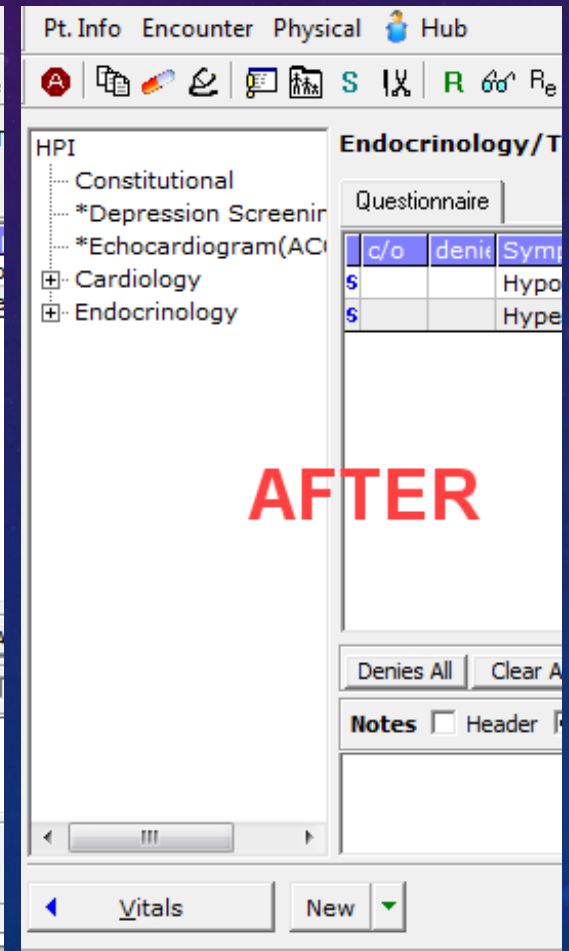
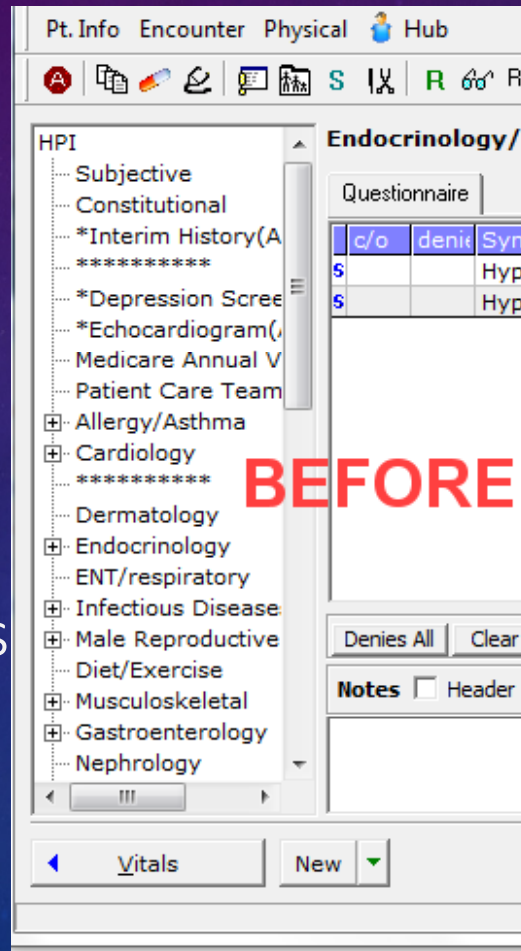


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Reduce Clutter in Visit Notes – Create Customized View of Your Favorite Categories

- Search through Visit Note Sections FASTER
- Works in HPI, ROS, Exam, PE, Assessments & Procedure Notes
- Great for Multi-Specialty Group
- Cannot View Categories removed from view w/o changing settings

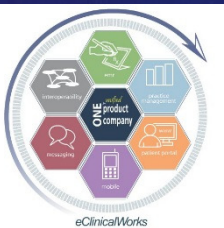
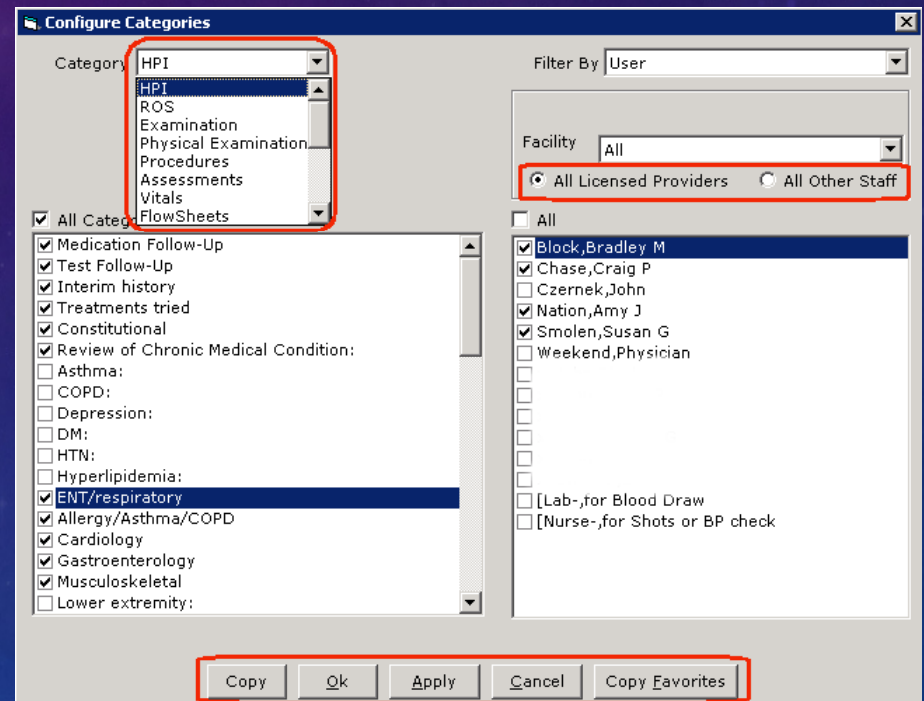
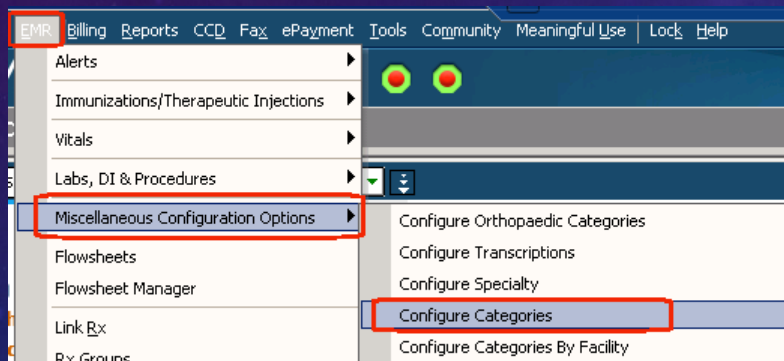


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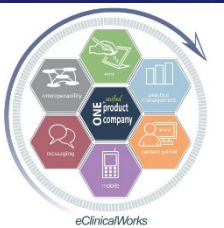
Use “Configure Categories” to Customize Sections for Providers & Staff

- Go to EMR > Miscellaneous Configuration Options > Configure Categories > HPI, PE, Assessments, etc.



Templates 101

Merge Template



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Why Use Templates Instead of Order Sets?

- Templates Provide Documentation in Any Section of Note
- Order Sets ONLY Can Provide & Insert TX Plans
- Templates Allow for Customized Insertion through “Options” Screen

Copy And Merge Templates

Template For
Patient: Demo, Patient M Encounter Date: Monday, September 01, 2014

Choose Template

Generic Category: My Favorites
 Patient Specific Demo, Patient M Sel Relation

Find: _____ Contains: _____ Go
Facility: All

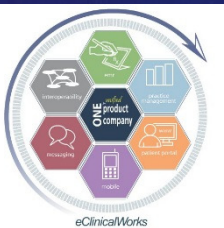
Pr	Template	Access
	Block - Female Deferred GYN Exam	
	Block - Female PE w/ full skin exam	
	Block - Female PE w/o skin exam	
	Block - Folliculitis	
	Block - Ganglion Cyst	
	Block - GE , viral - Child/Teen/Adult	
	Block - GE, viral - infant	
	Block - Hematuria	
	Block - Hip Bursitis w/ Injection	
	Block - Hip Bursitis w/o any Injection	
	Block - Influenza	

All Options

- HPI
- CurrentMedication
- MedicalHistory
- Allergies
- SurgicalHistory
- Hospitalization
- FamilyHistory
- SocialHistory
- ROS
- Vitals
- Examination
- PhysicalExam
- Assessment
- Treatment
- Procedures
- Ob History
- XRay
- Visit Code
- Labs
- PreventiveMedicine
- NextAppointment
- ...

< Prev Next >

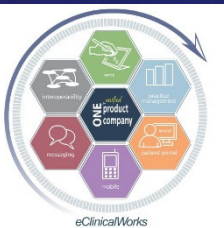
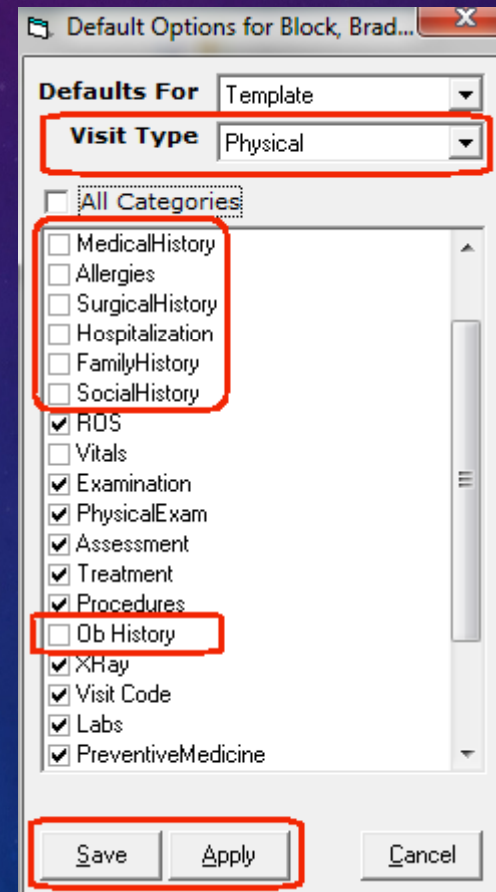
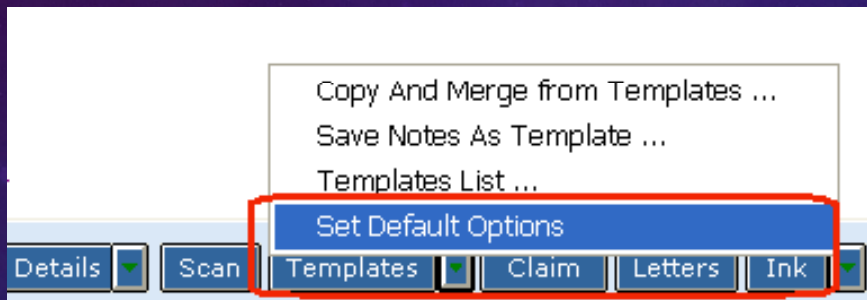
Add As Favorite Merge Template Close



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Avoid Merging in Unwanted Template Data by Setting Default Template Options



Create Templates Easily on The Fly

DERMATOLOGY
skin without rash, without jaundice.

Assessment:
Assessment: ▾
• Sinusitis, Acute, NOS - 461.9 (Primary)

Plan:
Treatment:
Sinusitis, Acute, NOS
Start Phenergan with Codeine syrup, 10 mg-6.25 mg/5 mL, 1 - 2 tspns, orally, Q6H PRN cough
Notes: OTC nasal saline flushes, vaporizer/humidifier, increased fluids & rest, Mucinex DM or if problem worsens or persists.

Procedures:
Immunizations:
Therapeutic Injections:

Copy And Merge from Templates ...
Save Notes As Template ...
Templates List ...
Set Default Options

Send Print Fax Record Lock Details Scan Templates Claim Letters

Save Notes As Template

Name

Description

Facility
All

Visit Type
OFFICE VISIT

Category

Access
 Private Public

Add as Favourite

Associated Order Sets

- Diabetes and Renal
- Hypertension and CHF
- Thyroid Disorders
- Well PE
- Ankle, Foot, and Leg Sprain
- Allergies, Asthma, COPD
- Back, Neck, and Radicular Pain
- Shoulder, Elbow, and Wrist Pain
- Hip and Knee Pain
- Lipids and CAD

All Options Default

- ROS
- Vitals
- Examination
- PhysicalExam
- Assessment
- Treatment
- Procedures
- Ob History
- XRays
- Visit Code
- Labs
- PreventiveMedicine
- Gyn History
- NextAppointment
- Procedure Codes
- Therapeutic Injection
- Images
- Save As Default

OK Cancel



Order Sets

- Just What the Doctor Ordered...



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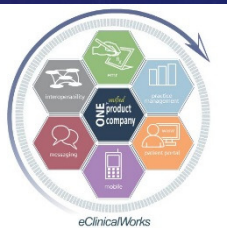
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Why Use Order Sets Instead of Templates?

- Templates Only Link TX Plans to Single DX Code & Limit TX Plan Choices
- Order Sets can be linked to Numerous Codes (i.e.- >80 DM & Renal codes)
- OS's link unrelated Medical Conditions which share similar test orders (i.e.- 16 DX's related to Hematology & Vitamin issues)

ORDER SET: Diabetes and Renal	
DIAGNOSES (TRIGGER):	
R80.9	Proteinuria, unspecified
N29	Other disorders of kidney and ureter in diseases classified elsewhere
N05.8	Nephritis NOS in other disease
R80.9	Proteinuria
N18.1	Chronic kidney disease, stage 1
N18.2	Chronic kidney disease, stage 2 (mild)
N18.3	Chronic kidney disease, stage 3 (moderate)
N18.4	Chronic kidney disease, stage 4 (severe)
N18.5	Chronic kidney disease, stage 5
N18.9	Chronic kidney disease, unspecified
E10.10	Type 1 diabetes mellitus with ketoacidosis without coma
E10.11	Type 1 diabetes mellitus with ketoacidosis with coma
E10.21	Type 1 diabetes mellitus with diabetic nephropathy
E10.22	Type 1 diabetes mellitus with diabetic chronic kidney disease
E10.29	Type 1 diabetes mellitus with other diabetic kidney complication
E10.311	Type 1 diabetes mellitus with unspecified diabetic retinopathy with macular edema
E10.319	Type 1 diabetes mellitus with unspecified diabetic retinopathy without macular edema
E10.321	Type 1 diabetes mellitus with mild nonproliferative diabetic retinopathy with macular edema
E10.329	Type 1 diabetes mellitus with mild nonproliferative diabetic retinopathy without macular edema
E10.331	Type 1 diabetes mellitus with moderate nonproliferative diabetic retinopathy with macular edema

ORDER SET: Anemia and CBC Issues	
DIAGNOSES (TRIGGER):	
D50.0	Iron deficiency anemia secondary to blood loss (chronic)
D50.8	Other iron deficiency anemias
D64.9	Anemia, unspecified
E53.8	Deficiency of other specified B group vitamins
Z79.01	Long term (current) use of anticoagulants
Z79.02	Long term (current) use of antithrombotics/antiplatelets
R71.8	Other abnormality of red blood cells
D69.8	Other specified hemorrhagic conditions
D69.6	Thrombocytopenia, unspecified
E71.120	Methylmalonic acidemia
D52.9	Folate deficiency anemia, unspecified
E83.110	Hereditary hemochromatosis
D70.9	Neutropenia, unspecified
D70.8	Other neutropenia
E63.8	Other specified nutritional deficiencies
E56.9	Vitamin deficiency, unspecified



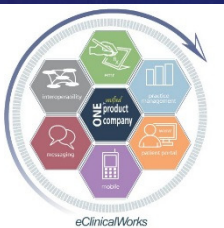
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Update All Order Sets to ICD 10 Quick & Easy

- Use ICD9-ICD10 Mapping Utility to “Replace” all codes in Order Set tab

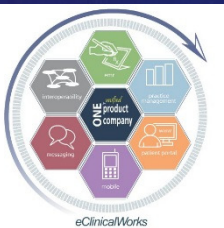
Order Set ID	Code	Description	Trigger	Price	ICD-9 Code	ICD-10 Codes	Action
482	70	Shoulder, Elbow, and Wrist Pain	Trigger	842.00	Sprain of wrist NOS	<input checked="" type="checkbox"/> S66.911A <input checked="" type="checkbox"/> S63.501A <input checked="" type="checkbox"/> S66.912A <input checked="" type="checkbox"/> S66.919A <input checked="" type="checkbox"/> S63.509A <input checked="" type="checkbox"/> S63.502A	Replace
483	70	Shoulder, Elbow, and Wrist Pain	Trigger	726.32	Lateral Epicondylitis	<input checked="" type="checkbox"/> M77.12 <input checked="" type="checkbox"/> M77.10 <input checked="" type="checkbox"/> M77.11	No Change
484	70	Shoulder, Elbow, and Wrist Pain	Trigger	726.31	Medial epicondylitis	<input type="checkbox"/> M77.00 <input type="checkbox"/> M77.01 <input type="checkbox"/> M77.02	Replace
485	70	Shoulder, Elbow, and Wrist Pain	Trigger	726.0	Adhesive capsulitis of shoulder	<input type="checkbox"/> M75.01 <input type="checkbox"/> M75.02 <input type="checkbox"/> M75.00	No Change
486	70	Shoulder, Elbow, and Wrist Pain	Trigger	719.41	Joint pain, shoulder	<input type="checkbox"/> M25.511 <input type="checkbox"/> M25.519	No Change



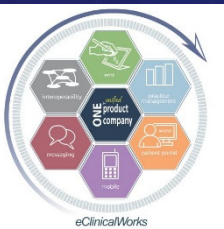
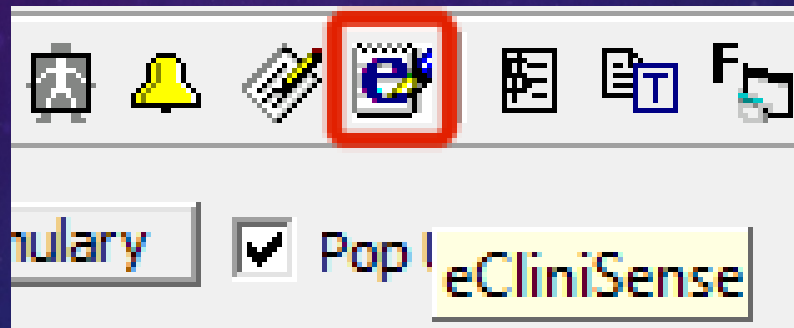
v10: Use Order Sets for “Future” Orders

- Create Future Lab (or DI) Orders in Order Set Administration Screen w/ desired timeline & desired repetition

Future Labs					
<input type="checkbox"/>		-HEMOGLOBIN A1C	.CPL, Quest, Labcorp	2	3M
<input type="checkbox"/>		-CMP (comprehensive metabolic panel) w/GFR	Quest, Labcorp,.CPL	2	3M



Templates & Order Sets Don't Solve Everything – Try eCliniSense for Everything Else



eClinicalWorks

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

Import ICD 9 eCliniSense Data into ICD 10 Codes Quick & Easy

- Use ICD9-ICD10 Mapping Utility to “Append” all codes in eCliniSense tab
- 3 sections – RX HX, Labs/DI, TX Notes

250.13	Diabetes mellitus type 1 with ketoacidosis, uncontrolled	<input checked="" type="checkbox"/> E10.65 <input checked="" type="checkbox"/> E10.10	Append ▼
250.20	Diabetes mellitus type 2 with hyperosmolarity, not stated as uncontrolled	<input checked="" type="checkbox"/> E13.00 <input checked="" type="checkbox"/> E13.01 <input checked="" type="checkbox"/> E11.00 <input checked="" type="checkbox"/> E11.01	Append ▼

Rx History for eClinisense					Lab/DI History for eClinisense				
No.	ICD9 Code	ICD9 Description	ICD10 Code	Action	No.	ICD9 Code	ICD9 Description	ICD10 Code	Action
1	009.1	Colitis NOS	A09,	Migrated (Append)	1	009.1	Colitis NOS	A09,	Migrated (Append)
2	009.2	Traveler's diarrhea	A09,	Migrated (Append)	2	009.2	Traveler's diarrhea	A09,	Migrated (Append)
3	009.3	Diarrhea of presumed infectious origin	A09,	Migrated (Append)	3	009.3	Diarrhea of presumed infectious origin	A09,	Migrated (Append)
		Helicobacter		Migrated	4	041.86	H. pylori infection	B96.81,	Migrated (Append)



eClinicalWorks

Bradley M. Block, M.D. -- William “Reddy” Biggs, M.D.

Customize Treatment Plans with eCliniSense

- Great for ICD 10 & for Less Common DX's
- Can Jump from one DX to Another (using Assess. Pull Down)
- Order DX Specific Scripts, Labs, DI, & Treatment Notes
- Pull Up Choices by Any Provider
- Patient Specific Option (for exact code match: ICD10≠9)
- “Generate” to Update Choices (ICD10≠9)

Patient Specific: Last Date: 2012-04-02 11:35:23.0
 Assessment: Atrial Fibrillation 427.31 Provider: Block, Bradley M
 Show Recent Rx Show Unique Rx Show All Rx Delete

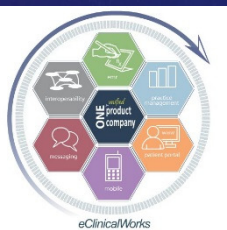
<input type="checkbox"/>	Name	Strength	Formulation	Take	Route	Frequency	Duration	Dispense	Reorder
<input type="checkbox"/>	Coumadin	5 mg	tablet	1 tab	orally	once daily	100 day(s)	100	0
<input checked="" type="checkbox"/>	Coumadin	5 mg	tablet	1 tab	orally	once daily	30 day(s)	30 - thirty	0
<input type="checkbox"/>	Coumadin	5 mg	tablet	2 tabs toc	orally	once daily	100 day(s)	100	0
<input checked="" type="checkbox"/>	digoxin	0.25 mg	tablet	1/2 tab Q	orally	or ut dict	40 day(s)	30	4
<input checked="" type="checkbox"/>	digoxin	0.25 mg	tablet	1/2 tab Q	orally	or ut dict	40 day(s)	30	3
<input checked="" type="checkbox"/>	Coumadin	5 mg	tablet	1 tabs 3x	orally	QD or ut	100 day(s)	100	0
<input checked="" type="checkbox"/>	Toprol XL	200 mg	tablet, ex	1/2 - 1 ta	orally	Q day	60 days	30	5
<input type="checkbox"/>	Lanoxin	0.25 mg	tablet	1 tab(s)	orally	once daily	30 day(s)	30	5
<input checked="" type="checkbox"/>	Lanoxin	0.25 mg	tablet	1 tab(s)	orally	once daily	30 day(s)	30	0
<input checked="" type="checkbox"/>	digoxin	125 mcg	tablet	1 tab(s)	orally	Q day; hc	30 day(s)	60	0

Labs Delete
 -T3 UPTAKE (Triiodothyronine)
 -T4 Free (Thyroxine)
 -PT with INR
 -CMP (comprehensive metabolic panel) w/GFR
 -CBC w Diff h/h,rbc,indc,wbc, w/ PLT
 -TSH (Thyroid Stimulating Hormone)
 -Magnesium
 -Digoxin Level

Diagnostic Imaging Delete
 EKG
 Exercise Dual Nuclear Stress Test
 Echocardiogram
 Holter Monitor- 24 Hour

Notes Delete Outgoing Referral
 Treatment Notes
 .continue current therapy & as per specialist(s), keep BP log w/ Pulse; call if frequent HR < 60 or > 100
 .Counseling done on risks/benefits/ advantages of patient's therapies & treatment options and of Dig Toxicity symptoms, Pt provided with RX Education materials including drug warnings, interactions, and potential side effects.
 .continue current therapy & as per specialist(s), .Counseling done on risks/benefits/ advantages of patient's therapies & treatment options... call if problem worsens or persists

Generate Hx By: Id Code Group Generate Apply Close



eClinicalWorks

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

“Orders” Screen Helps to Overcome ICD 10

The screenshot shows a medical software interface with a dark blue header. The header contains navigation links: "Medical Summary | Alerts | Labs | DI | Procedures | Growth Chart | Immr". Below the header is a dropdown menu labeled "SF". A red box highlights a navigation bar with three items: "Progress Notes" (with a clipboard icon), "Scribe" (with a microphone icon), and "Orders" (with a list icon). Below the navigation bar, patient information is displayed: "Patient: Test, Adiel A", "DOB: 08/11", "Sex:", "Phone: 555-555-5555", "Primary Insurance: HO", "PPO", "P", and "Address: 1234 Test Drive, Orlando, fl-32807". A large, colorful arrow graphic points from the "Orders" tab towards the patient information.



eClinicalWorks

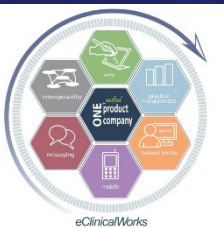
Bradley M. Block, M.D. -- William “Reddy” Biggs, M.D.

v10: Try the New “Orders” Screen to Edit Visit Treatment Notes

- Quickly scroll through Assessments list to find ones missing notes or to update/edit TX “Notes” or “Clinical Notes”
- Pen Icon opens up TX notes screen w/ Browse button

The screenshot displays the eClinicalWorks interface for a patient's medical summary. At the top, there is a navigation bar with links for Medical Summary, Alerts, Labs, DI, Procedures, Growth Chart, Imm/T.Inj, Encounters, Patient Docs, and Flowsheet. Below this is a search bar labeled 'SF' and a navigation menu with three tabs: 'Progress Notes', 'Scribe', and 'Orders'. The 'Orders' tab is highlighted with a red box. The main content area shows a list of medical conditions with associated notes and actions:

- I10 Hypertension, Essential (primary)**: Note: "Check BP regularly & call if BPs run high or if sx's or signs of high BP; weight loss; avoid caffeine, sodium, & EtOH; exercise as tolerated. Keep BP log. Counseling done on risks/benefits/advantages of patient's therapies & treatment options." Action: "Add Clinical Notes".
- K21.9 GERD - Gastro-esophageal reflux disease without esophagitis**: Note: "Counseling done on probable etiologies, potential testing, & potential treatment options., Counseling done on risks/benefits/ advantages of patient's therapies & treatment options., Discussed triggers to avoid, lifestyle modification including diet, eating, exercise, weight loss, Avoiding Soda, & Elevation of HOB. GERD/Heartburn Handout given. Gaviscon OTC PRN. call if problem worsens or persists. If on daily PPI TX, then slowly taper dosage of med as tolerated and to maintain lowest effective dosage for PPI TX." Action: "Add Clinical Notes". A red box highlights a pen icon next to the note.
- E11.9 Diabetes, Type 2, diabetes mellitus WITHOUT complications**: Action: "Add Notes" (highlighted with a red box) and "Add Clinical Notes" (highlighted with a red box).
- M72.2 Plantar Fasciitis**: Note: "Rest, Ice, Spenco Inserts, Handout given on: ORTHO-Plantar Fasciitis., stretching and exercise as per handout daily as tolerated, Tylenol PRN; if not contraindicated -- Advil 3 pills Bid w/ food and taper off after pain free OR Med RX as noted, Avoid walking barefoot, Exercise as tolerated, call if problem worsens or persists for Podiatry referral." Action: "Add Clinical Notes".

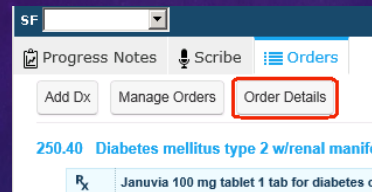


eClinicalWorks

Bradley M. Block, M.D. -- William “Reddy” Biggs, M.D.

V10: Try the New “ICD-Order Mapping” Screen to Edit DX Links

- Quickly edit links between test orders or meds to DX codes with all items in one large grid



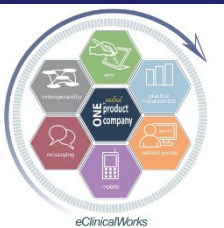
- CPT-ICD Association tab & grid provides same type of grid for linking billing codes

Additional Order Details

CPT-ICD Association ICD-Order Mapping

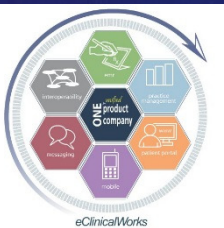
Order	250.40 Diabetes mellitus type 2 w/renal manifestations, not uncontrolled	427.31 Atrial Fibrillation	401.1 Hypertension, Benign	244.9 Hypothyroidism, Unspecified	272.4 Hyperlipidemi
Rx Januvia 100 mg tablet	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rx Amlodipine 5 mg tablet	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rx Losartan 50 mg tablet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rx Lodine 500 mg tablet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rx AccuCheck Aviva Test Strips .	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rx Januvia 100 mg tablet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rx Metformin 500 mg tablet, extended release	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rx Zolpidem 10 mg tablet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lab: -CMP (comprehensive metabolic panel) w/GFR	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lab: -HEMOGLOBIN A1C	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lab: -urine Random microalb/creat ratio	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lab: U/A DIPSTICK (IN OFFICE)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lab: -TSH (Thyroid Stimulating Hormone)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DI: EKG	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DI: >X-Rav Spine thoracic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Save



But Wait – We Still Need More Remedies For Managing Patients

- Simplify & Streamline Scripts
- Play with Portal



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Speed Up Scripts – Customize Your Prescription Workflow



Prescriptions



ePrescriptions



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Create Custom Scripts for Commonly Prescribed Meds to Avoid RX Edit Time

- Chronic Medical Conditions (DM, HTN, OA), Antibiotics, Pain & HA Meds
- Instructions, Medical Indication, Typical Quantity Dispensed & Refills

Di	F	Drug Name	Strength	Form.	Take	Route	Freq.
		Naproxen	500 mg	tablet	1 tab PRN art	orally	2 times a day
		Naproxen	125 mg/5 mL	suspension	15 mL	orally	2 times a day
		Naproxen	375 mg	delayed release tab	1 tab PRN arthritis or pain		2 times a day
		Naproxen	500 mg	delayed release tablet	1 tab(s)	orally	2 times a day



Customize RX Edit Screen Pic Lists

JANUVIA Dosage Calculator

Strength	Formulation	Take	Route	Frequency	Duration	Dispense	Refill
100 mg	cream	1 tab at bedtime	intravaginally	1 time a week	1 dose	100	0
25 mg	drops	1 tab every AM	intravenously	2 times a week	10 days	120	1
50 mg	gel	1 tab every PM	orally	as directed	100 days	180	10
100 mg	inhaler	1 tab for BP	orally OTC	at H/A onset. May repeat	100 days & 4	20	11
	liquid	1 tab for Choleste	orally with food	BID	14 days	28	12
	nasal spray	1 tab for Diabetes	rectally	Daily as directed	15 days	3 Inhalers	2
	ointment	1 tab(s)	subcutaneously	once a day	180 days	3 Vials	3
	solution	1 tsp	sublingual	once daily	20 days	30	4
	spray	1-2 caps	topically	Q 4-6 hours PRN	200 days	30 grams	5
	tablet	1-2 pills as direct	topically to affecte	Q am	30 days	30 mL	6
100 mg	tablet	1 tab for Diab	orally	once a day	30 days	30	3

* Combined length of Take, Route and Frequency cannot exceed 132 characters. **(Remaining Characters 98).**
 * Custom Dosages are not shown by default. To Show/Hide Custom Dosages Setting follow the link:
 MySetting --> Show/Hide Tab --> Custom Dosages in Rx Edit Screen

Rx: Januvia 100 mg tablet, **TAKE:** 1 tab for Diabetes, orally once a day, for 30 days, **DISPENSE:** 30, **REFILLS:** 3

Add as Favorite

Apply Cancel

Clear DDR



Customize the RX HX Screen

- + Summary of: Septra DS 800 mg- 160 mg tablet
- + Summary of: Skelaxin 800 mg from ER tablet
- + Summary of: Sterapred DS 6 day pack 10 mg - 6 day pack tablet
- + Summary of: Synthroid 88 mcg (0.088 mg) Brand Medically Necessary
- + Summary of: Synthroid 50 mcg (0.05 mg) Brand Medically Necessary

Modern View

Select Medication X

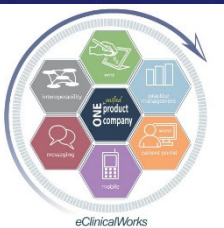
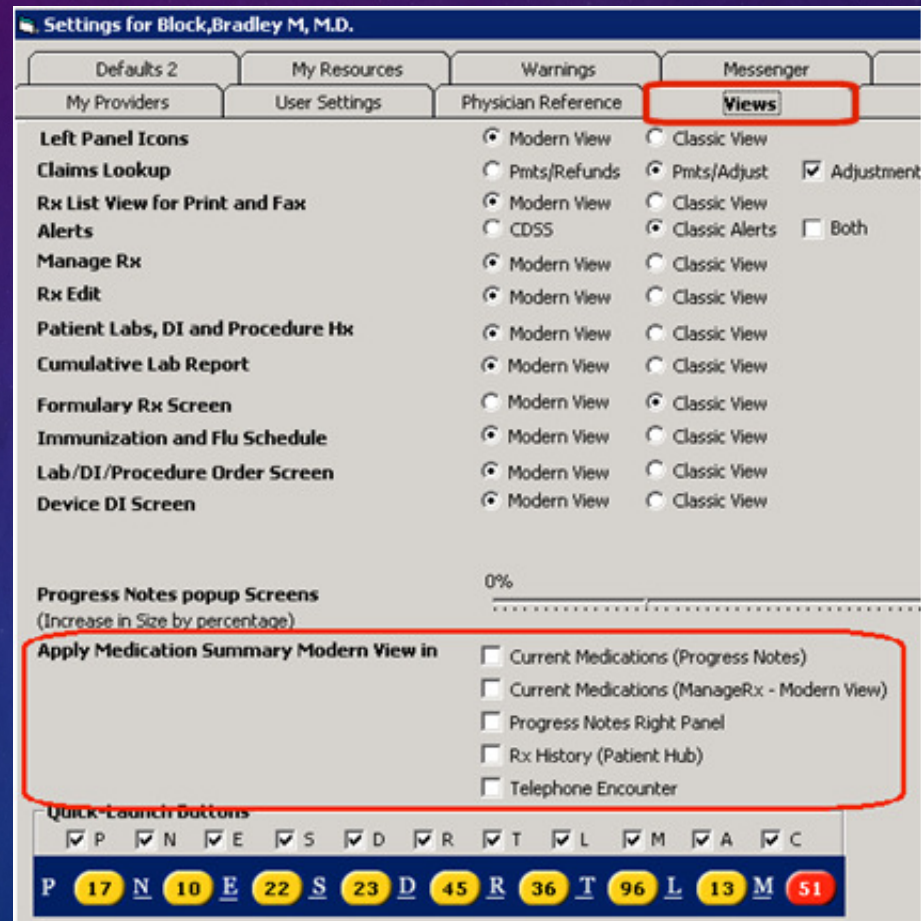
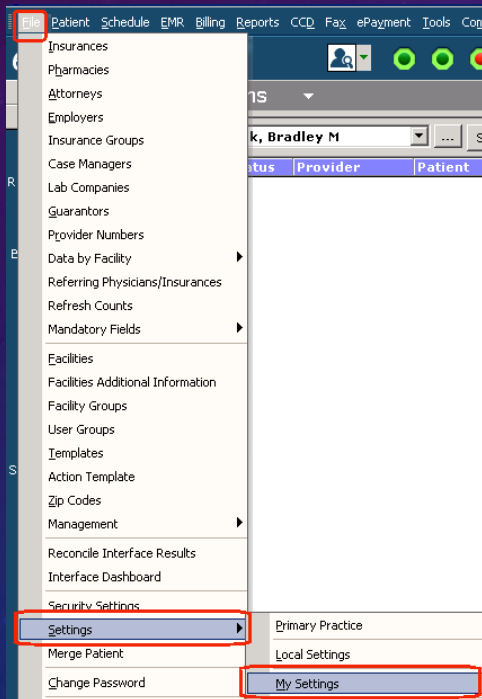
Cur Rx
 Rx By Date
 Rx By Name
 eRx Refill
 Synthroid
 Classic View

	Date	Comments	Strength	Formulatic	Take	Route	Frequenc	Duration	Dispense	Refills	Start Date	Stop Date	Prepared
Phenergan with Codeine													
Prednisone	02/04/2	Refill	125 mcg (Brand Me	1 tab q an	orally	once a da	90 days	90	1			Block,Bra
Propecia	12/08/2	Increase	125 mcg (tablet	1 tab q an	orally	once a da	30 days	Samples				Block,Bra
Proscar	09/07/2	Increase	112 mcg (tablet	1 tab q an	orally	once a da	90 days	90	0			Block,Bra
Research-Asthma Anti-TSLP IgG mon	05/24/2	Refill	100 mcg (Brand Me	1 tab Q Al	orally	once a da	90 days &	90	0			Block,Bra
Simvastatin	02/09/2	Increase	100 mcg (Brand Me	1 tab Q Al	orally	once a da	90 days	90	0			Block,Bra
Singulair	10/27/2	Refill	88 mcg (0	Brand Me	1 tab Q Al	orally	once a da	90 days	90	1			Block,Bra
Sterapred DS 12 day pack	09/14/2	Increase	88 mcg (0	Brand Me	1 tab(s)	orally	once a da	30 days	30	2			Block,Bra
Sterapred DS 6 day pack	03/24/2	Increase	75 mcg (0	Brand Me	1 tab(s)	orally	Q am	90 days &	90	0			Block,Bra
Symbicort	11/19/2	Start	50 mcg (0	Brand Me	1 tab(s)	orally	Q am	30 day(s)	30	3	2008-11-1		Block,Bra
Synthroid													
Valtrex													
Valtrex													



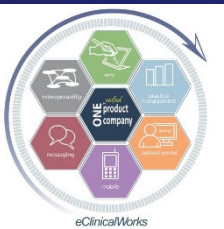
Converting the RX HX Screen to Classic View

- Go to File > Settings > My Settings > Views



Take Control of Controlled Substances in Your Life

- Kick the Habit –
Stop Faxing & Printing Scripts
- Use EPCS -

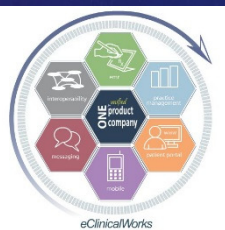


eClinicalWorks

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e-Prescription of Controlled Substances

- Electronically Transmit All Schedule levels of Controlled Substances in all 50 States
- Includes Meds for Pain, Coughing, Anxiety, Sleep, ADD, Testosterone Replacement
 - Oxycodone, Codeine, Xanax, Ambien, Ritalin, AndroGel
- Allows for Electronic Refills of ePrescription Refill Requests
- Most Pharmacy Chains including Mail Orders
 - may have to educate some pharmacists....



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EPCS Tips

- Registration & Identity Verification Process
 - Allow ample time
 - Have personal Credit Bureau Info details handy – i.e.- mortgage & auto loan payments
- Watch for Pharmacy EPCS enabled symbol
- Cannot Transmit Custom Drugs – Watch for Multum or Medispan ✓
- Create Order Sets, Templates or Favorites w/ drugs pre-configured for easy use

The screenshot shows the 'ePrescribe Rx' interface. The 'Pharmacy' field is highlighted with a red box, showing a red 'E' and 'C' icon next to 'WALGREENS'. The 'Prescription' table below also has a red box around the 'C' and 'M' checkboxes for the first two rows.

New & Refilled Prescriptions					
	C	M	⚠	Drug Name	S
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		Adderall	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		acetaminophen-hydrocodone	<input checked="" type="checkbox"/>



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Future Refills of Schedule II Drugs

- Can use calendar function to transmit multiple pre-dated scripts on meds which prohibit refills
 - No more monthly calls to print out scripts
 - No need to print out copies of pre-dated scripts
 - Only place to see multiple refills is in e-RX Logs (& still don't see the future dates) - Consider Note in Chart such as:
 - script(s) ELECTRONICALLY TRANSMITTED for 4 SETS OF MONTHLY REFILLS on their ADD med WITH PREDATED SCRIPTS directly to the pharmacy*

Current Log All Provider Block, Bradley M Facility

Pharmacy	Drug Description	Sent By	Sent Date
WALGREENS	Adderall 10 mg tablet	Block,Bradley M,	2015-09-15 14:20:
WALGREENS	Adderall 10 mg tablet	Block,Bradley M,	2015-09-15 14:19:
WALGREENS	Adderall 10 mg tablet	Block,Bradley M,	2015-09-15 14:18:
WALGREENS	Adderall 10 mg tablet	Block,Bradley M,	2015-09-15 14:17:
WALGREENS	Tamiriu 75 mg capsule	Block,Bradley M,	2015-07-29 10:38:

EPCS Prescription Preview

Test, Adiel A
1234 Test Drive, Orlando, fl-32807
DOB: 08/11/1955 Phone:555-555-5555

09/19/2015
Pharmacy: ALBERTSON
503 EAST ALTAMONTE DR, ALTAMONTE SPRINGS, FL
Tel: 407-831-3454 Fax 407-834-2909

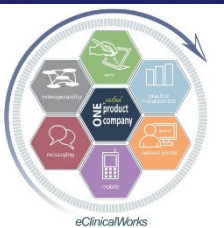
Adderall 20 mg tablet ,sig: 1 tab(s) once a day orally
, Dispense: ***30 Tablet*** (THIRTY) Refills: ***0*** (ZERO)

effective Date : 11/20/2015

November 2015

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

Login Password [] Your Six Digits OTP: 123456

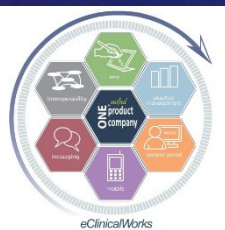


eClinicalWorks

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

Save Even More Time – Stop Fax Refill Requests from Pharmacies

- Fax refill requests lower efficiency & productivity
- Insist pharmacies only submit refill requests electronically
- Works for all major pharmacy chains and most mail order & independent local pharmacies
- WORD Version of Letter on our Web Site



eClinicalWorks

Your Name Here MD
Internal Medicine
1215 S. Coulter St
Amarillo, Texas 79106

(806) 358-1374
(806) 356-0045 fax

DEAR PHARMACY:

Due to the recent marked increase in the number of computer generated fax requests from your company, we will no longer respond to them.

I have found many of them to be requesting medicines that are no longer on the patient's current medicine list.

Therefore, please have the patient request a refill from us at the time of their next office visit, and we can discuss it with them at that time. If they need a refill prior to their next visit, they can come by our office or have the prescription mailed to them at no charge; or faxed for a nominal charge.

Alternatively, we will respond to refill requests that you initiate via SureScripts, since this allows us to review the patient chart with the request.

We hope that you share our goals of encouraging our patients to be fully involved in their medical decisions, and therefore enhancing the quality of their medical care.

In the future, please do not fax refill requests to us, as we will not be replying to them. Please contact the patient and request they discuss their refills with us at their next visit.

Sincerely,

Jane Smith, MD FACP

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

Stop Pharmacy Faxes Efficiently - Simplify the Process

- Create eCW “Letter” from WORD Document
- Include tag for Patient’s Name & DOB
- Run & Fax the “Pharmacy Fax Policy” Letter from patient’s chart

Document Viewer

Please select All/Individual Letters

All Patients (Letters). Count = 1

Edit - Individual Patient(Letter). Previous Next

Save Save In Forms n Letters for P... As Letter_09122015_203154

BLOCK, NATION, CHASE, & SMOLEN
FAMILY MEDICINE

Bradley M. Block, M.D. • Amy J. Nation, D.O. • Craig P. Chase, M.D. • Susan G. Smolen, M.D.

NOTICE THAT WE WILL NOT RESPOND TO FAXED REFILL REQUESTS

DEAR PHARMACY,
RE: Adiel Test, DOB: 08/11/2009

Due to the recent marked increase in the number of computer generated fax requests from all pharmacies, we will no longer respond to them.

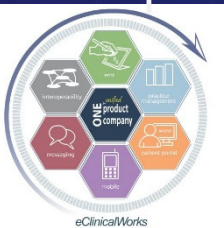
We have found many of them to be requesting medicines that are no longer on the patient’s current medicine list.

Effective immediately, our office will respond only to refill requests that you initiate electronically via SureScripts, since this allows us to review the patient chart with the request, and to respond to your request in a timely manner.

In the future, please do not fax refill requests to us, as we will not be replying to them.

Section1/1 Page1/1 Line1 Col1 NUM 100% Number of copies: 1 Print Fax

Letter PHARM FAX POLICY Run Letter(s) Pt Hub New Appt Status Alerts Copy Prev Next eMsg



eClinicalWorks

Bradley M. Block, M.D. -- William “Reddy” Biggs, M.D.

V10: Update Current Med List the Easy Way from External RX HX

Current Medication	Past Rx History	External Rx History	Add Medication	Verified	Rx Name Only	Drug Interaction
				<input checked="" type="checkbox"/>	<input type="checkbox"/>	Cancel
Date: 09/02/2014	Source: BLOCK BRADLEY			Qty: 70 Mutually Defined	Duration: 5	T N
<input type="checkbox"/> FLUCONAZOLE 150 MG TABLET (08/29/2014)						
Date: 08/29/2014	Source: CHASE CRAIG			Qty: 1 Mutually Defined	Duration: 1	T N
<input type="checkbox"/> RALOXIFENE HCL 60 MG TABLET (08/18/2014)						
Date: 08/18/2014	Source: BLOCK BRADLEY			Qty: 90 Mutually Defined	Duration: 90	T N
<input type="checkbox"/> CEPHALEXIN 500 MG CAPSULE (08/15/2014)						
Date: 08/15/2014	Source: SCHULZE RAFAEL			Qty: 14 Mutually Defined	Duration: 7	T N
<input type="checkbox"/> LINZESS 145 MCG CAPSULE (08/15/2014)						
Date: 08/15/2014	Source: BLOCK BRADLEY			Qty: 90 Mutually Defined	Duration: 90	T N
Date: 06/04/2014	Source: BLOCK BRADLEY			Qty: 90 Mutually Defined	Duration: 90	T N



Customize Vacation Coverage Workflow – Refill e-scripts for Partners Quick & Easy via “Assign Refill RX” (or reassign scripts received in error)

- Staff can assign refills to covering provider
- Caution – RX does not disappear from 1st doc’s list until addressed by 2nd doc

The screenshot shows the ePrescribe Rx interface. The 'Assign Refill To' dropdown menu is open, showing 'Block, Bradley M' selected. The 'Assign Refill Rx' button is highlighted with a red box. The 'Response' section has 'Approved' selected. The 'Refill Details' section shows 'Refills' set to 1. The 'Best Matched Prescription' section shows 'Local Edit' checked and 'Diovan HCT' selected.

ePrescribe Rx

Patient Name: [Redacted] Encounters Link Pharmacy Rx External History
Patient Address: [Redacted] Patient Hub Rx Eligibility
DOB : 1954-10-31
Last Appt: 02/24/2015 03:00 PM
Next Appt:
Provider Name: Chase, Craig
Pharmacy: Walgreens Drug Store 03576
Pharmacy Address: 2550 N HIAWASSEE RD, ORLANDO, FL-328183965
Phone: 4072937018, Fax: 4072930854

ePrescription Type
 New Rx Refill Rx

Assign Refill To
Block, Bradley M Assign Refill Rx

Response
 Approved Approved with Changes
 Denied Denied New Rx to Follow

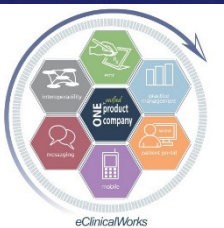
Refill Details
Refills: 1 C 1 2 3 4 5 6
7 8 9 10 11 12
PRN refills:
Notes for Pharmacy: [Redacted]

Best Matched Prescription
On Approved response : This is only for updating Patient Rx History. Refill Rx will be approved without any changes. You can only modify refill #.
 Local Edit Select Rx... Cur Rx

Refill Request from Pharmacy

	Medication Prescribed	Medication Dispensed
Drug Name	VALSARTAN/HCTZ	VALSARTAN/HCTZ 320MG/12.5
Formulation	Tablet	Tablet

Drug Name: Diovan HCT
Formulation: tablet



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Keep Connected with Patients – Use the Portal to Customize Patient Engagement

The screenshot shows the patient portal for Amarillo Medical Specialists LLP. At the top right, there is a login section with a user icon, a password field, and a 'Login' button. Below this are links for 'Pre-Register' and 'Forgot Password?'. The main content area features the 'health portal' logo on the left. To its right, the text reads: 'Amarillo Medical Specialists LLP. Welcome to Amarillo Medical Specialists! As part of your 'medical home' our web portal facilitates better communication with our doctors by providing convenient 24 x 7 access from the comfort and privacy of your own home or office.' Below this is a 'Pre-Register' button with the text 'Would you like to join our practice?'. A grey bar below states 'Using your secure portal you will be able to:'. Underneath are three icons with labels: 'Appointments' (calendar icon), 'Request Refills from your doctor' (pill bottle icon), and 'View Health Records' (clipboard icon). On the right side, there is a promotional box for the 'healow Mobile App' with the text 'Your health is in your hands... with healow' and an image of a hand holding a smartphone. Below this is a 'Learn More' button and a section for downloading the app from the 'App Store' and 'Google play'. At the bottom of the app promotion is a 'DFCAA' button with the text 'Find us using our unique practice code on the healow app'.




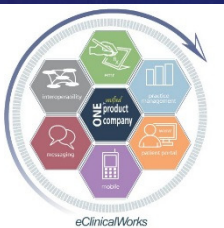
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MU: Maximize Use of Portal Messages from Patients to Coordinate Care

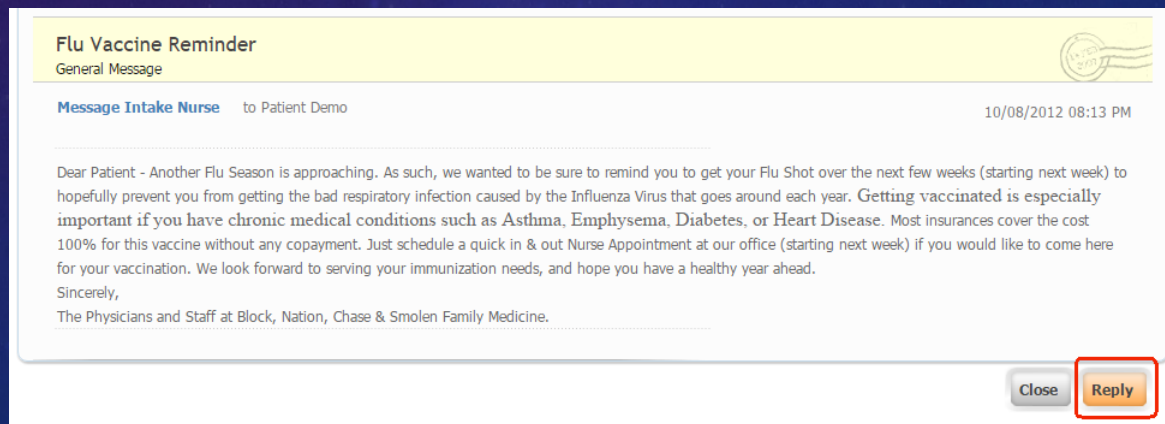
- Have patients send you Blood Sugar or BP or other Logs (manually entered)
- Respond to Patient to adjust care
- Update Med Dosing in RX Screen of Web Encounter

Reason		AssignedTo				
Blood Pressure Log		Block, Bradley M				
<input checked="" type="checkbox"/> Perform Eligibility Check						
Message	Rx	Labs/DI	Notes	Addendum	Log History	Virtual Visit
Message  Browse						
Addressed To: Dr. Block						
Monday: 7/21 AM 105/62 PM 99/71						
Tuesday: 7/22 AM 101/62 PM 110/60						
Wednesday 7/23 6:00 AM 113/65 7:AM 121/63						
I noticed my heart rate has gotten faster.						
Action Taken		Messenger				

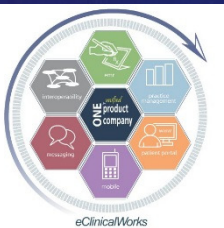


MU: Customize Portal Message Workflow to Maximize Use of Portal by Patients

- Turn on Item Key so patients can “Reply” to Web Encounters & Portal Messages
 - Improves efficiency - Avoids callbacks if patients need further clarification or want to provide confirmation
 - Not overused by patients - usually only get replies that would have been phoned in to staff or sent via a new portal message (and a few thank-you’s)



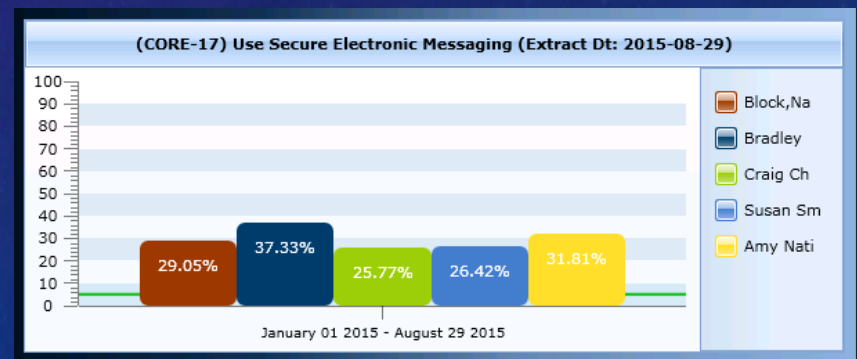
The screenshot shows a patient portal message interface. At the top, there is a yellow header bar with the text "Flu Vaccine Reminder" and "General Message" below it. To the right of the header is a circular icon with a checkmark. Below the header, the sender is identified as "Message Intake Nurse" and the recipient as "Patient Demo". The date and time are "10/08/2012 08:13 PM". The main body of the message contains a paragraph of text: "Dear Patient - Another Flu Season is approaching. As such, we wanted to be sure to remind you to get your Flu Shot over the next few weeks (starting next week) to hopefully prevent you from getting the bad respiratory infection caused by the Influenza Virus that goes around each year. Getting vaccinated is especially important if you have chronic medical conditions such as Asthma, Emphysema, Diabetes, or Heart Disease. Most insurances cover the cost 100% for this vaccine without any copayment. Just schedule a quick in & out Nurse Appointment at our office (starting next week) if you would like to come here for your vaccination. We look forward to serving your immunization needs, and hope you have a healthy year ahead." Below the text, it says "Sincerely, The Physicians and Staff at Block, Nation, Chase & Smolen Family Medicine." At the bottom right of the message box, there are two buttons: "Close" and "Reply". The "Reply" button is highlighted with a red border.



MU: Portal Message “Replies”

- Recognized by “RE:” in Reason
- Original Message appears in “Message” box below new message
- Boosts MU Stage 2 Score for Secure Electronic Messaging by patients

Reason: Re:RE:New Refill Request
AssignedTo: Block, Bradley M
 Perform Eligibility Check
Message | Rx | Labs/DI | Notes | Addendum | Log History | Virtual Visit
Message: Thank you See you Wednesday
Action Taken: Messenger | Reply to patient | Time Stamp | Action Take
Block,Bradley M, M.D. 09/25/2015 11:26:43 PM >



Advocate the Portal & Healow Not Just for the Benefit of Your Office, but for the Benefit of Your Patients

Reason thank you **AssignedTo** Block, Bradley M

Perform Eligibility Check

Message Rx Labs/DI Notes Addendum Log History Virtual Visit

Message [Complaints](#) [Browse](#) [Check Sp](#)

Addressed To: Dr. Block
Thank you for your fast response. I just got a call from CVS. My scripts are ready. Amazing... :)

Action Taken [Messenger](#) [Reply to patient](#) [Time Stamp](#) [Action Taken](#) [Check Sp](#)

Reason okay, the iPhone access is awesome! **AssignedTo** Block, Bradley M

Perform Eligibility Check

Message Rx Labs/DI Notes Addendum Log History Virtual Visit

Message [Complaints](#) [Browse](#) [Check Sp](#)

See, this is one of the reasons I really like this practice. Up 2 date with technology, processes, procedures, medicines, and general knowledge about new diagnostic techniques and treatments! Awesome that we patients can finally see what the doc *really* said instead of what we thought we heard!

Just wanted to give big kudo's to the decision makers.

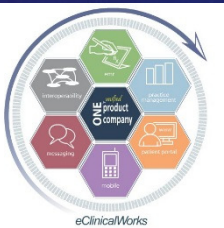


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Web Enabled Stats for Patients Seen in Past 2 Years

- Dr Block's own Patients = 92%
- Dr Bigg's own Patients = 89%
- Dr Block's Family Medicine Group = 88%
- Dr Bigg's Multi-Specialty Group = 78%



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Paperwork & Information Sharing in the Past



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Paperwork & Information Sharing in the Office of Today

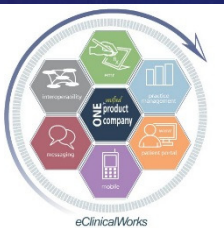


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Customize Paperwork & Charting Protocols

- Fun with Forms
- Rattle your Records
- Rush through Reports



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New eClini-Ideas for eCliniForms



eCliniForms



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Create Custom eCliniForms – Digitally Ink Standardized Forms as Needed

- Create Standardized Forms with Provider Info pre-filled in:
 - Procedure Consents, Disabled Parking, Specialty Pharm Forms, Diabetes Ed Referrals, Insulin Sliding Scales, Release of Records, M/C ABN
- Ink, Print & Save On Demand

Ink document. Pages - 1/1

Save To Local Attach To Patient

ADULT SUBCUTANEOUS INSULIN DOSE

MEALTIME INSULIN DOSE

Mealtime	INSULIN	BREAKFAST	LUNCH	DINNER	BEDTIME
	Novolog	8	8	10	
	Humalog				
	Apidra				
	Regular				

BASAL INSULIN DOSE

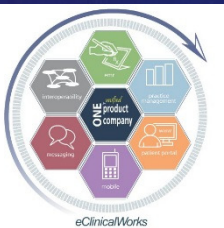
Basal	INSULIN	BREAKFAST	LUNCH	DINNER	BEDTIME
	Lantus	44			
	Levemir				
	NPH				

4. CORRECTION DOSE with fast acting Insulin
 To be administered in addition to Mealtime INSULIN
 Fast acting Insulin Type: Novolog Humalog Apidra Regular
 Give at these times: Breakfast Lunch Dinner HS 2am

BG	Range A	Range B	Range C	Custom Range
< 65	-2	-2	-3	
66-100	-1	-1	-2	
101-140	0	0	0	
141-170	+1	+1	+2	
171-200	+1	+2	+3	
201-250	+2	+3	+4	
251-300	+3	+5	+7	
>300	+4	+7	+10	

5. TIMING: Give Novolog, Humalog, or Apidra 0 – 10 minutes before eating. Give Regular 20 – 30 minutes before eating.

Endocrinologist Signature UB Date: 10-31-08



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Improve eCliniForm Efficiency & Accuracy - Automatically Insert Patient Name & DOB (need to be sure Item Key turned on)

Ink document. Pages - 1/1

Save To Local Attach To Patient Multi-Page Inking Bubble Sheet

BLOCK & NATION, P.A.
FAMILY PRACTICE

Bradley M. Block, M.D.
Craig P. Chase, M.D. Susan G. Sm

PROCEDURE CONSENT FORM

Patient Name: Test,Adiel DOB: 08/11/1955

Patient Name _____ Date of Procedure _____

Procedure _____ Shave Blopsy (Biopsies)

STATEMENT OF REQUEST

1. The nature and purpose of the procedure, possible alternative methods of treatment, the risks in possibility of complications have been fully explained to me. I understand that the reason for the performed by the Doctor is for: cancer screening and / or removal of irritated skin lesion(s)
2. I have also been made aware that there are other possible risks such as pain, loss of blood, infection, recurrence of this same problem that are attendant on the performance of surgical procedures or understand that the practice of medicine and surgery is not an exact science and thus I acknowledge have been made to me concerning the successful results of this procedure. The Doctor has informed following risks and consequences are also associated with this procedure:

Ink document. Pages - 1/1

Save To Local Attach To Patient Multi-Page Inking Bubble Sheet

A. Notifier: BLOCK, NATION, CHAS
2441 W. SR 426 STE 2011 OV

Patient Name: Demo, Patient DOB: 05/20/1969 Acc

B. Patient Name: _____ C.

Advance Beneficiary Notice

NOTE: If Medicare doesn't pay for D. _____
Medicare does not pay for everything, even some can
good reason to think you need. We expect Medicare

D. ITEM/SERVICE

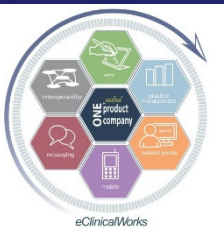
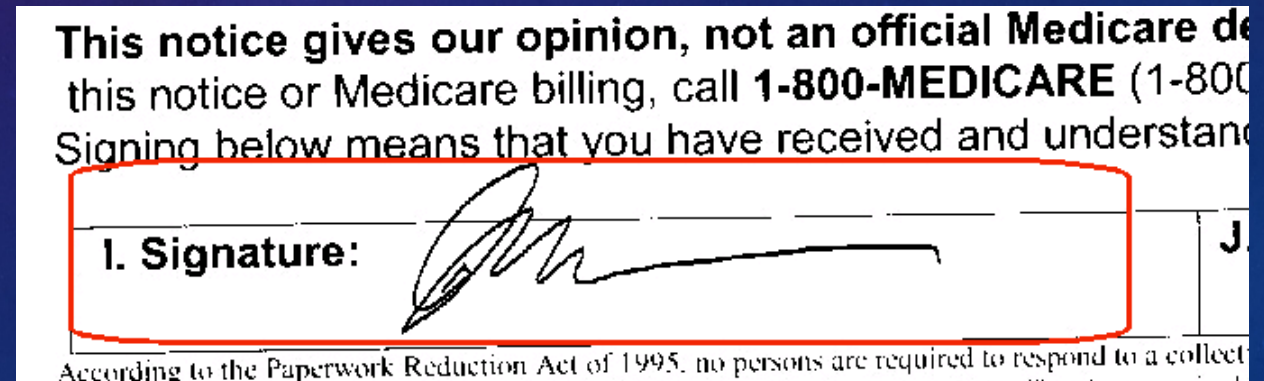
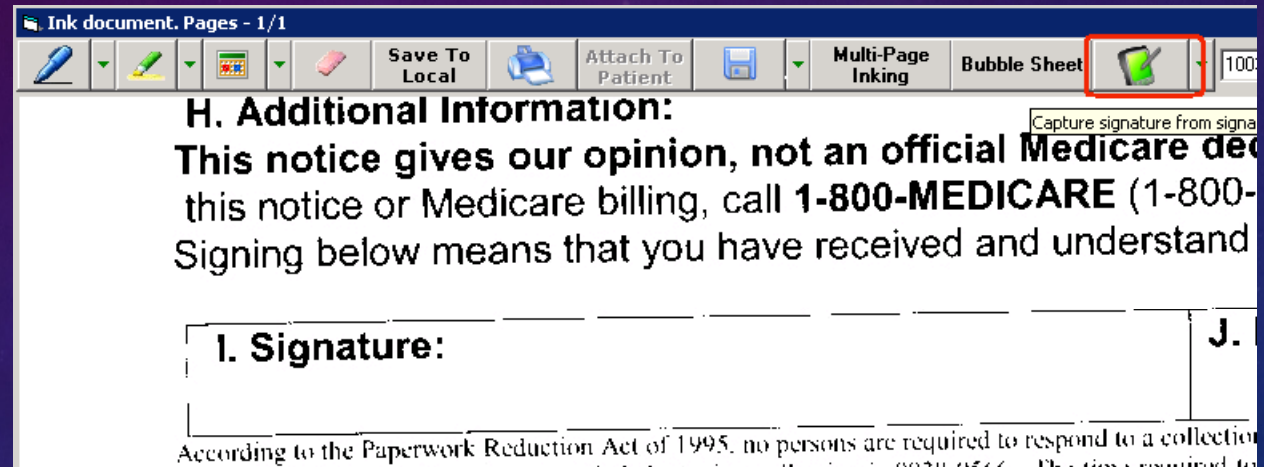


Use Topaz type Signature Device to Automatically Insert Patient Signature into eCliniForm Signature Box

■ Before:



■ After:



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Use “Update” Function in eCliniForms to Customize Location of Data Inserted by eCW

- Use “Patient Info Loc” X-Y Axis to imprint patient name at desired location on forms
- Use “Signature” X-Y Axis for Signature Device to insert patient’s signature at desired location on forms

Document Properties

ID 270

Name Medicare ABN

Created 2014-12-10 19:07:13.0

DocType

Modified 2014-12-10 19:25:46.0

Signature X 360

Signature Y 1318

Patient Info Loc X 143

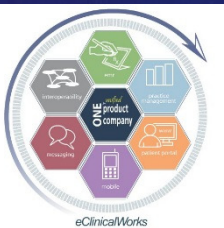
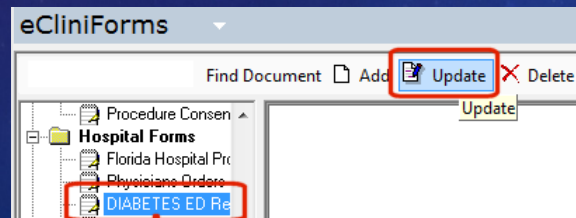
Patient Info Loc Y 163

Facility/Practice Clear

Facility ...

Practice ...

OK Cancel

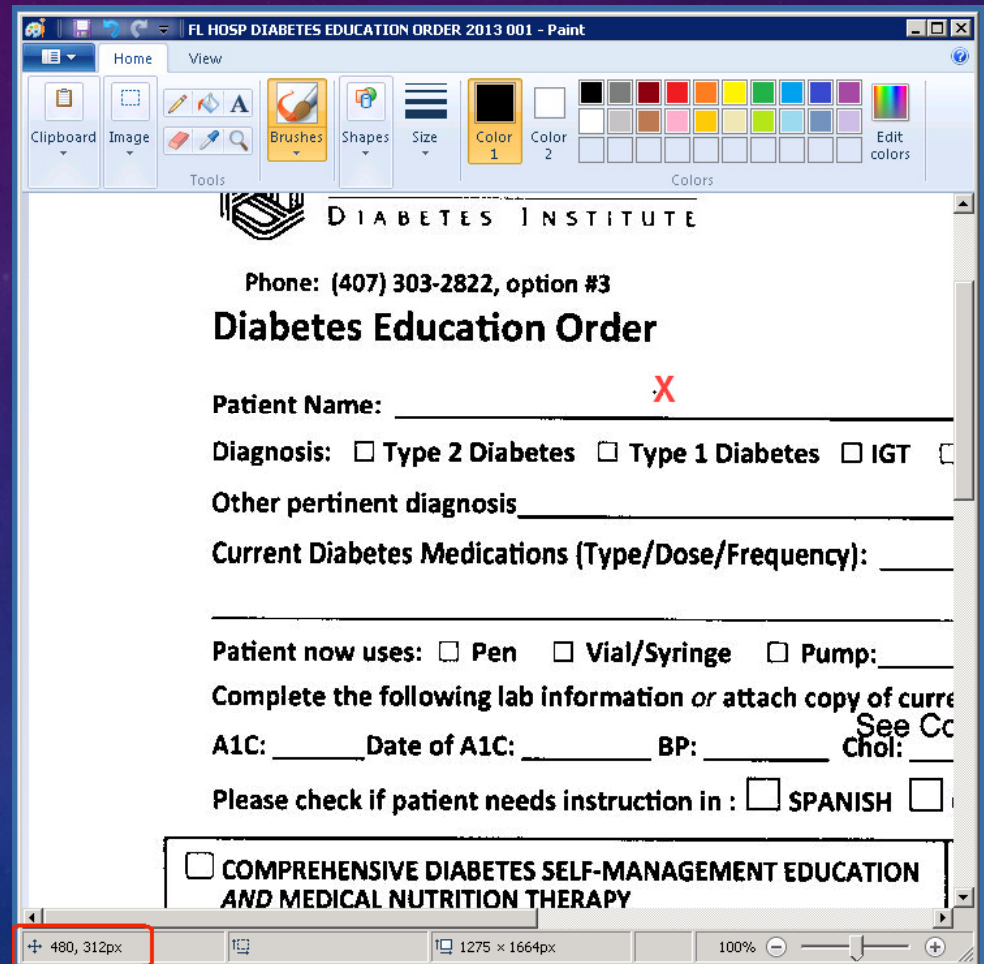


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Tips for eCliniForm X-Y Axis Location

- X=Horizontal Axis, Y=Vertical Axis
- Higher #'s move Location farther to Right & to Bottom of page
- Quickly estimate X-Y Axis location with Microsoft Paint (included in Windows: All Programs> "Accessories") or just use trial & error
- Locate Axis to allow enough space for long names



FL HOSP DIABETES EDUCATION ORDER 2013 001 - Paint

DIABETES INSTITUTE

Phone: (407) 303-2822, option #3

Diabetes Education Order

Patient Name: _____ X

Diagnosis: Type 2 Diabetes Type 1 Diabetes IGT

Other pertinent diagnosis _____

Current Diabetes Medications (Type/Dose/Frequency): _____

Patient now uses: Pen Vial/Syringe Pump: _____

Complete the following lab information or attach copy of current lab results. See Cc

A1C: _____ Date of A1C: _____ BP: _____ Chol: _____

Please check if patient needs instruction in : SPANISH

COMPREHENSIVE DIABETES SELF-MANAGEMENT EDUCATION AND MEDICAL NUTRITION THERAPY

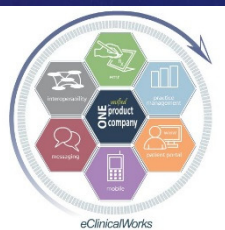
+ 480, 312px 1275 x 1664px 100%



While on Topic of Customizing Documents....

Avoid Stereotypical EMR & Consult Notes!

I THREW A WERSH ERN THE WERLL DERN'T ERSK MAH, ER'LL NERVER TERLL I LERKED TO E ERS ERT FERLL ERND NERW ER ERN MAH WER I TREDER MAH SERL FER A WERSH PERNNERS ERND DERMAHS FER A KERSS I WERSN'T LERKERNG FER THERS BERT NERW ER ERN MAH WER ER STERE WERS HERLDERN' RERPPERD JERNS, SKERN WERS SHERWERN' HERT NERGH, WERN D WERS BLERWERN' WHERE E THERNK ER GERNG BERBER? HER, I JERST MAHT E ERND THERS ERS CRERZER BERT HERER'S MAH NERMBER SO CERLL MAH, MAHBER ERT'S HERD TO LERK RERGH ERT E BERBER BERT HERE MAH NERMBER SO CERLL MAH, MAHBER HER, I JERST MAHT E ERND THERS ERS CRERZER BERT HERER'S MAH NERMBER SO CERLL MAH, MAHBER ERND ERL THE ERTHIER BERS TRER TO CHERSE MAH BERT HERER'S MAH NERMBER SO CERLL MAH, MAHBER E TERK ER TERME WERTH THE CERLL I TERK NO TERME WERTH THE FERLL E GERVE ME NERTHERNG ERT ERL BERT STERLL, ER ERN MAH WER I BERG ERND FERLLERW ERND STERL HERVE FERERSERGH ERT'S RERL I DERN'T KNERW I WERLD FERL ERT BERT ERT'S ERN MAH WER ER STERE WERS HERLDERN' RERPPERD JERNS, SKERN WERS SHERWERN' HERT NERGH, WERN D WERS BLERWERN' WHERE E THERNK ER GERNG BERBER? HER, I JERST MAHT E ERND THERS ERS CRERZER BERT HERER'S MAH NERMBER SO CERLL MAH, MAHBER ERT'S HERD TO LERK RERGH ERT E BERBER BERT HERE MAH NERMBER SO CERLL MAH, MAHBER HER, I JERST MAHT E ERND THERS ERS CRERZER BERT HERER'S MAH NERMBER SO CERLL MAH, MAHBER ERND ERL THE ERTHIER BERS TRER TO CHERSE MAH BERT HERER'S MAH NERMBER SO CERLL MAH, MAHBER BERFERE E CERME ERNTO MAH LERFER I MAHSSERD E SO BERD I MAHSSERD E SO BERD I MAHSSERD E SER, SO BERD BERFERE E CERME ERNTO MAH LERFER I MAHSSERD E SO BERD ERND E SHERLD KNERW THERT I MAHSSERD E SER, SO BERD ERT'S HERD TO LERK RERGH ERT E BERBER BERT HERER'S MAH NERMBER SO CERLL MAH, MAHBER HE I JERST MAHT E ERND THERS CRERZER BERT HERER'S MAH NERMBER SO CERLL MAH, MAHBER ERND ERL THE ERTHIER BERS TRER TO CHERSE MAH BERT HERER'S MAH NERMBER SO CERLL MAH, MAHBER BERFERE E CERME ERNTO MAH LERFER I MAHSSERD E SO BERD I MAHSSERD E SO BERD I MAHSSERD E SER, SO BERD BERFERE E CERME ERNTO MAH LERFER I MAHSSERD E SO BERD ERND E SHERLD KNERW THERT SO CERLL MAH, MAHBER



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– Customize Your Visit Notes – Make Important Items **STAND OUT!**

Physical Examination: ▾

GENERAL

General appearance nontoxic, in no acute distress and has obvious L UE paresis w/ swelling contractures.

PSYCH

mental status alert & oriented X 3. mental status alert & oriented X 3. Mood euthymic, normal. Mood euthymic, normal. Affect appropriate. Affect appropriate. appearance grooming & clothing appropriate. appearance grooming & clothing all appropriate. cognition Within normal limits. cognition normal limits. Eye contact normal.

HEENT

oropharynx normal. mouth poor dentition. ear canals normal. tympanic membranes normal. sclera anicteric. pupils ERRRLA. EOM intact.

NECK

neck supple. thyroid not enlarged. cervical lymph nodes normal. ROM normal. supraclavicular recesses without mass or adenopathy.

HEART

PMI normal. rate regular, w/o ectopic beats. heart sounds normal. murmurs II/VI, III/VI, systolic murmur, apex, lower left sternal border, upper left sternal border, upper right sternal border. clicks

CHEST

shape and expansion normal. breath sounds normal, without consolidation changes. rales no. wheezes no. rhonchi no.

ABDOMEN

shape normal. guarding no. tenderness no. masses no. liver, spleen not palpable. hernia absent. tenderness no.

EXTREMITIES

tremors no. erythema no. clubbing no. cyanosis no. edema Left UE & Left LE mild and diffuse.

NEUROLOGICAL

overall Right UE normal, but has major deficits & Paresis & very limited functional use in Left partially reduced in B/L lower extremities. Cranial Nerves II to XII intact.

Physical Examination: ▾

GENERAL

General appearance nontoxic, in no acute distress and has **obvious L UE paresis w/ swelling**

contractures.

PSYCH

mental status alert & oriented X 3. mental status alert & oriented X 3. Mood euthymic, normal. Mood euthymic, normal. Affect appropriate. Affect appropriate. appearance grooming & clothing appropriate. appearance grooming & clothing all appropriate. cognition Within normal limits. cognition Within normal limits. Eye contact normal.

HEENT

oropharynx normal. mouth **poor dentition**. ear canals normal. tympanic membranes normal. sclera anicteric. pupils ERRRLA. EOM intact.

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HEART

PMI normal. rate regular, **w/o ectopic beats**. heart sounds normal. murmurs II/VI, III/VI, systolic ejection murmur, apex, lower left sternal border, upper left sternal border, upper right sternal border. clicks no.

CHEST

shape and expansion normal. breath sounds normal, without consolidation changes. rales no. wheezes no. rhonchi no.

ABDOMEN

shape normal. guarding no. tenderness no. masses no. liver, spleen not palpable. hernia absent. tenderness no.

EXTREMITIES

tremors no. erythema no. clubbing no. cyanosis no. edema **Left UE & Left LE mild and diffuse.**

NEUROLOGICAL

overall Right UE normal, but **has major deficits & Paresis & very limited functional use in L and partially reduced in B/L lower extremities**. Cranial Nerves II to XII intact.



eClinicalWorks

Bradley M. Block, M.D. -- William "Reddy" Biggs, M.D.

Try Using:

Bold – Underline – Color Options

- Works in HPI, ROS, Exam & PE
- Automate process by pre-configuring these in Pic List Customization screens & in Templates
 - i.e. – Set Abnormal Findings to be bold or in color
- To Modify on the fly - Highlight Sentences & Hit Button

Physical Exam Notes

Free-form | Structured

Options for murmurs

Delimiter: [] Dictate: B U C Reset Font Clear Time stp Spell chk

no
systolic ejection murmur
blowing murmur
pansystolic murmur
I/VI
II/VI
III/VI
apex
lower left sternal border
upper left sternal border
upper right sternal border
IV/VI
V/VI
VI/VI
early
at end expiration
diastolic murmur

III/VI, systolic ejection murmur, lower left sternal border, upper left sternal border, upper right sternal border

Physical Examination Properties

Observation	Default	Color	B	U
no	X			
systolic ejection murmur			<input checked="" type="checkbox"/>	
blowing murmur			<input checked="" type="checkbox"/>	
pansystolic murmur			<input checked="" type="checkbox"/>	
I/VI				
II/VI				
III/VI				

Custom

HPI Notes

Free-form | Structured

Options for chest pain

Delimiter: [] Dictate: B U C Reset Font Clear Spell chk

no relation to food or exertion
tightness with deep breath
no change w/ deep breaths
symptoms at rest
symptom duration seconds
symptom duration less than 5 minutes
symptom duration for over several hours
symptoms felt constantly
Associated with:
Not Associated with:
SDB
Diaphoresis
Radiation of symptoms
palpitations
fatigue
chronic angina
Anxiety
burning
dyspepsia

heaviness, aggravated with exercise or exertion, Severity: moderate, symptom duration for over several hours at a time, symptoms felt constantly, Not Associated with: SOB, Diaphoresis, Radiation of symptoms

Duration: [] Days Weeks Months Years

Location/Radiation: [] Onset: [] Severity: moderate

Nature: [] Aggravated by: [] Relieved by: []

Associated Symptoms: []

Custom



Customize Your Faxes Too

To: Name: [Ref Physic] Browse, To Fax: [Ref Physic] Browse, CC Fax: [Ref Physic] Browse, Subject: PRE OP PE, Company: [Ref Physic] Browse

From: Name: Block,Bradley M, M.D., Provider: Bradley Block, Voice #: 407-678-6888, Company: Block,Nation,Chase,Smolen FamilyMed, Facility: Block,Nation,Chase,Smolen Fa Browse...

Font: Arial, Size: 5

Assessments

- Preoperative Examination, Unspecified - V72.84 (Primary), Within Normal Limits and Medically Clear for Surgery**
- Hypertension, Benign - 401.1
- Hypothyroidism, Unspecified - 244.9, onset 2015
- Insomnia/Nonorganic Sleep Disorder, Unspecified - 307.40, chronic
- GERD - Gastroesophageal Reflux, No Esophagitis - 530.81
- Floater, vitreous - 379.24
- Hyperlipidemia - 272.4
- Essential hypertriglyceridemia - 272.1
- Anemia, iron deficiency, other, specified - 280.8, all 2` to malabsorption from high dose PPI TX, S/P Normal Specialist WorkUp, Resolved
- Degenerative spinal arthritis - 721.90, Lumbar & Cervical DJD
- Fibromyalgia/Myalgia/Myositis, Unspecified - 729.1, much improved on on SSRI TX

Signature: [Clear] [Update]

Schedule Show/Hide Panels

Assessments

1. **Preoperative Examination, Unspecified - V72.84 (Primary), Within Normal Limits and Medically Clear for Surgery**

- Hypertension, Benign - 401.1
- Hypothyroidism, Unspecified - 244.9, onset 2015
- Insomnia/Nonorganic Sleep Disorder, Unspecified - 307.40, chronic
- GERD - Gastroesophageal Reflux, No Esophagitis - 530.81
- Floater, vitreous - 379.24
- Hyperlipidemia - 272.4
- Essential hypertriglyceridemia - 272.1
- Anemia, iron deficiency, other, specified - 280.8, all 2` to malabsorption from high dose PPI TX, S/P Normal Specialist WorkUp, Resolved
- Degenerative spinal arthritis - 721.90, Lumbar & Cervical DJD
- Fibromyalgia/Myalgia/Myositis, Unspecified - 729.1, much improved on on SSRI TX

Patient: M.D. 09/15/2015 Progress Note: Bradley M. Block,

Note generated by eClinicalWorks EMR/PM Software (www.eClinicalWorks.com)

<http://192.168.20.117:8080/mobiledoc/jsp/catalog/xml/GetFaxHTML.Doc.jsp?logid=114269> 9/15/2015

Summary View for Page 6 of 8

BS/DM labs, Normal and Optimal, Anemia: & Iron Levels: WNL & good Hgb now But iron barely normal, BP: at Goal.

Treatment

- Preoperative Examination, Unspecified

IMAGING: PE

IMAGING: EKG NSR, WNL

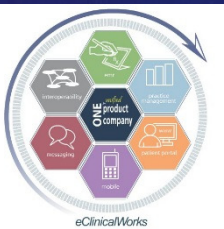
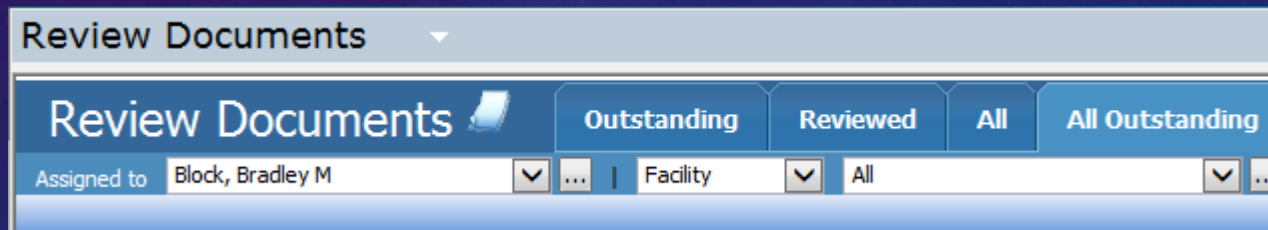
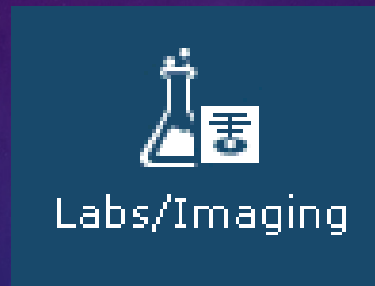
Notes :NSR or mild Sinus Bradycardia, Equivocal/Borderline ST & T wave changes present but nothing that appears significant, No Acute ST/Tw changes, No Reciprocal Changes, No Significant Changes versus old EKG done 2/17/2009, and Patient had a Normal Nuclear Stress Test in 8/2007, and No Ectopy Block,Bradley M, M.D. 09/15/2015 04:20:28 PM



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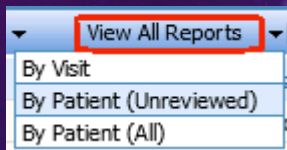
Leap Through Labs & Documents Like Never Before



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V10: Cruise Through Your Incoming Lab Results Faster Than Ever



Value	Reference Range
5.1	3.7-8.6 mg/dL

... patients: <6.0

... 5610 W LaSalle Street, Tampa, FL 336071770, Phone - 8008775227, Director

... 2500 Sumner Blvd, Raleigh, NC 276163235, Phone - 8775476837, Director -

Assigned to:
Block, Bradley M

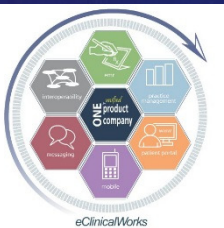
Result:
Normal

Status:
 Open Reviewed
 High Priority
 Don't publish to Web Portal

Order Date: 2014-03-05
Time: 10:33:00

Notes:

Ok Cancel



V10: View Patient Documents in a New Light

Document Details Progress Notes

Name: GI 09/2014 DR SHULTZ

Description:

Tag:

Scanned By: ORTIZ, WANDA Scanned Date: 9/29/2014

Attached To:

Make this as document name

Options

- Reviewed
- Reviewed Doc and Lab
- High Priority

Assigned To: Block, Bradley M

Facility:

9/27/2014 7:40 PM FROM: Fax Gastroenterology Services LLC TO: 407-678-0252 PAGE: 001 OF 003

FACSIMILE TRANSMITTAL FORM

Date/Time: 9/27/2014 7:40:56 PM
Pages: 3
Subject: Progress Notes

To: Bradley Block
Fax Number: 407-678-0252

From: Shultz, Robert A
Fax Number: 407-359-8530
Business Phone: 407-478-0882
Company: Gastroenterology

NOTE: PLEASE CALL 407-478-0882 IF DOCUMENTS ARE INCOMPLETE OR NOT LEGIBLE.

The information contained in the facsimile message may be confidential and/or legally privileged information intended only for the use of the individual or entity named above.

Document Details Progress Notes

9/27/2014 7:40 PM FROM: Fax Gastroenterology Services LLC TO: 407-678-0252 PAGE: 001 OF 003

FACSIMILE TRANSMITTAL FORM

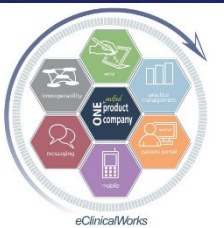
Date/Time: 9/27/2014 7:40:56 PM
Pages: 3
Subject: Progress Notes

To: Bradley Block
Fax Number: 407-678-0252

From: Shultz, Robert A
Fax Number: 407-359-8530
Business Phone: 407-478-0882
Company: Gastroenterology

NOTE: PLEASE CALL 407-478-0882 IF DOCUMENTS ARE INCOMPLETE OR NOT LEGIBLE.

The information contained in the facsimile message may be confidential and/or legally privileged information intended only for the use of the individual or entity named above.



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v10: Patient Document Logs - New Option for Tracking Who "Reviewed" Them

- No Need to Time Stamp Anymore

Document Details

Name: GI 09/2014 DR SHULTZ Browse

Description: Browse Time Stamp

Tag: Browse

Scanned By: ORTIZ, WANDA Scanned Date: 9 /29/2014

Attached To: ...

Make this as document name Modi View Fax

Progress Notes

Options

- Reviewed
- Reviewed Doc and Lab
- High Priority

Assigned To: Block, Bradley M

Facility: ...

Attach To Patient

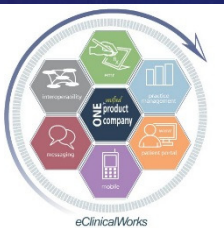
Logs

9/27/2014 7:40 PM FROM: Fax Gastroenterology Services LLC TO: 407-678-0252 PAGE: 001 OF 003

Logs

Date	Time	User	Action
10-05-2014	12:44:35	bmb	Reviewed
10-04-2014	12:15:49	bmb	Modified
09-30-2014	12:13:04	darlene	Modified
09-30-2014	12:11:06	darlene	Modified
09-25-2014	03:00:12	ROWENA	Modified
09-25-2014	02:59:48	ROWENA	Created

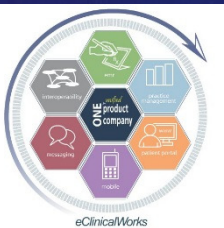
Close



Encrypt Medical Record CD's for Full-Proof HIPAA Compliance



- Adobe's Password Protection Not Same as Encryption
- Use AES 128 Bit Encryption Key
- Try Roxio Creator (special version w/ encryption)
or free "PDFill PDF Tools"
- Create Standardized Password Protocol
 - (i.e.- use limited list of passwords or last 4 digits of SS#)



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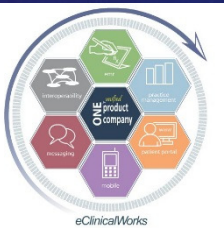
Billing & Finances of the Past



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Contemporary Billing & Finances



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Maximize Efficiency - Interface with Collection Agency - TransWorld Systems

Look Up By: Name Filter: to

Collection Cycle: Balance: Ex Status:

Collection Rule: Facility: All

<input type="checkbox"/>	Account #	Patient Name	Guarantor Name	Home Phone	Pt Balance	Current Cycle	Recent Activity	Status	External Status
<input type="checkbox"/>	81656				80.70	Final	\$79.30 on 01/29/2014		START
<input type="checkbox"/>	73514				158.00	Final	\$30.00 on 04/23/2014		START
<input type="checkbox"/>	83844				100.00	Final	\$30.00 on 05/16/2014		START
<input checked="" type="checkbox"/>	72677	TEST, COLE-FAKE	Test, John - fake	555-555-5555	223.00	Final			
<input type="checkbox"/>	84180	Test, test	Test, test	508-329-3337	0.00	Final			STOP

- Add Patient Payment
- Patient Account Inquiry
- Print Patient Statement
- Print ePatient Statement
- Remove From Collection
- Move To Different Collection Cycle
- Upload START File To TransWorld Collection Agency**
- Upload STOP File To TransWorld Collection Agency
- Generate Collection Details For Selected Patients

25 < Prev Next > 1-5 of 5 records

Records: 5, Page Balance: \$561.70



Collection Agency Interface Automatically Creates Billing Alerts

Billing Alert for (TEST, COLE-FAKE)

Billing Alert Global Alerts Insurance Alert

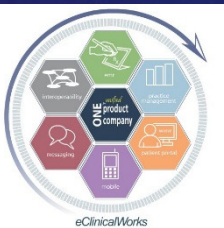
Show Billing Alert

Given to collection on: 10/14/2014 Remove

Current collection status: C3

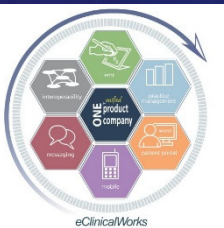
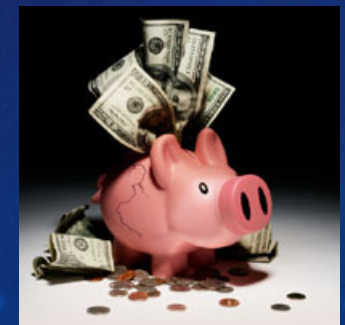
Billing Notes TimeStamp Check Spelling

OK Close



Take Home Message

- Customize Your Workflow in eCW to Optimize & Maximize Your Efficiency, Documentation & Patient Care
 - Improve Patient Engagement & Satisfaction
 - Save on Staffing Costs & Boost Income

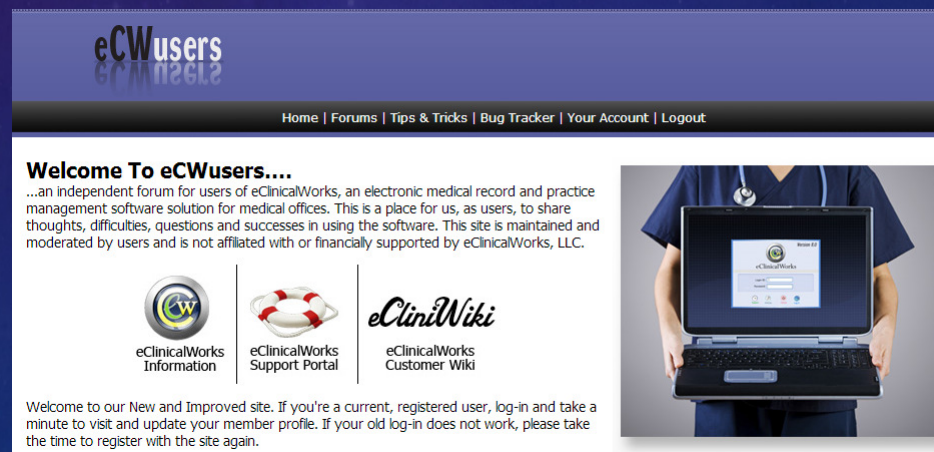


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Your Assignment & Thoughts for Moving Your Practice Forward




- Refer to your notes & Implement the 3-5 Ideas
- Share wisdom throughout your group
- Try to develop on-site Super User(s)
- Choose some leaders to participate in the eCW Web User's Forum: <http://www.ecwusers.com/>
 - EMR, PM, MU, ICD10, Portal, IT, eClinicalTouch...



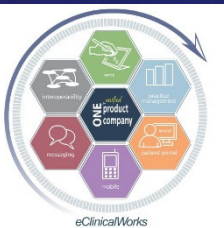
eCWusers

Home | Forums | Tips & Tricks | Bug Tracker | Your Account | Logout

Welcome To eCWusers....
...an independent forum for users of eClinicalWorks, an electronic medical record and practice management software solution for medical offices. This is a place for us, as users, to share thoughts, difficulties, questions and successes in using the software. This site is maintained and moderated by users and is not affiliated with or financially supported by eClinicalWorks, LLC.

>Welcome to our New and Improved site. If you're a current, registered user, log-in and take a minute to visit and update your member profile. If your old log-in does not work, please take the time to register with the site again.



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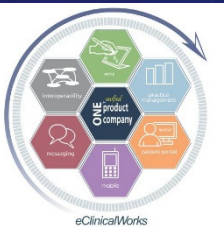
Questions?

- Bradley M. Block, M.D.
- William “Reddy” Biggs, M.D.



- For copy of our current & past presentations & Dr Bigg’s Pharmacy Fax Letter go to:

<http://blockandnation.com/blockandbiggs>



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